



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/14/2024 **VisitType:** Complaint Investigation & Monitoring Visit

**Arrival:** 9:45 AM **Departure:** 5:05 PM

**CCLC-32500**

**Discovery Point #10**

2380 Hamilton Mill Parkway Dacula, GA 30019 Gwinnett County  
(770) 614-3556 hmdiscoverypoint@att.net

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                            |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.                                                                                         |
|-----------------------------|--------------------------------------------|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 03/14/2024                  | Complaint Closure                          | Good Standing |                                                                                                                                                                                                                                                                                                                        |
| 03/14/2024                  | Complaint Investigation & Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                        |
| 11/14/2023                  | Complaint Investigation Follow Up          | Good Standing |                                                                                                                                                                                                                                                                                                                        |
|                             |                                            |               | <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |

**Ratios/License Capacity**

| Building                        | Room | Age Group                          | Staff | Children | NC/C | Max 35 SF.                    | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                   |
|---------------------------------|------|------------------------------------|-------|----------|------|-------------------------------|--------------|------------|--------------|-------------------------|
| Main                            | 1L   |                                    | 0     | 0        | C    | 19                            | C            | NA         | NA           |                         |
| Main                            | 1R   | Two Year Olds                      | 2     | 12       | C    | 22                            | C            | NA         | NA           | Transitioning, Centers  |
| Main                            | 2L   | Infants and One Year Olds          | 3     | 10       | C    | 16                            | C            | NA         | NA           | Outside                 |
| Main                            | 2R   | Two Year Olds and Three Year Olds  | 2     | 16       | C    | 24                            | C            | NA         | NA           | Outside                 |
| Main                            | 3L   | Two Year Olds                      | 2     | 10       | C    | 19                            | C            | NA         | NA           | Centers, Outside        |
| Main                            | 3R   | Three Year Olds and Four Year Olds | 2     | 18       | C    | 26                            | C            | NA         | NA           | Transitioning, Outside  |
| Main                            | 4R   | GA PreK                            | 2     | 18       | C    | 29                            | C            | NA         | NA           | Transitioning, Clean Up |
| Main                            | 5R   | GA PreK                            | 2     | 20       | C    | 36                            | C            | NA         | NA           | Outside                 |
| Total Capacity @35 sq. ft.: 191 |      |                                    |       |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |                         |
| Total # Children this Date: 104 |      |                                    |       |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |                         |

| Building | Playground            | Playground Occupancy | Playground Compliance |
|----------|-----------------------|----------------------|-----------------------|
| Main     | A infant/Toddler      | 20                   | C                     |
| Main     | B rear Preschool/ S/A | 79                   | C                     |

### Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on November 14, 2024.

Plan of Improvement: Developed This Date 03/14/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decga.gov](mailto:qualityrated@decga.gov) for more information. Free technical assistance is available!





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**(Findings Report)**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Not Evaluated**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.06 Bathrooms**

**Not Met**

**Technical Assistance**

591-1-1-.06(4) - Consultant discussed with the director to ensure staff are turning on the vent when changing diapers.

**Correction Deadline: 4/13/2024**

**Finding**

591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that the exhaust fan was not drawing air in both restrooms in classroom 3R, and in the back restroom shared between classrooms 4R and 5R. Further, the exhaust fan in classroom 2L was making a loud, grinding sound.

**POI (Plan of Improvement)**

The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

**Correction Deadline: 4/13/2024**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**Technical Assistance**

591-1-1-.25(13) - Consultant discussed with the director to ensure that baby wipes and toilet cleaning supplies are stored out of reach in classroom 3L.

**Correction Deadline: 3/14/2024**

**591-1-1-.26 Playgrounds(CR)****Not Met****Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the playground equipment had exposed metal on the stairs and peeling paint and rust on the handle bars on the playground climber. The bridge on the climber was broken on playground A. The center had the area taped off and, per the director, is contracting to have the equipment replaced.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 3/24/2024**

**Food Service****591-1-1-.15 Food Service & Nutrition****Technical Assistance****Technical Assistance**

591-1-1-.15 - Please ensure that infant feeding forms are updated every two to three months as required. .

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)****Not Evaluated****Comment**

The Provider currently does not dispense/administer medication.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.36 Transportation(CR)****Technical Assistance****Technical Assistance**

591-1-1-.36 - Consultant discussed with the director to ensure that the date is recorded on the transportation checklist.

**Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Comment**

Complete documentation of transportation observed.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Technical Assistance****Technical Assistance**

591-1-1-.30 - Discussed SIDS and infant sleeping position.

**Staff Records****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**Comment**

Director provided ten files for employees hired since last visit November 14, 2023.

**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.