



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/14/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 10:30 AM **Departure:** 3:30 PM

CCLC-62283
The Nest School, Loganville
101 Generation Blvd. Loganville, GA 30052 Walton County
(770) 466-9660

Regional Consultant
Kajora McCoy
Phone: (678) 239-9361
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kajora.mccoy@decal.ga.gov

Mailing Address
Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/14/2025	Complaint Investigation & Licensing Study	Good Standing	
12/10/2024	Complaint Closure	Good Standing	
12/10/2024	Complaint Investigation Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1R-Cardinal B	Two Year Olds	2	17	C	40	C	NA	NA	Centers
Main	A- 1L-Hummingbirds A	Infants	1	3	C	18	C	NA	NA	Transitioning, Floor Play
Main	B- 2L-Hummingbird B	Infants and One Year Olds	1	5	C	17	C	NA	NA	Feeding
Main	C- 3L-Ducklings A	One Year Olds	1	7	C	18	C	NA	NA	Lunch
Main	D- 4L-Duckling B	One Year Olds and Two Year Olds	1	6	C	24	C	NA	NA	Lunch
Main	E- Center Robins	Four Year Olds and Five Year Olds and Six Year Olds and Over	2	13	C	28	C	NA	NA	Outside
Main	F- Penguins A	Two Year Olds and Three Year Olds	2	15	C	27	C	NA	NA	Outside
Main	G- 3R-Penguin B	Three Year Olds and Four Year Olds	2	14	C	46	C	NA	NA	Outside
Main	H- 2R-Cardinal A		0	0	C	32	C	NA	NA	
Total Capacity @35 sq. ft.: 250					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 80					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Indoor Playground	34	C
Main	Left Back Playground	155	C

Main	Left Front Playground	37	C
Main	Right Playground	89	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
13	20	25	32	20	0	14

Comments

The CCS Consultant discussed and left a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 10/14/2025 VisitType: Complaint Investigation & Licensing Study Arrival: 10:30 AM Departure: 3:30 PM

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

Comment

Discussed rotating toys to support the procedures of daily disinfecting.

Comment

Equipment and furniture observed to be properly secured, as applicable.

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that there was a broken shelf in the back of the Cardinals B classroom next to the window with an exposed nail.

POI (Plan of Improvement)

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 10/14/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Technical Assistance****Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

Comment

The Center appeared clean and well maintained on this date.

Technical Assistance

591-1-1-.25(8) - Please ensure that all electrical outlets that are not child proofed have covers.

Correction Deadline: 10/14/2025

591-1-1-.26 Playgrounds(CR)**Not Met****Technical Assistance**

591-1-1-.26(6) - Please ensure that swing chains are not rusted.

Correction Deadline: 10/24/2025

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that children who were 4-years-old played on playground equipment designed for five to twelve-year-old children.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 10/24/2025

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following potential hazards were observed on the playgrounds:

Back Right Playground:

-There was a sprinkler hose exposed on the left side of the playground near the inner fence gate.

Left Front Playground:

-There were 2 ant beds near the middle of the tree.

-There was an exposed sprinkler water hose near the fence gate.

Left Back Playground:

-There were two water hoses near the sidewalk.

-There were thorny vines at the back middle of the fence.

-There were pieces of broken concrete slabs near the front left side of the playground.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 10/14/2025

Food Service**591-1-1-.15 Food Service & Nutrition****Not Met****Finding**

591-1-1-.15(6)(b) requires that food and beverages be served in individual plates or bowls and with individual glasses or cups. It was determined based on observation that the 1-year-old children in the Hummingbirds B classroom ate lunch off of the table without individual plates or bowls.

POI (Plan of Improvement)

The center will use individual food service items to serve food and beverages.

Correction Deadline: 10/14/2025

591-1-1-.18 Kitchen Operations

Met

Comment

Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

Technical Assistance

591-1-1-.10(1) - Please ensure that ventilation fans for diapering areas are in working order.

Correction Deadline: 10/14/2025

Finding

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that the diaper changing pad in the Cardinals A classroom had straps and a hole exposing the inner foam.

POI (Plan of Improvement)

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 10/14/2025

591-1-1-.17 Hygiene(CR)

Not Met

Finding

591-1-1-.17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that the children in classroom Cardinals A did not wash hands after using the bathroom.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 10/14/2025

Technical Assistance

591-1-1-.17(8) - Please ensure that staff wash hands before putting on gloves for diapering.

Correction Deadline: 10/14/2025

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Technical Assistance

Technical Assistance

591-1-1-.21(3) - Please ensure that emergency drills are reviewed with all staff at least every six months as required.

Correction Deadline: 10/19/2025

591-1-1-.27 Posted Notices

Met

Comment

Observed all required posted notices.

Safety

591-1-1-.05 Animals	Met
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Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)	Met
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Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)	N/A
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Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)	Met
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Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)	Technical Assistance
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Comment

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Technical Assistance

591-1-1-.30(1)(b)1 - Please ensure all sleeping mats are in good repair.

Correction Deadline: 10/14/2025

Technical Assistance

591-1-1-.30(1)(b)3 - Please ensure that all children have sheets for their cots/mats.

Correction Deadline: 10/14/2025

Staff Records

Records Reviewed: 12

Records with Missing/Incomplete Components: 2

Staff # 4

Not Met

Date of Hire: 10/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 8

Not Met

Date of Hire: 08/21/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

Criminal record checks were observed to be complete.

591-1-1-.09 Criminal Records Check(CR)	Met
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Comment

Criminal records checks were observed to be complete.

Finding

591-1-1-.14(2)(a) requires that when any child is present on the premises, at least fifty percent (50%) of the caregiver staff present shall be trained in pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid. It was determined based on a review of records that there were only fourteen of twenty-three staff with valid first aid and CPR training.

POI (Plan of Improvement)

A minimum of 50% of all caregiver Staff on the premises must successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid taught by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Director will send copies via email of verification of completed CPR/First Aid certification to the Consultant upon completion.

Correction Deadline: 11/13/2025

Finding

591-1-1-.14(2)(b) requires that there must always be one staff person present in each classroom where children are present that has current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training. It was determined based on a review of records that the following operating classrooms did not have at least 1 staff person with valid and current first aid/CPR:

- Ducklings A
- Ducklings B
- Hummingbirds A
- Hummingbirds B
- Robins A

POI (Plan of Improvement)

The Director will schedule and/or position caregiver Staff throughout the Center to ensure at least one currently pediatric CPR and First Aid trained Staff person is present in each classroom where children are present.

Correction Deadline: 10/14/2025

591-1-1-.33 Staff Training**Met****Comment**

Documentation observed of required staff training.

Comment

Discussed: Health and Safety Training requirements for fifteen hours with the center director on this date.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Technical Assistance****Technical Assistance**

591-1-1-.32(7) - Please ensure that staff are seated within arms reach of children who are thirty-six months or younger during all mealtimes.

Correction Deadline: 10/14/2025

The following information is associated with a Complaint Investigation Visit:

Activities and Equipment**591-1-1-.03 Activities****Met**

Correction Deadline: 5/15/2025

Corrected on 10/14/2025

.03(9) - This citation was corrected on this date. Appropriate activities were observed.

591-1-1-.29 Required Reporting

Met

Correction Deadline: 12/10/2024

Corrected on 10/14/2025

.29(1) - This citation was corrected on this date. The Consultant discussed reporting requirements with the center director on this date.