



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/9/2023    **VisitType:** Monitoring Visit    **Arrival:** 9:50 AM    **Departure:** 1:15 PM

**CCLC-51231**

**White Oak Learning Academy #1**

4760 Martin Road Cumming, GA 30041 Forsyth County  
 (770) 887-4466 angiec@whiteoakacademy.com

**Regional Consultant**

Amanda Schofield

Phone: ()

Fax:

amanda.schofield@decal.ga.gov

**Mailing Address**

2982 Grizzle Road  
 Dawsonville, GA 30534

**Quality Rated:** ★ ★ ★

| <b>Compliance Zone Designation</b> |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 08/09/2023                         | Monitoring Visit                          | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 08/29/2022                         | Complaint Closure                         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 08/18/2022                         | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room         | Age Group                 | Staff | Children | NC/C                            | Max 35 SF. | 35 SF. Comp. | Max 25 SF.                                           | 25 SF. Comp. | Notes                  |
|---------------------------------|--------------|---------------------------|-------|----------|---------------------------------|------------|--------------|------------------------------------------------------|--------------|------------------------|
| Main                            | A-1L         | Infants and One Year Olds | 2     | 11       | C                               | 19         | C            | NA                                                   | NA           | Floor Play             |
| Main                            | B-2L         | Infants                   | 2     | 8        | C                               | 13         | C            | NA                                                   | NA           | Floor Play, Feeding    |
| Main                            | C-3L         | Two Year Olds             | 4     | 15       | C                               | 21         | C            | NA                                                   | NA           | Outside, Transitioning |
| Main                            | D-4L Back    | Two Year Olds             | 2     | 14       | C                               | 20         | C            | NA                                                   | NA           | Outside                |
| Main                            | D-4L Front   | Two Year Olds             | 2     | 16       | C                               | 21         | C            | NA                                                   | NA           | Outside                |
| Main                            | E-L Far Back | GA PreK                   | 2     | 18       | C                               | 26         | C            | NA                                                   | NA           | Centers, Outside       |
| Main                            | G-3R Back    | GA PreK                   | 2     | 19       | C                               | 23         | C            | NA                                                   | NA           | Outside, Centers       |
| Main                            | G-3R Front   | GA PreK                   | 2     | 19       | C                               | 26         | C            | NA                                                   | NA           | Outside, Centers       |
| Main                            | H-2R         |                           | 0     | 0        | C                               | 34         | C            | NA                                                   | NA           |                        |
| Main                            | I-1R         | Three Year Olds           | 2     | 22       | C                               | 32         | C            | NA                                                   | NA           | Outside                |
| Total Capacity @35 sq. ft.: 253 |              |                           |       |          | Total Capacity @25 sq. ft.: 0   |            |              | Building @35 capacity limited by Building Department |              |                        |
| Total # Children this Date: 142 |              |                           |       |          | Total Capacity @35 sq. ft.: 253 |            |              | Total Capacity @25 sq. ft.: 0                        |              |                        |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
|----------|------------|----------------------|-----------------------|

### Comments

The purpose of this visit was to conduct a monitoring visit. Staff files and criminal records checks were reviewed.

#### Reminders:

Please be sure to enter all temporary closures in DECAL KOALA under the Required Report tab whenever your facility is closed temporarily for one day or more.

A satisfactory Comprehensive Records Check Determination is valid for five years provided that: the employee's records check clearance date is within the preceding 12 months of his/her hire date at the center, and employees has not had a break in service from the child care industry that lasted for 180 days (6 months) or longer.

Plan of Improvement: Developed This Date 08/09/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

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Angie Carlisle, Program Official

Date

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Amanda Schofield, Regional Consultant

Date



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Per provider center does not provide swimming activities.

Facility

591-1-1.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1.25 Physical Plant - Safe Environment(CR)

Met

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

591-1-1.26 Playgrounds(CR)

Met

Comment

- Please monitor the playground area for the following hazardous items:
- The fencing on the Pre-K playground along the far gate on the bottom right side.
- Active ant beds.

Health and Hygiene

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**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Proper hand washing observed throughout the center.

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**591-1-1-.20 Medications(CR)** **Met**

**Comment**

Per provider the center currently does not dispense/administer medication.

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**Safety**

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**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.36 Transportation(CR)** **Met**

**Comment**

Complete documentation of transportation observed.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

Pleasant naptime environment observed.

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**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Criminal record checks were observed to be complete.

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**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

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**Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**Finding**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that a teacher left a two-year toddler in the first restroom located in the right rear of Classroom I-1R for a brief period of time.

**POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times. The director immediately talked to the teachers about active supervision.

**Correction Deadline: 8/9/2023**