



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/16/2026 VisitType: Complaint Investigation & Monitoring Visit

Arrival: 9:30 AM Departure: 5:15 PM

CCLC-52187

Cadence Academy Preschool of Rosebud

3058 Rosebud Road Loganville, GA 30052 Gwinnett County
(770) 978-5588

Lead Consultant

Dianne Clarke

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Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
03/16/2026	Complaint Investigation & Monitoring Visit	Good Standing	
07/23/2025	Complaint Closure	Good Standing	
07/14/2025	Complaint Investigation & Licensing Study	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
			Support - Program performance is demonstrating a need for improvement in meeting rules.
			Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L-Infants	Infants and One Year Olds	2	4	C	19	C	NA	NA	Floor Play,Free Play
Main	B-2L-1's	One Year Olds and Two Year Olds	2	9	C	16	C	NA	NA	Diapering,Free Play
Main	C-3L-2's	Two Year Olds	1	8	C	19	C	NA	NA	Free Play
Main	D-Middle-3's & Up	Three Year Olds	2	20	C	24	C	NA	NA	Free Play,Art
Main	E-5R-4's & Up	GA PreK	2	7	C	35	C	50	C	Circle Time,Centers
Main	F-4R-4's & Up	GA PreK	2	16	C	29	C	40	C	Centers,Circle Time
Main	G-3R-4's	GA PreK	2	16	C	28	C	39	C	Circle Time,Centers
Main	H-2R-3's	Three Year Olds and Four Year Olds	3	21	C	24	C	NA	NA	Centers,Circle Time
Main	I-1R-3's	Two Year Olds	2	11	C	21	C	NA	NA	Story,Circle Time
			Total Capacity @35 sq. ft.: 215			Total Capacity @25 sq. ft.: 252				
Total # Children this Date: 112			Total Capacity @35 sq. ft.: 215			Total Capacity @25 sq. ft.: 252				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A-Left-Infants,1's,2's	25	C
Main	Playground B-Back-4's & Up	85	C
Main	Playground C-Right-3's	75	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
1	14	17	39	45	29	39

Comments

Be sure to enter all temporary closures by 7 a.m. (vacation, emergencies, school closures, inclement weather, holidays etc...) in DECAL KOALA under the Required Report tab whenever your facility is temporarily closed when you are not caring for children for one or more days. Be sure to SAVE the report before exiting.

All amendments are required to be electronically submitted in DECAL KOALA.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.

Please ensure that the director and staff responsible for food preparation completes the four (4) hours of nutrition training as soon as possible but within the first year of employment. (if applicable)

Please remember that the transportation training certificates must be completed prior to participating in transportation and renewed every two years for anyone checking the vehicle, chaperoning on a trip, and signing the checklist, including the director. Please ensure that directors complete the transportation training upon being hired at the center. Please ensure to contact your consultant for guidance if you have not been conducting transportation before you plan to conduct transportation in the future. (if applicable)

****There is a free Transportation Training available on OLLI in Georgia PDS (GaPDS). Health and Safety Orientation Training 15-hour course is available free online in OLLI (staff must successfully complete all three trainings to meet licensing requirements). PLEASE NOTE: If the Health & Safety Orientation Training date is outside of the previous 12 months, the training was not approved for 10 credit hours, or the training certificate is not documented in the employee's GaPDS account, the Staff person will be required to take this training again, within their first 90 days of employment at a new facility. Reminder: Health and Safety Orientation Training can only be taken once every five years.**

Talk about updated orientation checklist.

Discussed indicator manual and utilizing it.

Discuss updated Transportation forms including sample as of October 1, 2023, use immediately (if applicable).

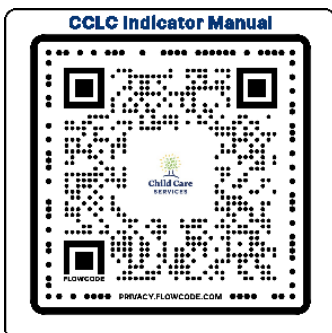
Discussed regarding ensuring to complete rechecks for Criminal Records checks at least 90 days before the five-year expiration. Suggestion: Check monthly or sooner to ensure that staff's criminal records checks are not expiring.

Don't forget to post a new license annually.

Discussed regarding nap/crib mats regarding not using tape to repair; must replace (if applicable).

Recent Changes/Updates: Core Rule: CPR and First Aid will be due within 45 days. 2 hours of Language and Literacy/2 hours of Health and Safety training annually beginning July 1, 2025, a required for all staff. Also, SUID (Sudden Unexpected Infant Death Syndrome formerly SIDS) must be included on the orientation checklist along with abusive head trauma. ****Please don't forget to add to your childcare policies and procedures concerning expulsion, suspension, and practices followed to prevent shaken baby syndrome and abusive head trauma.**

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.dec.al.ga.gov/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.03(2) - The previous citation was observed corrected. The lesson plans were observed to be completed.

