



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/23/2026 VisitType: Complaint Investigation Follow Up Arrival: 2:15 PM Departure: 5:30 PM

CCLC-52325

Creekstone Academy

95 Creekwood Trail Fayetteville, GA 30214 Fayette County  
(770) 719-9100

Regional Consultant

Kayla Evans

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kayla.evans@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

| Compliance Zone Designation |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 04/23/2026                  | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 01/29/2026                  | Monitoring Visit                  | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 08/28/2025                  | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

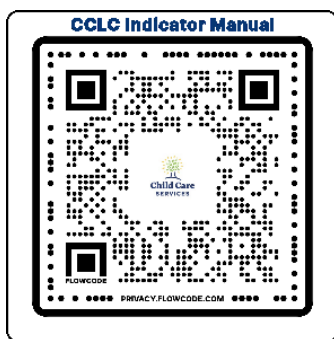
Ratios/License Capacity

| Building                        | Room                | Age Group                          | Staff | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                |
|---------------------------------|---------------------|------------------------------------|-------|----------|-------------------------------|------------|--------------|------------|--------------|----------------------|
| Main                            | A Infants           | Infants                            | 1     | 6        | C                             | 15         | C            | NA         | NA           | Nap,Floor Play,Snack |
| Main                            | B 1yrs Suite 100    | One Year Olds                      | 2     | 14       | C                             | 15         | C            | NA         | NA           | Snack                |
| Main                            | C 1-2yrs Suite 150  |                                    | 0     | 0        | C                             | 15         | C            | NA         | NA           | Not In Use           |
| Main                            | D 4-12yrs GYM       | Six Year Olds and Over             | 1     | 11       | C                             | 58         | C            | NA         | NA           | TV,Snack             |
| Main                            | E 5yrs Suite 500    |                                    | 0     | 0        | C                             | 23         | C            | NA         | NA           | Not In Use           |
| Main                            | F Suite 400 GA PreK | GA PreK                            | 2     | 14       | C                             | 23         | C            | NA         | NA           | Outside              |
| Main                            | G Suite 350 GA PreK |                                    | 0     | 0        | C                             | 22         | C            | NA         | NA           | Not In Use           |
| Main                            | H 3yrs Suite 300    | Three Year Olds and Four Year Olds | 2     | 14       | C                             | 22         | C            | NA         | NA           | Snack                |
| Main                            | I 3yrs Suite 250    | Two Year Olds                      | 1     | 8        | C                             | 23         | C            | NA         | NA           | Snack                |
| Main                            | J 3yrs Suite 200    | Two Year Olds                      | 1     | 5        | C                             | 23         | C            | NA         | NA           | Centers              |
| Total Capacity @35 sq. ft.: 239 |                     |                                    |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                      |
| Total # Children this Date: 72  |                     |                                    |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |                      |

| Building | Playground  | Playground Occupancy | Playground Compliance |
|----------|-------------|----------------------|-----------------------|
| Main     | A Toddlers  | 31                   | C                     |
| Main     | B Preschool | 132                  | C                     |
| Main     | C Preschool | 66                   | C                     |
| Main     | D Toddlers  | 40                   | C                     |

Comments

A complaint investigation was completed on this date.



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov) for more information. Free technical assistance is available!



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**Summary Report**

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**The following information is associated with a Complaint Investigation Follow Up:**

|  | <b>Facility</b> |
|--|-----------------|
|--|-----------------|

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observations that the following hazards were found in the following classroom's cubby and backpack that were accessible to children:

Room F Suite 400 (Backpack)

- Infant's Pain and Fever Medication
  - Syringe
  - Cough Syrup
  - Ibuprofen Pills
  - Children's Hydrochloride Oral Medication
- Room J Suite 200 (Cubby)
- Baby Wipes

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 4/23/2026**

**Recited on 4/23/2026**

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observations that Playground B two green slides over 5 feet resilient surfacing measured 2 inches in which 6 inches were required. Additionally, Playground B four black swings resilient surfacing measured 1 inch in which 6 inches were required in the fall zone.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 5/7/2026**

**Recited on 4/23/2026**