



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/24/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 1:10 PM **Departure:** 6:00 PM

**CCLC-54234**

**Learn N Play Academy**

256 West May Street Winder, GA 30680 Barrow County  
 (770) 867-4996 admin@learnnplayacademy.com

**Region Consultant**

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@dec.al.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★ ★

| <u>Compliance Zone Designation</u> |                                            |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|--------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 05/24/2023                         | Complaint Investigation Follow Up          | Support       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 05/17/2023                         | Complaint Closure                          | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 05/08/2023                         | Complaint Investigation & Monitoring Visit | Deficient     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room              | Age Group                         | Staff | Children | NC/C                          | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes         |
|---------------------------------|-------------------|-----------------------------------|-------|----------|-------------------------------|------------|--------------|------------|--------------|---------------|
| Main                            | A 1R- 4's         | Four Year Olds                    | 1     | 14       | C                             | 14         | C            | NA         | NA           | Nap           |
| Main                            | B- 2R/Back 2"s    | Two Year Olds and Three Year Olds | 1     | 9        | C                             | 20         | C            | NA         | NA           | Nap           |
| Main                            | C/1L/Pre-K 2      | GA PreK                           | 1     | 17       | C                             | 21         | C            | NA         | NA           | Outside       |
| Main                            | D/2L/Pre-K 1      | Six Year Olds and Over            | 1     | 13       | C                             | 21         | C            | NA         | NA           | Outside       |
| Main                            | E/Lower L ( 3's)  | Three Year Olds                   | 2     | 15       | C                             | 32         | C            | NA         | NA           | Nap           |
| Main                            | F-Lower Right 1's | One Year Olds and Two Year Olds   | 1     | 7        | C                             | 9          | C            | NA         | NA           | Diapering,Nap |
| Total Capacity @35 sq. ft.: 117 |                   |                                   |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |               |
| Total # Children this Date: 75  |                   |                                   |       |          | Total Capacity @25 sq. ft.: 0 |            |              |            |              |               |

| Building | Playground        | Playground Occupancy | Playground Compliance |
|----------|-------------------|----------------------|-----------------------|
| Main     | C- 1's            | 14                   | C                     |
| Main     | D- Left Toddler   | 9                    | C                     |
| Main     | PG/A/Right 2's    | 120                  | C                     |
| Main     | PG/B/Left 3-12yrs | 41                   | C                     |

**Comments**

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on May 8, 2023.

Plan of Improvement: To Be Submitted 06/08/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.ga.gov](mailto:qualityrated@dec.ga.gov) for more information. Free technical assistance is available!**

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Ashley Sanon, Program Official

Date

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Lynn Schnitzer, Consultant

Date



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 5/8/2023

Corrected on 5/24/2023

.25(3) - The previous citation was observed to be corrected. Consultant observed the center to be free of debris and in good repair.

591-1-1-.26 Playgrounds(CR)

Defer

Defer

591-1-1-.26(8)-The previous citation was deferred due to the center's scheduled maintenance being postponed. The center is scheduled to have additional resilient surfacing delivered on Thursday, May 25, 2023.

Correction Deadline: 5/18/2023

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 5/8/2023

Corrected on 5/24/2023

.17(7) - The previous citation was observed to be corrected. Consultant observed proper children's hand washing during the visit.

Correction Deadline: 5/8/2023

Corrected on 5/24/2023

.17(8) - The previous citation was observed to be corrected. Consultant observed proper staff hand washing during the visit.

Safety

**Finding**

591-1-1-.36(7)(b) requires that an emergency medical information record be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached. It was determined based on review of records that twenty one of twenty-nine records did not have the telephone number of the children's physician.

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**Correction Deadline: 5/26/2023**

**Recited on 5/24/2023**

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**Correction Deadline: 5/9/2023**

**Corrected on 5/24/2023**

**.36(7)(c)1 - The previous citation was observed to be corrected. Consultant observed children to be listed on the transportation checklists by their first and last names.**

**Finding**

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on a review of records that the center did not document the unloading of eight of eight children after completing a school transportation route from Holsenbeck Elementary School on Monday, May15, 2023, and on Thursday, May 18, 2023. Staff did not document the loading and unloading of one of eight children after completing a school transportation route from Holsenbeck Elementary School on Monday, May 15, 2023, and eight of eight children on Friday, May 19, 2023. Staff did not document that five of eight children were not present for and afternoon school transportation route from Holsenbeck Elementary School on Tuesday, May 16, 2023. Further, staff did not document that three of seven children were not were not present for an afternoon transportation route Monday, May 22, 2023, and that five of seven children were not present for an afternoon transportation route on Tuesday, May 23, 2023, and six of seven children were not were not present for an afternoon transportation route on Wednesday, May 24, 2023, from Holsenbeck Elementary School.

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Correction Deadline: 5/25/2023

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|-----------------------------------------|
| <b>Sleeping &amp; Resting Equipment</b> |
|-----------------------------------------|

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Not Met**

**Finding**

591-1-1-.30(1)(b)3 requires that sheets or similar coverings for cots or mats shall either be marked for individual use or laundered daily. If marked for individual use, they must be laundered weekly or more frequently if needed. It was determined based on observation that fifteen of fifteen children in classroom E Lower L, five of seven children in classroom F Lower Right, and fourteen of fourteen children in classroom A 1R did not have a sheet or similar covering on their cots.

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Correction Deadline: 5/24/2023

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| <b>Staffing and Supervision</b> |
|---------------------------------|

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

Correction Deadline: 5/8/2023

Corrected on 5/24/2023

.32(1) - The previous citation was observed to be corrected. Consultant observed appropriate staff:child ratios