



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/10/2025 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 10:00 AM **Departure:** 4:30 PM

CCLC-62659
Creme de la Creme of Peachtree Corners
 4785 Peachtree Corners Circle Norcross, GA 30092 Gwinnett County
 (770) 409-0000 ydouglass@cremedelacreme.com

Regional Consultant
 Jermecia Moore-Fulton
 Phone: (470) 214-7043
 Fax:
 jermecia.moore-fulton@decal.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/10/2025	Incident Investigation/Monitoring Visit	Good Standing	
06/10/2025	Incident Investigation Closure	Good Standing	
03/10/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A-Infant 1	Infants	1	4	C	14	C	NA	NA	Floor Play
Main	Room B-Infant 2	Infants	1	4	C	8	C	NA	NA	Floor Play,Nap
Main	Room C-Infant 3	Infants	1	5	C	13	C	NA	NA	Nap
Main	Room D-T1	One Year Olds	1	6	C	17	C	NA	NA	Free Play
Main	Room E-T2	Two Year Olds	1	3	C	35	C	NA	NA	Diapering,Free Play
Main	Room F- G1	Two Year Olds and Three Year Olds	1	8	C	37	C	NA	NA	Transitioning
Main	Room G-G2	Two Year Olds and Three Year Olds	2	10	C	37	C	NA	NA	Transitioning
Main	Room H-G3	Three Year Olds and Four Year Olds	2	18	C	25	C	NA	NA	Circle Time
Main	Room I (PreK)	Four Year Olds and Five Year Olds	1	8	C	26	C	NA	NA	Circle Time
Main	Room J	Six Year Olds and Over	1	12	C	22	C	NA	NA	Centers
Main	Room L- three-year-olds	Three Year Olds and Four Year Olds	1	9	C	13	C	NA	NA	Transitioning,Outside
Total Capacity @35 sq. ft.: 247			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 87			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A-Right Front	12	C
Main	Playground B- Right Side	40	C
Main	Playground C - Back Right	18	C
Main	Playground D- Left Side	94	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
22	11	24	26	28	0	33

Comments

Reminders:

- Please ensure to complete all temporary closures by 8 a.m. (vacation, emergencies, school closures, holidays etc...) in DECAL KOALA at all times under the Required Report tab whenever your facility is closed temporarily when you are not caring for children for one day or more. Please be sure to SAVE the report prior to exiting.
- Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.
- All amendments are required to be electronically entered in DECAL KOALA effective August 2, 2021.
- Please ensure to hide staff who are no longer employed in your DECAL KOALA account.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a II/MV:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

591-1-1-.12 - A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

591-1-1-.35 - Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

591-1-1-.19 - Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

591-1-1-.25 - Please be mindful to keep items that pose a hazard inaccessible to children. Please ensure items such as grocery bags, wipes packages and items that state, "keep out of reach of children" are always inaccessible to children.

591-1-1-.26 Playgrounds(CR)

Met

Comment

591-1-1-.26 - Playground observed to be clean and in good repair. Please monitor the playground/outside area for the following items that could pose a hazard in the future:

- Biting and/or stinging insects (i.e., bees, ants, etc.).
- Normal wear and tear of the fence surrounding the playground areas.
- Normal wear and tear of playground equipment (i.e., chipped paint, cracked/broken, etc.).
- Excessive leaves, sweet gum tree balls, etc.
- Refluff resilient surface as needed.
- Standing water in and/or around playground equipment and/or toys.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Defer

Defer

591-1-1-.10(3)-The consultant observed new assembled diapering tables and the Director stated that they are being placed in rooms D, E and F outside of an enclosed area/bathroom.

POI (Plan of Improvement)

The Center will ensure Staff are trained regarding specifically where to change diapers and clothing in each room housing children who are wearing diapers.

Correction Deadline: 3/14/2025**Prior Visits: 11/06/2024****591-1-1-.17 Hygiene(CR)****Met****Comment**

591-1-1-.17 - Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

591-1-1-.20 - The Provider currently does not dispense/administer medication.

Safety**591-1-1-.05 Animals****N/A****Comment**

591-1-1-.05 - Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

591-1-1-.11 - Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

591-1-1-.36 - Complete documentation of transportation observed.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

591-1-1-.30 - Pleasant naptime environment observed.

Staff Records**Records Reviewed: 26****Records with Missing/Incomplete Components: 1**

Staff # 1

Not Met

Date of Hire: 02/19/2025

"Missing/Incomplete Components"

.14(2)-First Aid Missing,.14(2)-CPR missing,.33(3)-Health & Safety Certificate

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

591-1-1-.09(1) - Criminal record checks were observed to be complete.

Comment

591-1-1-.09(1) - Director provided [three] file(s) for employees hired since last visit.

Correction Deadline: 3/7/2025**Prior Visits: 03/07/2025****Corrected on 6/10/2025**

.09(1)(j) - The previous citation was observed to be corrected. The consultant observed the previously cited staff member to be electronically ported to the center.

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

591-1-1-.09 - Director provided [three] file(s) for employees hired since last visit.

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records staff member #1, date of hire February 19, 2025, did not obtain certification in first aid and CPR within 90 days of their hire date.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 6/30/2025

591-1-1-.33 Staff Training

Not Met

Finding

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on review of records staff member #1, date of hire February 19, 2025, did not complete health and safety orientation training within the first 90 days of employment.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 7/10/2025

591-1-1-.31 Staff(CR)

Met

Comment

591-1-1-.31 - Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

Met

Comment

591-1-1-.32 - Center observed to maintain appropriate staff:child ratios.

Correction Deadline: 3/7/2025

Prior Visits: 03/07/2025

Corrected on 6/10/2025

.32(1) - The previous citation was observed to be corrected. The consultant observed appropriate staff:child ratios on this date.

Correction Deadline: 3/7/2025

Prior Visits: 03/07/2025

Corrected on 6/10/2025

.32(4) - The previous citation was observed to be corrected. The consultant observed children under the age of 3-year-old to be housed separately from children 3-year-old and older.

591-1-1-.32 Supervision(CR)

Met

Comment

591-1-1-.32 - Staff observed to provide direct supervision and be attentive to children's needs.