



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/7/2026 VisitType: Complaint Investigation Follow Up Arrival: 7:05 AM Departure: 8:45 AM

CCLC-35610

Childcare Network #228

4971 Sheraton Dr. Macon, GA 31210 Bibb County
(478) 314-8680

Regional Consultant

Brandi Mangino

Phone: (478) 314-9726

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brandi.mangino@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
05/07/2026	Complaint Investigation Follow Up	Good Standing	
05/04/2026	Incident Investigation & Follow Up	Good Standing	
04/20/2026	Complaint Closure	Deficient	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
			Support - Program performance is demonstrating a need for improvement in meeting rules.
			Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left		0	0	C	15	C	NA	NA	
Main	1st Right		0	0	C	15	C	NA	NA	
Main	2nd Left		0	0	C	19	C	NA	NA	
Main	2nd Right	Two Year Olds	1	1	C	20	C	NA	NA	Transitioning
Main	3rd Left	Six Year Olds and Over	1	6	C	20	C	NA	NA	Transitioning
Main	3rd Right	Three Year Olds and Six Year Olds and Over	1	3	C	17	C	24	C	Breakfast, Transitioning

Total Capacity @35 sq. ft.: 106

Total Capacity @25 sq. ft.: 106

Total # Children this Date: 10

Total Capacity @35 sq. ft.: 106

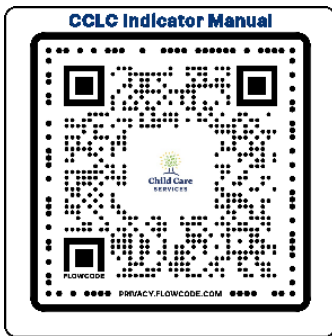
Total Capacity @25 sq. ft.: 106

Building	Playground	Playground Occupancy	Playground Compliance
Main	4-11 years	80	C
Main	Infants	10	C
Main	Toddler	24	C

Comments

The purpose of the visit was to conduct a Plan of Improvement follow-up visit.

Plan of Improvement: No Plan Developed



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.25 Physical Plant-Structural/Mechanical

Not Met

Finding

591-1-1-.25(19) prohibits the use of unapproved areas for children's activity. It was determined based on observation that upon arrival to the center a 2-year-old child was in the front lobby with two staff members who were both seated. No parents were leaving the center or pulling out of the center upon arrival.

POI (Plan of Improvement)

The Center will discontinue use of this area.

Correction Deadline: 5/7/2026

	Policies and Procedures
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591-1-1-.21 Operational Policies & Procedures

Technical Assistance

Technical Assistance

Consultant discussed the center needs to enforce the parent handbook in that they are fully walking the child to their classes. Child were dropped off at front by parents and allowed to walk freely to the classes, a lack of supervision would have been present if the director was not walking in the same area with consultant to take the kids to the classes.

Correction Deadline: 5/12/2026