Bright from the Start Georgia Department of Early Care and Learning

2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/7/2024 **VisitType:** Licensing Study **Arrival:** 9:30 AM **Departure:** 12:30 PM

CCLC-39573
Red Trolleys Daycare Center
1212 S. Patterson Street Valdosta, GA 31601 Lowndes County
(229) 469-7923

Regional Consultant
Brandi Mangino
Phone: (478) 314-9726
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Mailing Address
Same

Quality Rated: ★

Compliance Zone Designation		
11/07/2024	Licensing Study	Good Standing
11/27/2023	Licensing Study	Good Standing
05/23/2023	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	Modular building	One Year Olds and Two Year Olds	2	8	C	21	C	NA	NA	Circle Time
		Total Capacity @35 sq. ft.: 21			Total Capacity @25 sq. ft.: 0					
Building 3	Back Modular building 3-4 year olds	Two Year Olds and Three Year Olds	2	8	C	21	C	NA	NA	Circle Time
		Total Capacity @35 sq. ft.: 21			Total Capacity @25 sq. ft.: 0					
Building 4	Modular 4 Room A	Three Year Olds and Four Year Olds and Six Year Olds and Over	1	11	C	21	C	NA	NA	Circle Time
		Total Capacity @35 sq. ft.: 21			Total Capacity @25 sq. ft.: 0					
Main	A - Toddlers	One Year Olds	2	8	C	11	C	NA	NA	Free Play
Main	B - Infants	Infants	1	3	C	5	C	NA	NA	Floor Play
		Total Capacity @35 sq. ft.: 16			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 38		Total Capacity @35 sq. ft.: 79			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Building 3	Back Playground	50	C
Main	Playground	33	C

Enrolled Children						
Under 1 years	**1 years**	**2 years**	**3 years**	**4 years**	**5 years (Prekonly)**	**5 years and older**
4	9	10	8	5	0	160

Comments
Plan of Improvement developed on this date.

Plan of Improvement: Developed This Date 11/07/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment
A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Not Evaluated**

Comment
Center does not provide swimming activities.

Children's Records

Records Reviewed: 5 **Records with Missing/Incomplete Components: 3**

Child # 1 Not Met
"Missing/Incomplete Components"
.08(1)-Parent Names, Work Numbers

Child # 4 Not Met
"Missing/Incomplete Components"
.08(3)-Address of Release Person Missing

Child # 5 Not Met
"Missing/Incomplete Components"
.08(1)-Parent Names, Work Numbers

591-1-1-.08 Children's Records **Not Met**

Finding
591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child’s name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child’s primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child’s participation in the program. It was determined based on a review of children's records that all required information was not included as follows:

Two of five records did not have the work numbers for the parents listed
One of five did not have the full addresses listed for the release person(s)

POI (Plan of Improvement)
Director will ensure that records of all children enrolled include all required information. A system will be put in place to ensure that parents provide all required information and that no blank are left on forms where information is required.

Correction Deadline: 11/8/2024

Recited on 11/7/2024

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Technical Assistance
Consultant discussed the materail on the wall by the window of in the restroom of Building Four was chipping material and was in need of repair.

Correction Deadline: 12/7/2024

Finding
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were accessible to children in care:

Building Two:
baby wipes and plastic bags within the cubbies
rubber gloves on the diapering station

Building Three:
toilet brush and plastic bags under the restroom sink
sunscreen and baby wipes within the cubbies

Building Four:
bleach water, lysol, rubber gloves and trash bags on a shelf
sunscreen and baby wipes within the cubbies
broom and dust pan

POI (Plan of Improvement)
The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 11/7/2024

591-1-1-.26 Playgrounds(CR) **Technical Assistance**

Technical Assistance
Consultant discussed the top part of the fencing on the backside of the playground was loose and in need ot being placed back together.

Correction Deadline: 11/7/2024

Food Service

591-1-1-.15 Food Service & Nutrition **Not Met**

Finding
591-1-1-.15(1) requires that meals and snacks are served, with serving sizes dependent upon the age of the child, that meet nutritional guidelines as established by the United States Department of Agriculture Child and Adult Care Food Program. Meals and snacks shall be varied daily, and additional servings of nutritious food shall be offered to children over and above the required daily minimum, if not contraindicated by special diets. It was determined based on the center lunch menu that USDA guidelines were not met in that chicken nuggets, tator tots, yogurt and milk were being served and all components were not being served.

POI (Plan of Improvement)
Center Staff will prepare menus and/or serve foods that meet the USDA guidelines and will offer and serve seconds to children.

Correction Deadline: 11/7/2024

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Correction Deadline: 11/27/2023

Corrected on 11/7/2024
.10(4) - Citation corrected.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Staff were observed to remind children to wash hands.

Correction Deadline: 11/27/2023

Corrected on 11/7/2024
.17(7) - Citation corrected.

Correction Deadline: 11/27/2023

Corrected on 11/7/2024
.17(8) - CItation corrected.

