



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/22/2026 **VisitType:** Complaint Investigation & Licensing **Arrival:** 9:55 AM **Departure:** 6:30 PM
Study

CCLC-52187

Cadence Academy Preschool of Rosebud

3058 Rosebud Road Loganville, GA 30052 Gwinnett County
 (770) 978-5588

Lead Consultant

Dianne Clarke

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Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
09/22/2026	Complaint Investigation & Licensing Study	Good Standing	
03/27/2026	Complaint Closure	Good Standing	
03/16/2026	Complaint Investigation & Monitoring Visit	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L-Infants	Infants and One Year Olds	2	7	C	19	C	NA	NA	Floor Play,Feeding,Free Play
Main	B-2L-1's	One Year Olds and Two Year Olds	1	5	C	16	C	NA	NA	Free Play,Story
Main	C-3L-2's	Two Year Olds	2	17	C	19	C	NA	NA	Free Play,Art
Main	D-Middle-3's & Up	Three Year Olds	1	8	C	24	C	NA	NA	Free Play,Circle Time
Main	E-5R-4's & Up	GA PreK	2	20	C	35	C	50	C	Centers
Main	F-4R-4's & Up	GA PreK	2	20	C	29	C	40	C	Centers
Main	G-3R-4's	GA PreK	2	18	C	28	C	39	C	Circle Time,Centers
Main	H-2R-3's	Three Year Olds	2	15	C	24	C	NA	NA	Centers,Transiti oning,Circle Time
Main	I-1R-3's		0	0	C	21	C	NA	NA	Not In Use
		Total Capacity @35 sq. ft.: 215			Total Capacity @25 sq. ft.: 252					
Total # Children this Date: 110		Total Capacity @35 sq. ft.: 215			Total Capacity @25 sq. ft.: 252					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A-Left-Infants,1's,2's	25	C
Main	Playground B-Back-4's & Up	85	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only
6	38	28	61	60	0

Comments

Be sure to enter all temporary closures by 7 a.m. (vacation, emergencies, school closures, inclement weather, holidays etc...) in DECAL KOALA under the Required Report tab whenever your facility is temporarily closed when you are not caring for children for one or more days. Be sure to SAVE the report before exiting.

All amendments are required to be electronically submitted in DECAL KOALA.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.

All programs: Please ensure that the director and staff responsible for food preparation completes the four (4) hours of nutrition training as soon as possible but within the first year of employment. (if applicable)

Please remember that the transportation training certificates must be completed prior to participating in transportation and renewed every two years for anyone checking the vehicle, chaperoning on a trip, and signing the checklist, including the director. Please ensure that directors complete the transportation training upon being hired at the center. Please contact your consultant for guidance if you have not been conducting transportation and plan to. (if applicable)

**There is a free Transportation Training available on OLLI in Georgia PDS (GaPDS). Health and Safety Orientation Training 15-hour course is available free online in OLLI (staff must successfully complete all three trainings to meet licensing requirements). PLEASE NOTE: If the Health & Safety Orientation Training date is outside of the previous 12 months, the training was not approved for 10 credit hours, or the training certificate is not documented in the employee's GaPDS account, the Staff person will be required to take this training again, within their first 90 days of employment at a new facility. Reminder: Health and Safety Orientation Training can only be taken once every five years.

Discussed indicator manual and utilizing it.

Discussed regarding ensuring to complete rechecks for Criminal Records checks at least 90 days before the five-year expiration. Suggestion: Check monthly or sooner to ensure that staff's criminal records checks are not expiring.

Don't forget to post a new license annually.

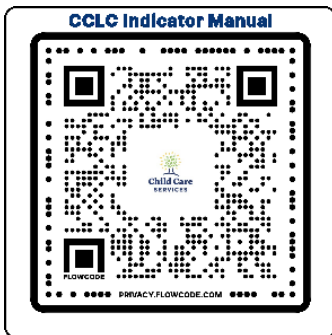
Discussed regarding nap/crib mats regarding not using tape to repair; must replace (if applicable).

Updates beginning July 1, 2026: The new CRC process requires that every program sign a form called the Georgia National Child Protection Act/Volunteers for Children Act (NCPA/VCA) Public Qualified Entity Certification Statement. This statement must be signed by both the owner and the director of the childcare entity. Not signing the statement will prevent your program from receiving background check determination letters after July 1, 2026, and until the requirement has been fulfilled.

Recent Changes/Updates: Core Rule: CPR and First Aid will be due within 45 days. 2 hours of Language and Literacy/2 hours of Health and Safety training annually beginning July 1, 2025, a required for all staff. **Please don't forget to add to your childcare policies and procedures concerning expulsion, suspension, and practices followed to prevent shaken baby syndrome and abusive head trauma.

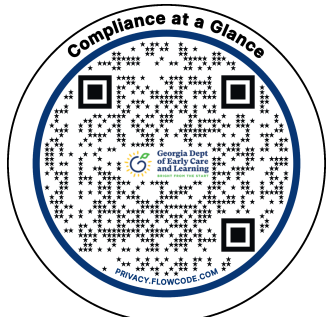
Gave Tips for Record Keeping and Organization

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(1) - Please ensure to remove all equipment that are in need of repair or not functioning according to manufacturer's recommendation including feeding chairs in the A-1L classroom.