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.12(2) - The previous citation was observed corrected. The blue vinyl couch was no longer in the classroom.

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.12(4) - The previous citation was observed corrected. The computer screen was no longer observed in the classroom.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.08(1) - The previous citation was observed corrected. The files were completed with the emergency contact information.

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.08(6) - The previous citation was observed corrected. The consultant observed the sign in and out completed for the week of March 2, 2026, to March 13, 2026.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed:

- C-3L: Ziplock bags and wipes packages were observed to be accessible in children's cubbies.
- D-Middle: A teacher's purse and handsanitizer were observed to be accessible on a low table near the cubby area. There was an empty zip lock bag, wipes packaging, plastic diaper bag packaging, and empty grocery bags were observed in children's cubbies and were accessible.
- F-4R: There were plastic Ziplock bags accessible in the children's cubbies.
- H-2R: There were plastic bags observed to be accessible in children's cubbies.
- I-1R: There was a plastic wipes package accessible to the right of the classroom upon entrance on a low shelf.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. Director stated that they will send an email to the parents discussing hazards that are brought to the classroom and have teachers check cubbies daily. Management will also do a check daily when they are checking name to face.

Correction Deadline: 3/16/2026

Recited on 3/16/2026

591-1-1-.26 Playgrounds(CR)

Not Met

Technical Assistance

591-1-1-.26(6) - Please ensure that chipping paint is repaired on the ladder area on the climbing structure on the Back Left playground before child go outside.

Correction Deadline: 3/26/2026

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.26(9) - The previous citation was observed corrected. The deflated pools and hose were removed.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that seven nail heads were observed to not be flushed along the border on the Front Left playground.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards. The director will put a ticket in tonight to have maintenance fix. The center will do playground checklists every morning beginning tomorrow.

Correction Deadline: 3/16/2026

Health and Hygiene**591-1-1-.07 Children's Health**

Technical Assistance

Technical Assistance

591-1-1-.07(5) - Please ensure that pacifier attachments are not kept attached to children while they are present at the facility in the B-2L classroom.

Correction Deadline: 3/16/2026

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.13 Field Trips(CR)****Met**

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.13(6) - The previous citation was observed corrected. The children participating in field trip transportation was observed completed.

591-1-1-.36 Transportation(CR)**Technical Assistance****Comment**

Complete documentation of transportation observed on this date.

Technical Assistance

591-1-1-.36(7)(b) - Please ensure that all information is completed on the medical emergency form including physician's information.

Correction Deadline: 3/17/2026

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Not Met****Comment**

Pleasant naptime environment observed.

Finding

591-1-1-.30(1)(a)2 requires that a crib mattress is firm, tight-fitting without gaps, at least 2 inches thick and covered with a waterproof, washable material. Before a change of occupant, each mattress shall be cleaned with a disinfectant. It was determined based on observation that two crib mattresses were observed to be torn in the A-1L classroom

POI (Plan of Improvement)

The center will ensure that a crib mattress is firm, tight-fitting without gaps, at least. The director will throw away the two mattresses while the classroom is not full and will order two mattresses tonight. The director will remind teachers while cleaning cribs daily that if they notice any tears or crack to let management know.

Correction Deadline: 3/20/2026

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met**

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.09(1)(j) - The previous citation was observed corrected. All current staff and individuals present has a completed records check on file.

591-1-1-.14 First Aid & CPR(CR)**Not Met****Comment**

Evidence observed of 50% of center Staff certified in First Aid and CPR.

Finding

Previously Cited: 591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that staff #5 hired on November 27 2024, did not have current evidence of CPR. The course was observed to be completed online. Also, staff #29 hired on March 12, 2025, did not have current evidence of CPR and First Aid.

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that staff #12, hired on August 11, 2025, did not have current evidence of CPR and First Aid. The course was observed to be completed online.

POI (Plan of Improvement)

Previously Cited: All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the Consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection. The director will check with other centers tonight to find a class for the staff to complete. Currently there is a class available on March 28, 2026. Otherwise, will have staff complete by the correction deadline. The director has a form that to ensure that all staff completes CPR and First Aid. If any of the courses a completed outside of what the center offers, management will verify hands on experience.

Correction Deadline: 4/16/2026

Recited on 3/16/2026

591-1-1-.31 Staff(CR)

Met

Correction Deadline: 9/14/2025

Corrected on 3/16/2026

.31(1)(b)2. - The previous citation was observed corrected. Staff enrolled in infant/toddler CDA on August 1, 2025, and has completed their 120 hours on March 6, 2026.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 7/14/2025

Corrected on 3/16/2026

.32(7) - The previous citation was observed corrected. Staff sit at the table during mealtime within arm's length.

The following information is associated with a Complaint Investigation Visit:

Safety

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 7/23/2025

Corrected on 3/16/2026

.11(1) - The previous citation was observed to be corrected. The discipline policy is reviewed at all staff meeting. Management conduct one on one training.