



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/19/2025 **VisitType:** Incident Investigation & Follow Up **Arrival:** 10:45 AM **Departure:** 2:00 PM

CCLC-30891

Childcare Network #28

3895 Flat Shoals Road Union City, GA 30291 Fulton County
(770) 969-1744

Special Investigations Unit Sr. Specialist

Alicia Loney

Phone: (470) 603-3971

Fax:

alicia.loney@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/19/2025	Incident Investigation & Follow Up	Good Standing	
02/10/2025	Complaint Closure	Good Standing	
01/28/2025	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1R	Infants	1	2	C	14	C	NA	NA	Floor Play
Main	B- 2R	Two Year Olds	1	8	C	23	C	NA	NA	Nap
Main	C- 3R	One Year Olds	1	5	C	16	C	NA	NA	Nap
Main	D- 2L		0	0	C	20	C	NA	NA	
Main	E- 3L	Three Year Olds	1	11	C	21	C	NA	NA	Nap
Main	F- 4L		0	0	C	20	C	NA	NA	
Main	G- Back	GA PreK	2	17	C	20	C	NA	NA	Nap
Main	H- 1L		0	0	C	30	C	NA	NA	

Total Capacity @35 sq. ft.: 164

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 43

Total Capacity @35 sq. ft.: 164

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant/Toddler	30	C
Main	Preschool/School Age	129	C

Comments

The purpose of this visit was to conduct an incident investigation and follow up.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 9/19/2025 **VisitType:** Incident Investigation & Follow Up **Arrival:** 10:45 AM **Departure:** 2:00 PM

CCLC-30891

Childcare Network #28

3895 Flat Shoals Road Union City, GA 30291 Fulton County
(770) 969-1744

Special Investigations Unit Sr. Specialist

Alicia Loney

Phone: (470) 603-3971

Fax:

alicia.loney@dec.al.ga.gov

Mailing Address

Same

The following information is associated with a Incident Investigation & Follow Up:

	Facility
--	----------

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 2/14/2025

Corrected on 9/19/2025

.25(3) - The consultant observed window screens connected to the window and protruding nails were not sticking out to hold the screens in place.

	Staff Records
--	---------------

Records Reviewed: 13

Records with Missing/Incomplete Components: 1

Staff # 10

Not Met

Date of Hire: 09/03/2024

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Correction Deadline: 1/28/2025

Corrected on 9/19/2025

.09(1)(j) - The staff member is no longer employed at the center.

Finding

Previously Cited: 591-1-1-.14(1) requires the Center Director and, at any given time, at least fifty percent (50%) of the caregiver Staff to successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid. The first aid training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Center shall maintain current evidence of the successful completion of such training which shall be available to the Department for inspection. It was determined, based on review of staff files, that staff members #3, #4, #6, #7, #8, #9, and #11 did not have evidence of their CPR and first aid certification.

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on review of staff files, that staff member #10 did not have evidence of their CPR and first aid certification.

POI (Plan of Improvement)

Previously Cited: The Center Director and at least 50% of the caregiver Staff will complete the needed training. The Director will send written verification to the consultant upon completion and will develop a plan to ensure that at least 50% of the caregiver Staff have completed this training at any given time and that evidence of successful completion of the training is on file available for inspection.

All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 9/30/2025

Recited on 9/19/2025

591-1-1-.24 Personnel Records

Met

Correction Deadline: 1/29/2025

Corrected on 9/19/2025

.24(1) - The previous citation was corrected on this date.

591-1-1-.33 Staff Training

Met

Correction Deadline: 1/1/2026

Corrected on 9/19/2025

.33(5) - The previous citation was corrected on this date.