



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/8/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:30 AM **Departure:** 10:00 AM

CCLC-62657

Creme de la Creme Alpharetta

11675 Haynes Bridge Road Alpharetta, GA 30009 Fulton County
(770) 777-2960 licensingpermit@kindercare.com

Lead Consultant

LaToya Longshore

Phone: (470) 542-7388

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latoya.longshore@decal.ga.gov

Mailing Address

Same

Quality Rated: No

<u>Compliance Zone Designation</u>		
08/08/2025	Complaint Investigation Follow Up	Good Standing
11/13/2024	Initial Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	(A-1) Infant: Left Front	Infants	1	4	C	9	C	NA	NA	Floor Play
Main	(A-2) Infant: Center Front	Infants	1	5	C	11	C	NA	NA	Nap,Floor Play
Main	(A-3) Infant B: Right Front		0	0	C	15	C	NA	NA	
Main	(B) Infant C: 2nd Left		0	0	C	18	C	NA	NA	
Main	(C) Toddlers: 3rd Left	One Year Olds	1	6	C	38	C	NA	NA	Snack
Main	(D) G2: 4th Left	Two Year Olds	1	7	C	42	C	NA	NA	Outside
Main	(E) Creme Prep: 5th Left	Four Year Olds and Five Year Olds	2	18	C	35	C	NA	NA	Centers
Main	(F) Transitional Kindergarten: 6th Left-Side		0	0	C	32	C	NA	NA	
Main	(G) G3: Center Back	Three Year Olds	1	6	C	32	C	NA	NA	Centers
Main	(H) School-Age: Right Rear		0	0	C	33	C	NA	NA	
			Total Capacity @35 sq. ft.: 265			Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 46			Total Capacity @35 sq. ft.: 265			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Big Yard	87	C

Main	G2 Playground	14	C
Main	Infant & Toddler	18	C
Main	Water Park	31	C

Comments

A Complaint investigation follow up was conducted on August 8, 2025.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a CI FollowUp:

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 11/13/2024

Prior Visits: 11/13/2024

Corrected on 8/8/2025

Previous citation corrected. Provider will ensure children records are completed.

Staff Records

Records Reviewed: 17

Records with Missing/Incomplete Components: 1

Staff # 11

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.33 Staff Training

Met

Correction Deadline: 12/13/2024

Corrected on 8/8/2025

Staff will have until December 31, 2025 to complete ten clock hours of required training.

Correction Deadline: 11/23/2024

Prior Visits: 11/13/2024

Corrected on 8/8/2025

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