Correction Deadline: 9/22/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Correction Deadline: 3/16/2026

Corrected on 9/22/2026

.25(13) - The previous citation was observed corrected on this date. There were no bags that children bring to the center and hazards were not accessible to the children. Discussed regarding ensuring that all plastic bags are inaccessible to children at all times.

Technical Assistance

591-1-1-.25(3) - Please ensure that all repairs are made immediately including the slow drain in the left sink in the E-5R classroom.

Correction Deadline: 9/22/2026

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 3/16/2026

Corrected on 9/22/2026

.26(9) - The previous citation was observed corrected on this date. The nails on the border was observed to be flushed.

Health and Hygiene

Finding

591-1-1-.07(5) requires Center Staff to not permit children to wear around their necks or attach to their clothing pacifiers or other hazardous items. It was determined based on observation that two children were observed to have attachment on their pacifier.

POI (Plan of Improvement)

The Center will instruct Staff regarding this safety requirement.

Correction Deadline: 9/22/2026

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)**

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Met

Comment

Complete documentation of transportation observed on this date.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Met

Correction Deadline: 3/20/2026

Corrected on 9/22/2026

.30(1)(a)2 - The previous citation was observed corrected on this date. The mattresses were all in good repair.

Staff Records

Records Reviewed: 24

Records with Missing/Incomplete Components: 3

Staff # 11

Not Met

Date of Hire: 08/11/2025

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 14

Not Met

Date of Hire: 08/17/2026

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Address Missing,.24(1)-DOB Missing,.24(1)-Name Missing,.24(1)-Phone Number Missing

Staff # 20

Not Met

Date of Hire: 08/17/2026

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Address Missing,.24(1)-DOB Missing,.24(1)-Name Missing,.24(1)-Phone Number Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

-Please ensure that applicants/staff are listing exact dates (including month/day/year) on 10-year work history form in order to determine any breaks in service from the childcare industry.

-Please ensure that all staff, volunteers, independent contractors, substitutes, therapists, etc...has their records check electronically ported to the center's list in KOALA before being present at the facility.

-Please ensure that records checks are redone if there is a six-month (180 calendar days) break in service from the childcare industry.

-Please also ensure that satisfactory records checks are updated before the expiration date.

-Ensure that all therapists and other independent contractors have an updated records check on file, before being present at the center or home or ensure that the individual is supervised at all times by a staff member who has a comprehensive records check if they do not have a records check on file.

-Please ensure that staff with a national background check is always present with a staff member who has a comprehensive background check. Staff should never be by themselves.

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

Director provided four files for employees hired since last visit.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Evidence observed of 50% of center Staff certified in First Aid and CPR.

Correction Deadline: 9/25/2026

Corrected on 9/22/2026

.14(1)(a) - The previous citation was observed corrected on this date. Staff's CPR and First Aid was observed to be completed.

591-1-1-.24 Personnel Records**Not Met****Finding**

591-1-1-.24(1) requires the center to maintain a personnel file on the Director, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance, and other Support Staff for the duration of the term of employment plus one calendar year, and it shall contain the following: identifying information to include: name, date of birth, social security number, current address and current telephone number; employment history; as applicable to the position held: evidence of education and qualifying work experience; evidence of all training required by these rules which shall include: title of training, date of training, trainer's signature, location of training and number of clock hours obtained; a statement completed by the staff member that the information provided is true and accurate; any other records required by these rules; and as applicable to the position held, evidence of required orientation including date and signature of person providing the orientation; It was determined based on a review of records that staff #13, hired on August 17, 2026 and staff #19, hired on August 17, 2026, did not have evidence of an employment application on file.

POI (Plan of Improvement)

The Center will secure required information for all Personnel. The Center will ensure that complete information is in the personnel file for all Directors, Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance and other Support Staff. The assistant director had staff to complete the application during the visit.

Correction Deadline: 9/27/2026

591-1-1-.33 Staff Training**Not Met**

Finding

591-1-1-.33(5)(b)1. requires the annual ten (10) clock hours of training shall include at least two (2) hours in evidence based, developmentally appropriate language and literacy practices. It was determined based on a review of records that the following staff did not have evidence of two hours of language and literacy for 2025:

-Staff #2 hired on October 6, 2014.

-Staff #5, hired on August 3, 2015.

-Staff #7, hired on December 23, 2024.

-Staff #11, hired on October 6, 2017.

-Staff #12, hired on February 4, 2025.

-Staff #15, hired on October 23, 2023.

-Staff #16, hired on September 22, 2024.

-Staff #17, hired on August 3, 2015.

-Staff #20, hired on September 12, 2022.

-Staff #21, hired on March 18, 2024.

-Staff #22, hired on April 11, 2022.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year to include a least two (2) hours in evidence based, developmentally appropriate language and literacy practices and follow up to ensure the training is completed.

Correction Deadline: 10/22/2026

591-1-1-.31 Staff(CR)**Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date. Discussed the supervision rule during mealtimes which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.