



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/17/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:25 AM **Departure:** 2:30 PM

CCLC-56511

Parker-Chase West Cobb

3422 Ernest W Barrett Pkwy NW Marietta, GA 30064 Cobb County
(770) 499-1915 forama@parkerchaseschool.com

Regional Consultant
Alison Benson

Phone: (866) 369-6921

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alison.benson@dec.al.ga.gov

Mailing Address

3422 Ernest Barrett Parkway
Marietta, GA 30064

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/17/2025	Complaint Investigation & Licensing Study	Good Standing	
05/31/2024	Licensing Study	Good Standing	
12/08/2023	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L-800 Koalas	One Year Olds and Two Year Olds	2	15	C	23	C	NA	NA	Nap
Main	1R-100 Bunnies	Infants	2	8	C	16	C	NA	NA	Nap,Floor Play
Main	2 L-900 Penguins	One Year Olds and Two Year Olds	1	10	C	22	C	NA	NA	Nap
Main	2 R-200 Lambs	Infants and One Year Olds	2	9	C	16	C	NA	NA	Floor Play,Nap
Main	3L-1000 Giraffes	Two Year Olds and Three Year Olds	2	20	C	22	C	NA	NA	Nap
Main	3R-300 Bear Cubs	One Year Olds	1	5	C	17	C	NA	NA	Diapering,Nap
Main	4 L-1100 Zebra's	Three Year Olds and Four Year Olds	2	15	C	22	C	NA	NA	Nap
Main	4R-400 Duckling		0	0	C	16	C	NA	NA	
Main	5L-1200 Turtles	Three Year Olds and Four Year Olds	2	20	C	23	C	NA	NA	Nap
Main	6L- 1300 Tigers	Four Year Olds and Five Year Olds	1	14	C	21	C	NA	NA	Nap
Main	7L- 1400 Frogs	Four Year Olds and Five Year Olds	1	18	C	21	C	NA	NA	Nap
Main	8L-1500 Eagles	GA PreK	1	16	C	21	C	NA	NA	Nap
Main	9L- 1600 Pandas		0	0	C	27	C	NA	NA	
Main	Rear Left- 700 Elephants		0	0	C	20	C	NA	NA	
Main	Rear Middle- 600 Horses		0	0	C	24	C	NA	NA	

Main	Rear Rt- 500 Lions	One Year Olds and Two Year Olds	2	16	C	22	C	NA	NA	Transitioning,Na p
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Total Capacity @35 sq. ft.: 333

Total Capacity @25 sq.
ft.: 0

Total # Children this Date: 166

Total Capacity @35 sq. ft.: 333

Total Capacity @25 sq.
ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left Front	20	C
Main	Right back	320	C
Main	Right Front	35	C
Main	Right Rear	73	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
23	40	39	39	33	23	14

Comments

The purpose of today's visit was to conduct a License Study Visit and to follow-up from the previous visit.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

Records Reviewed: 44

Records with Missing/Incomplete Components: 3

Staff # 11

Not Met

Date of Hire: 01/07/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 13

Not Met

Date of Hire: 07/08/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18

Not Met

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

The center does not provide swimming activities at this time.

Children's Records

Records Reviewed: 44

Records with Missing/Incomplete Components: 3

Staff # 11

Not Met

Date of Hire: 01/07/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 13

Not Met

Date of Hire: 07/08/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18

Not Met

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Records Reviewed: 5**Records with Missing/Incomplete Components: 4**

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Address Missing,.08(1)-Allergies and Disabilities

Child # 2

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Address Missing

Child # 3

Not Met

"Missing/Incomplete Components"

.08(1)-Allergies and Disabilities

Child # 5

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Address Missing

591-1-1-.08 Children's Records**Not Met****Finding**

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on review of children's records, three of five records did not include the work address of one or both parents, further, two of five records did not include allergy information for the enrolled child.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 3/31/2025**Facility**

Records Reviewed: 44**Records with Missing/Incomplete Components: 3**

Staff # 11

Not Met

Date of Hire: 01/07/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 13

Not Met

Date of Hire: 07/08/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18

Not Met

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Met****Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

591-1-1-.26 Playgrounds(CR)**Met****Comment**

The playground was observed to be clean and in good repair.

Food Service**Records Reviewed: 44****Records with Missing/Incomplete Components: 3**

Staff # 11

Not Met

Date of Hire: 01/07/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 13

Not Met

Date of Hire: 07/08/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18

Not Met

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.15 Food Service & Nutrition**Met****Comment**

The center menu meets USDA guidelines.

Health and Hygiene

Records Reviewed: 44**Records with Missing/Incomplete Components: 3**

Staff # 11

Not Met

Date of Hire: 01/07/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 13

Not Met

Date of Hire: 07/08/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18

Not Met

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing was observed throughout the center.

591-1-1-.20 Medications(CR)**N/A****Comment**

No medication is being dispensed at this time.

Policies and Procedures**Records Reviewed: 44****Records with Missing/Incomplete Components: 3**

Staff # 11

Not Met

Date of Hire: 01/07/2025

Reminder - Health & Safety training is required within 90 calendar days of hired"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 13

Not Met

Date of Hire: 07/08/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18

Not Met

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.21 Operational Policies & Procedures**Met****Comment**

The program was observed to complete emergency drills as required.

Safety

Staff # 11	Not Met
Date of Hire: 01/07/2025	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 13	Not Met
Date of Hire: 07/08/2024	
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 18	Not Met
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection was observed.

591-1-1-.36 Transportation(CR)**Not Met****Finding**

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on review of records, two of the three vehicles had expired annual expectations.

POI (Plan of Improvement)

All three vehicles are being services during the week of March 17, 2025.

Correction Deadline: 3/31/2025**Sleeping & Resting Equipment**

Staff # 11	Not Met
Date of Hire: 01/07/2025	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 13	Not Met
Date of Hire: 07/08/2024	
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 18	Not Met
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met**

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 44	Records with Missing/Incomplete Components: 3
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Staff # 11

Not Met

Date of Hire: 01/07/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 13

Not Met

Date of Hire: 07/08/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18

Not Met

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR	Met
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Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

591-1-1-.31 Staff(CR)	Met
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Comment

Staff was observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Records Reviewed: 44	Records with Missing/Incomplete Components: 3
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Staff # 11

Not Met

Date of Hire: 01/07/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 13

Not Met

Date of Hire: 07/08/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18

Not Met

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

The center was observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

The center was observed to maintain appropriate staff:child ratios.