Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/30/2024 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:00 AM **Departure:** 12:00 PM

CCLC-53086
Start Bright Academy Hiram
64 Greystone Pkwy Hiram, GA 30141 Paulding County
(770) 943-0058 startbrightinc@gmail.com

Regional Consultant
Evelyn McBurse
Phone: (770) 405-7958
Fax: (404) 591-5186
evelyn.mcburse@decal.ga.gov

Mailing Address
Same

Quality Rated:

Compliance Zone Designation		
07/30/2024	Complaint Investigation Follow Up	Good Standing
07/17/2024	Complaint Closure	Good Standing
07/17/2024	Complaint Investigation & Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- Left Side 1L	Infants	1	6	C	21	C	NA	NA	Nap
Main	B- Left side 2R	One Year Olds	2	8	C	17	C	NA	NA	Floor Play
Main	C- Left side 1R	One Year Olds	1	8	C	18	C	NA	NA	Free Play
Main	D- Back center	Two Year Olds	2	17	C	22	C	NA	NA	Free Play
Main	E- Right Side 2R	Four Year Olds	1	18	C	37	C	NA	NA	Transitioning
Main	F- Right side 1R		0	0	C	29	C	NA	NA	
		Total Capacity @35 sq. ft.: 144			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 57		Total Capacity @35 sq. ft.: 144			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back side of Bldg	64	C
Main	Left side of Bldg	23	C
Main	Right side of Bldg	114	C

Comments
The purpose of this visit was to conduct a complaint investigation follow up.

Plan of Improvement: Developed This Date 07/30/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

QUALITY RATED CHILD CARE

CAPS

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk a1 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free techincal assistance is available!**

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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.06 Bathrooms **Defer**

Defer
591-1-1-.06(4)- Previous citation was deferred as the deadline for correction was August 16, 2024 and the provider is working on repairing the bathroom's exhaust vents.

POI (Plan of Improvement)
The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

Correction Deadline: 8/16/2024

591-1-1-.25 Physical Plant - Safe Environment(CR) **Defer**

Defer
591-1-1-.25(13)- Previous citation was deferred as the deadline for correction was August 9, 2024 and the provider is working on repairing the left knob on the right sink in Classroom D.

POI (Plan of Improvement)
The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. Staff will keep cabinets and storage closets locked and all times.

Correction Deadline: 8/9/2024

Staff Records

591-1-1-.14 First Aid & CPR **Defer**

Defer
591-1-1-.14(1)- Previous citation was deferred as the deadline for correction was August 16, 2024 and the provider stated a CPR and first aid training class has been scheduled before the deadline date.

POI (Plan of Improvement)
The Center Director and at least 50% of the caregiver Staff will complete the needed training. The Director will send written verification to the consultant upon completion and will develop a plan to ensure that at least 50% of the caregiver Staff have completed this training at any given time and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 8/16/2024