



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/22/2024 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 12:40 PM **Departure:** 6:00 PM

CCLC-37750

Childcare Network #245

405 Dacula Rd. Dacula, GA 30019 Gwinnett County
(770) 995-7660 cni245@childcarenetwork.com

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/22/2024	Complaint Investigation & Licensing Study	Good Standing	
04/11/2024	Complaint Closure	Good Standing	
04/11/2024	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A/1R	Infants	2	6	C	14	C	NA	NA	Nap,Feeding,Lunch
Main	B/2R	One Year Olds and Two Year Olds	2	5	C	25	C	NA	NA	Nap
Main	C/3R	One Year Olds	1	6	C	15	C	NA	NA	Nap
Main	D/ Mid R	Two Year Olds	1	7	C	16	C	NA	NA	Nap
Main	E/1L	Four Year Olds	1	11	C	18	C	NA	NA	Nap
Main	F/2L	Three Year Olds	1	12	C	19	C	NA	NA	Nap
Main	G/2L		0	0	C	26	C	NA	NA	
Main	H/Back/1L		0	0	C	22	C	NA	NA	
Main	I/Back/2L	GA PreK	2	17	C	21	C	NA	NA	Nap
Main	J/Back/3L	GA PreK	2	17	C	21	C	NA	NA	Nap
Main	K/Back/1R		0	0	C	57	C	NA	NA	
Total Capacity @35 sq. ft.: 254			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 81			Total Capacity @35 sq. ft.: 254			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG/A/Front/1R	8	C
Main	PG/C/Right	67	C
Main	PG/D/R Back	260	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
7	8	15	12	43	9	14

Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on August 11, 2024.

Plan of Improvement: Developed This Date 11/22/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 11/22/2024 **VisitType:** Complaint Investigation & Licensing **Arrival:** 12:40 PM **Departure:** 6:00 PM
Study

CCLC-37750

Childcare Network #245

405 Dacula Rd. Dacula, GA 30019 Gwinnett County
(770) 995-7660 cni245@childcarenetwork.com

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@dec.al.ga.gov

Mailing Address

Same

The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Not Evaluated

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Technical Assistance

Technical Assistance

591-1-1-.06(4) - Consultant discussed with director to ensure that the vent in the left girl's restroom is operational in classroom H1L.

Correction Deadline: 12/22/2024

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Met****Comment**

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)**Not Met****Comment**

591-1-1-.26(4) - Consultant observed one side of the double gate between the left and back playgrounds was broken with a gaps measuring more than four inches between the two sides and under the gate. Further, there was a gap measuring approximately four inches between double gate on the right side of the back playground. The gate between the after school and toddler playgrounds was also broken and had a gap measuring approximately for inches. The center provided documentation that they had requested repairs on August 23, 2024, and had resubmitted their request on September 22, 2024.

Correction Deadline: 11/22/2024

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the resilient surfacing under the sings on the left and back playgrounds was approximately two inches. Six inches of resilient surfacing was required.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 12/2/2024

Food Service

591-1-1-.15 Food Service & Nutrition**Met****Comment**

Consultant observed all infant feeding forms updated as required.

Comment

Consultant observed bottles to be covered and fully labeled with child's full name.

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appears clean and well organized.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Not Met****Finding**

591-1-1-.17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that center staff did not wash a child's hands after completing the diaper changing process in classroom C3R.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 11/22/2024

Finding

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined on observation that center staff did not wash their hands after completing the diaper changing process in classroom C3R.

POI (Plan of Improvement)

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

Correction Deadline: 11/22/2024

591-1-1-.20 Medications(CR)	Not Evaluated
------------------------------------	----------------------

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures	Met
--	------------

Comment

Program observed complete emergency drills

591-1-1-.27 Posted Notices	Met
-----------------------------------	------------

Comment

Observed all required posted notices.

Safety

591-1-1-.05 Animals	Not Evaluated
----------------------------	----------------------

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)	Met
-----------------------------------	------------

Comment

Staff stated age-appropriate methods for managing children's behavior.

591-1-1-.13 Field Trips(CR)	Met
------------------------------------	------------

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)	Not Met
---------------------------------------	----------------

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Finding

591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation that there were tears on six of seven seats on the vehicle.

POI (Plan of Improvement)

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

Correction Deadline: 11/23/2024

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Pleasant naptime environment observed.

Comment

Staff stated knowledge of safe sleep practices to reduce risk of SIDS.

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided nine files for employees hired since last visit August 11, 2024.

591-1-1-.14 First Aid & CPR**Not Met****Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records that staff #8, date of hire August 13, 2024, did not have documentation of certification in first aid and CPR.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 12/2/2024

Recited on 11/22/2024

Technical Assistance

591-1-1-.14(3) - Consultant discussed with director to ensure that the center and vehicle's first aid kits have antibiotic ointment and that the center's first aid kit has protective eyewear.

Correction Deadline: 12/2/2024

591-1-1-.33 Staff Training**Technical Assistance****Technical Assistance**

591-1-1-.33(1) - Consultant discussed with director to ensure that new staff receive center orientation prior to being assigned to tasks or a classroom.

Correction Deadline: 11/22/2024

Correction Deadline: 5/11/2024

Corrected on 11/22/2024

.33(3) - The previous citation was observed to be corrected. Consultant observed staff hired more than 90 days to have completed Health and Safety Orientation training.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.

The following information is associated with a Complaint Investigation Visit:

Policies and Procedures

591-1-1-.29 Required Reporting

Met

Correction Deadline: 4/9/2024

Corrected on 11/22/2024

.29(1) - The previous citation was observed to be corrected. Director stated understanding of the requirements for reporting the Department of Early Care and Learning or to the Division of Family and Child Services.