



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/15/2024 **VisitType:** Complaint Investigation & Monitoring **Arrival:** 11:00 AM **Departure:** 6:30 PM
Visit

CCLC-548
Great Beginnings of Sugar Hill
1191 Level Creek Road Sugar Hill, GA 30518 Gwinnett County
(770) 945-3995 greatbeginningssugarhill@yahoo.com

Regional Consultant
Lynn Schnitzer
Phone: (678) 717-5720
Fax: (770) 344-5683
lynn.schnitzer@dec.al.ga.gov

Mailing Address
Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/15/2024	Complaint Investigation & Monitoring Visit	Good Standing	
03/27/2024	TA Follow Up	NA	
02/13/2024	TA Follow Up	NA	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	1L	GA PreK	2	17	C	24	C	NA	NA	Transitioning
Building 2	1R	GA PreK	2	19	C	26	C	NA	NA	Transitioning
Building 2	Gym		0	0	C	117	C	NA	NA	
Building 2	Upper Left	GA PreK	1	16	C	26	C	NA	NA	Nap
Building 2	Upper Middle	GA PreK	2	20	C	24	C	NA	NA	Nap
Building 2	Upper Right	GA PreK	2	19	C	23	C	NA	NA	Transitioning, Nap
Total Capacity @35 sq. ft.: 240					Total Capacity @25 sq. ft.: 411					
Building I	1R	Infants	3	8	C	14	C	NA	NA	Floor Play, Nap
Building I	2L	Three Year Olds and Four Year Olds	3	19	C	25	C	36	C	Nap
Building I	2R	Infants	2	4	C	8	C	NA	NA	Diapering, Lunch
Building I	2R Back	Infants	1	4	C	9	C	NA	NA	Nap
Building I	3L	Three Year Olds and Four Year Olds	2	18	C	26	C	36	C	Nap
Building I	3R	One Year Olds	3	16	C	21	C	NA	NA	Nap
Building I	4L	Three Year Olds and Four Year Olds	2	15	C	18	C	NA	NA	Transitioning
Building I	4R	Two Year Olds	2	16	C	16	C	NA	NA	Nap
Building I	5R	Two Year Olds	2	13	C	16	C	NA	NA	Nap

Building I	6R	Three Year Olds	3	15	C	18	C	NA	NA	Lunch, Transitioning
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Total Capacity @35 sq. ft.: 171

Total Capacity @25 sq. ft.: 411

Total # Children this Date: 219

Total Capacity @35 sq. ft.: 411

Total Capacity @25 sq. ft.: 411

Building	Playground	Playground Occupancy	Playground Compliance
Building I	Back Left	75	C
Building I	Back Middle	25	C
Building I	Front Left	61	C
Building I	Front Right	76	C

Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on October 3, 2023.

Plan of Improvement: Developed This Date 04/15/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Charlotte Sigler, Program Official

Date

Lynn Schnitzer, Regional Consultant

Date



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

Not Evaluated

Comment

Center does not provide swimming activities.

Facility

591-1-1.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be met by center.

591-1-1.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

591-1-1-.25 - Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Comment

Center appears clean and well maintained.

591-1-1.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the resilient surfacing measured between one and two inches in areas around the yellow and beige climbing equipment on playground front left.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 4/19/2024

Recited on 4/15/2024

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR) Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) Not Evaluated

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR) Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR) Not Met

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Finding

591-1-1-.36(4)(e) requires vehicle seats to be securely fastened to the body of the vehicle. It was determined based on observation that the first seat on the driver's side was torn with exposed foam on vehicle tag #ACG4446. Further, the seats were worn and the tape was peeling on vehicle tag #ECT281.

POI (Plan of Improvement)

The Center will ensure that vehicle seats are securely fastened to the body of the vehicle.

Correction Deadline: 4/16/2024

Technical Assistance

591-1-1-.36(7)(b) - Consultant discussed with director to ensure that the emergency vehicle records for four of 63 transported child have the phone number of the child's physician and that one of 63 records indicate whether the child has any medications or special needs.

Correction Deadline: 4/16/2024

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Technical Assistance

Comment

Staff stated knowledge of infant safe sleep requirements.

Technical Assistance

591-1-1-.30(1)(b)3 - Consultant discussed with the director to ensure that each child has a sheet in classroom Upper Middle, Building 2.

Correction Deadline: 4/15/2024

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Not Met****Comment**

Director provided nine files for employees hired since last visit October 3, 2023.

Finding

591-1-1-.09(1)(b) requires the Center to ensure that every Director has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Director has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on review of records that staff #37's, date of hire October 1, 2003, criminal background check had expired on December 21, 2023. Staff #37 was observed working in the office and not in the classroom. Staff #37 registered for a new background check.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that the Director has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Director has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will ensure the CRC rules are maintained.

Correction Deadline: 4/15/2024

Correction Deadline: 10/3/2023

Corrected on 4/15/2024

.09(1)(c) - The previous citation was observed to be corrected. Consultant observed all center employees to have comprehensive satisfactory background check letters.

Finding

591-1-1-.09(1)(l)3. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee at least once every five years. It was determined based on review of records that staff #37's, date of hire October 1, 2003, criminal background check had expired on December 21, 2023. Staff #37 was observed working in the office and not in the classroom. Staff #37 registered for a new background check.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that each Director, Employee and Provisional Employee has a Comprehensive Records Check Determination on file that has been issued within the past five years. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure CRC rules are maintained.

Correction Deadline: 4/15/2024

591-1-1-.14 First Aid & CPR**Not Met****Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records that staff #9, date of hire December 14, 2024, and staff #16, date of hire December 7, 2023, did not have evidence of certification in first aid and CPR on file.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 5/15/2024

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Correction Deadline: 10/3/2023****Corrected on 4/15/2024**

.32(7) - The previous citation was observed to be corrected. Consultant observed adequate supervision throughout the center on this date.