591-1-1-.20 Medications(CR) **Not Evaluated**

Comment
The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Technical Assistance**

Technical Assistance
requires the Center to have a written plan for handling emergencies, including but not limited to severe weather, loss of electrical power or water and death, serious injury or loss of a child, a threatening event, or natural disaster which may occur at the Center; to have in place procedures for evacuation, relocation, shelter-in-place, lock-down, communication and reunification with families, and continuity of operations. The plan must apply to all children in care and include specific accommodations for infants and toddlers, children with disabilities, and children with chronic medical conditions and shall include assurance that no Center Personnel will impede in any way the delivery of emergency care or services to a child by licensed or certified emergency health care professionals.

Consultant discussed the emergency prepardness plan will need to be updated to reflect the areas lisred above and a template can be pulled from the decal website.

Correction Deadline: 11/12/2024

591-1-1-.27 Posted Notices **Met**

Correction Deadline: 11/27/2023

Corrected on 11/7/2024
.27 - CItation corrected.

Safety

591-1-1-.05 Animals **Not Evaluated**

Comment
Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR) **Not Evaluated**

Comment
Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Not Met**

Comment
The vehicle was checked for compliance. Proper restraints were observed and discussed with the director.

Correction Deadline: 12/7/2023

Corrected on 11/7/2024
.36(3)(a-b) Citation corrected.

Finding
591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on a review of records that an annual safery check was on file from August 2024, for bus ending in tag 6097 but the required area were not marked as O.K, by the machanic.

POI (Plan of Improvement)
The Center will obtain the annual vehicle inspection.

Correction Deadline: 11/12/2024

Technical Assistance
Consultant discussed that all areas of the emergency medical form need to be filled out.

Correction Deadline: 11/8/2024

Technical Assistance
Consultant discussed the the date will need to be listed daily on the transportion log.

Correction Deadline: 11/8/2024

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Discussed SIDS and infant sleeping position.

Comment
The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 10 **Records with Missing/Incomplete Components: 4**

Staff # 3 Not Met

Date of Hire: 04/06/2021

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 5 Not Met

Date of Hire: 04/04/2024

"Missing/Incomplete Components"

.14(2)-First Aid Missing,.14(2)-CPR missing

Staff # 6 Not Met

Date of Hire: 09/11/2023

"Missing/Incomplete Components"

.14(2)-First Aid Missing,.14(2)-CPR missing

Staff # 7 Not Met

Date of Hire: 04/25/2023

"Missing/Incomplete Components"

.14(2)-First Aid Missing,.14(2)-CPR missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) Not Met

Finding

591-1-1-.14(1) requires the Center Director and, at any given time, at least fifty percent (50%) of the caregiver Staff to successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid. The first aid training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Center shall maintain current evidence of the successful completion of such training which shall be available to the Department for inspection. It was determined based on a review of records that the center id not have 50 percent of the staff trained in first aid and CPR in that the training was taken online and only one staff member had the required training.

POI (Plan of Improvement)

The Center Director and at least 50% of the caregiver Staff will complete the needed training. The Director will send written verification to the consultant upon completion and will develop a plan to ensure that at least 50% of the caregiver Staff have completed this training at any given time and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 12/7/2024

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on a review of records that staff members 6 and 7 did not have first aid and CPR within 90 days of hire.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 12/7/2024

Finding
591-1-1-.14(1)(a) requires, in a Center that provides transportation, that either the driver or another Staff person present on the vehicle have current evidence of successful completion of a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid offered by certified or licensed health care professionals or trainers and which dealt with the provision of emergency care to infants and children. It was determined based on a review of records that the center bus dirvers have online first aid and CPR and not a hands on portion meeting rule requirements.

POI (Plan of Improvement)
The Center will verify proof of CPR/1st aid training and schedule Staff so that there is always a staff person on the vehicle with this training.

Correction Deadline: 11/7/2024

Finding
591-1-1-.14(3) requires the Center to have a first aid kit in each building of the Center and in any vehicle used by the Center for transportation of children, that contains scissors, tweezers, gauze pads, adhesive tape, thermometer, band-aids, assorted sizes, antibacterial ointment, insect-sting preparation, an antiseptic cleansing solution, triangular bandages, rubber gloves, protective eye wear, a protective face mask, and a cold pack. The first aid kit, together with a first aid instruction manual which must be kept with the kit at all times, shall be stored so that it is not accessible to children but is easily accessible to Staff. It was determined based on Consultant's observation that van ending in tag 6092 did not have a first aid kit on the van.

POI (Plan of Improvement)
Center Staff will provide any missing first aid kits, add any missing items to each first aid kit and will develop and use a plan for checking the kits and replacing missing items in each kit in the future. First aid kits and instruction manuals will be stored so that they kits are not accessible to children but are easily accessible to Center Staff.

Correction Deadline: 11/7/2024

Recited on 11/7/2024

591-1-1-.24 Personnel Records **Met**

Correction Deadline: 12/2/2023

Corrected on 11/7/2024
.24(1) - Ciation corrected.

591-1-1-.33 Staff Training **Not Met**

Finding
91-1-1-.33(5) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules. It was determined based on a review of staff records that Employees No. 2, 4 and 9 did not obtain the required ten hours of ongoing training for the 2023 calendar year.

POI (Plan of Improvement)
The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 12/31/2024

Recited on 11/7/2024

591-1-1-.31 Staff(CR) **Met**

Comment
Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.