



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/3/2024 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 2:05 PM **Departure:** 4:10 PM

**CCLC-55245**  
**Cloud Springs Academy**  
118 Herron Street Fort Oglethorpe, GA 30742 Catoosa County  
(706) 419-8397 firststepscare@aol.com

Regional Consultant  
Beth Holland  
Phone: (404) 478-8075  
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**Mailing Address**  
Same

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 04/03/2024                  | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 08/10/2023                  | Complaint Closure                         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 08/02/2023                  | Complaint Investigation Follow Up         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room                        | Age Group                 | Staff                          | Children | NC/C | Max 35 SF.                    | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                    |
|--------------------------------|-----------------------------|---------------------------|--------------------------------|----------|------|-------------------------------|--------------|------------|--------------|--------------------------|
| Building 2                     | A-Infants                   | Infants and One Year Olds | 2                              | 5        | C    | 9                             | C            | NA         | NA           | Floor Play,Nap,Diapering |
| Building 2                     | B-One Year Olds             | One Year Olds             | 2                              | 8        | C    | 13                            | C            | NA         | NA           | Snack                    |
| Building 2                     | C-Two Year Old              | Two Year Olds             | 2                              | 7        | C    | 14                            | C            | NA         | NA           | Transitioning            |
| Total Capacity @35 sq. ft.: 36 |                             |                           | Total Capacity @25 sq. ft.: 0  |          |      |                               |              |            |              |                          |
| Main                           | A1L-Three and Four Year old | Three Year Olds           | 1                              | 10       | C    | 11                            | C            | NA         | NA           | Outside                  |
| Main                           | B1R-Afterschool             |                           | 0                              | 0        | C    | 6                             | C            | NA         | NA           |                          |
| Total Capacity @35 sq. ft.: 17 |                             |                           | Total Capacity @25 sq. ft.: 0  |          |      |                               |              |            |              |                          |
| Total # Children this Date: 30 |                             |                           | Total Capacity @35 sq. ft.: 53 |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |                          |

| Building   | Playground | Playground Occupancy | Playground Compliance |
|------------|------------|----------------------|-----------------------|
| Building 2 | Toddler    | 38                   | C                     |

**Comments**

A licensing visit was conducted on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decgal.ga.gov](mailto:qualityrated@decgal.ga.gov) for more information. Free technical assistance is available!**

Angela Bennett, Program Official

Date

Beth Holland, Regional Consultant

Date



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**(Findings Report)**

**Date:** 4/3/2024 **VisitType:** Complaint Investigation & Licensing **Arrival:** 2:05 PM **Departure:** 4:10 PM  
Study

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The following information is associated with a Licensing Study Visit:

**Activities and Equipment**

**591-1-1.12 Equipment & Toys(CR)** **Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1.35 Swimming Pools & Water-related Activities(CR)** **Met**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1.19 License Capacity(CR)** **Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1.25 Physical Plant - Safe Environment(CR)** **Met**

**Comment**

No hazards observed accessible to children on this date.

**591-1-1.26 Playgrounds(CR)** **Met**

**Comment**

Playground observed to be clean and in good repair.

**Food Service**

**591-1-1.15 Food Service & Nutrition** **Met**

**Comment**

Please ensure that infant feeding forms are updated regularly.

**Health and Hygiene**

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**591-1-1-10 Diapering Areas & Practices(CR)** **Met**

**Comment**

Hand washing requirements for diapering were discussed with the director on this date. Please check diaper changing pad for rip/tears frequently.

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**591-1-1-17 Hygiene(CR)** **Met**

**Comment**

Please ensure lids remain on trash containing organic waste.

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**591-1-1-20 Medications(CR)** **Met**

**Comment**

The Provider currently does not dispense/administer medication.

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**Safety**

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**591-1-1-11 Discipline(CR)** **Met**

**Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-36 Transportation(CR)** **Met**

**Comment**

Complete documentation of transportation observed.

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**Sleeping & Resting Equipment**

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**591-1-1-30 Safe Sleeping and Resting Requirements(CR)** **Technical Assistance**

**Technical Assistance**

591-1-1-30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

**Correction Deadline: 4/3/2024**

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**Staff Records**

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**591-1-1-09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Director provided six file(s) for employees hired since last visit.

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**591-1-1-31 Staff(CR)** **Met**

**Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Comment**

Staff observed to be compliant with applicable laws and regulations.

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**Staffing and Supervision**

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**591-1-1-32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**Technical Assistance**

591-1-1-.32 - Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.