



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/15/2025 **VisitType:** Monitoring Visit

Arrival: 2:40 PM **Departure:** 3:40 PM

FR-000011852
Cross, Dayana C
10995 Spotted Pony Trail Alpharetta, GA 30022 Fulton County
(678) 554-7887

Regional Consultant
Shameka Dozier
Phone: (770) 857-7010
Fax: (770) 357-7009
shameka.dozier@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/15/2025	Monitoring Visit	Good Standing	
02/12/2025	Licensing Study	Good Standing	
10/03/2024	Monitoring Visit	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	1	1	0	0	0
1 & 2 Years	4	4	0	0	0
3 & 4 Years	1	1	0	0	0
School Age(5+) Years	0	0	0	0	0
Total Under 13 Years	6	6	0	0	0
Total Under 18 Years	6				
Children Present: 6 Total Children: 7					
Caregivers/Helpers Present: 3 Total Caregivers/Helpers: 2					

Comments

Pediatric First Aid and pediatric CPR training within 45 days of employment, operational policies & procedures, initial program orientation, and two hours in evidence based/developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics were discussed with provider on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower**

Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 10/15/2025 **VisitType:** Monitoring Visit

Arrival: 2:40 PM **Departure:** 3:40 PM

FR-000011852

Cross, Dayana C

10995 Spotted Pony Trail Alpharetta, GA 30022 Fulton County
(678) 554-7887

Regional Consultant

Shameka Dozier

Phone: (770) 857-7010

Fax: (770) 357-7009

shameka.dozier@dec.al.ga.gov

Mailing Address

Same

The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

Toys and equipment observed to be clean and safe from hazardous conditions.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Met

Comment

Pleasant naptime environment observed.

290-2-3-.07 Swimming Pools & Water-related Activities(CR)

Met

Comment

Home does not provide swimming activities.

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 2/28/2025

Corrected on 10/15/2025

.11(2)(c) - Previous citation of no drills being conducted for fire, tornado, and other emergency situations for October 2024 through January 2025 was observed to be corrected on this date as consultant observed to be corrected on this date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)

Met

Comment

The Home appeared clean and free from hazards.

290-2-3-.13 Playgrounds(CR)

Met

Comment

The outside area appeared clean and well maintained.

Health and Hygiene

290-2-3-.11 Children's Health and Hygiene(CR)

Met

Comment

Staff stated proper knowledge of hand washing and hygiene procedures.

290-2-3-.11 Diapering Areas & Practices(CR)**Met****Comment**

The provider stated appropriate diapering procedures.

290-2-3-.11 Medications(CR)**N/A****Comment**

Per the provider no medication is currently dispensed

Licensure**290-2-3-.04 Application Requirements(CR)****Met****Comment**

Appropriate number of children observed in Family Child Care Learning Home this date.

Policies and Procedures**290-2-3-.14 Required Reporting****Met****Comment**

290-2-3-.14(1)(a) Discussed updating the Home's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Home. Also discussed to ensure a description of the practices followed by the Home to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children. Additional information can be found in the FCCLH Indicator Manual found on DECAL's website at: <https://www.dec.state.ga.us/CCS/Regulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Safety and Discipline**290-2-3-.11 Animals****N/A****Comment**

The Family Child Care Learning Home does not keep animals on premises.

290-2-3-.11 Discipline(CR)**Met****Comment**

The provider and/or the home's employee were observed to maintain a positive learning environment on this date.

290-2-3-.11 First Aid Kit**Met****Comment**

Complete first aid kit observed in the Family Child Care Learning Home

290-2-3-.11 Transportation(CR)**N/A****Comment**

The provider does not provide routine transportation.

Staff Records**290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)****Met**

Correction Deadline: 2/12/2025

Corrected on 10/15/2025

.21(1)(a) - Previous citation of staff #2 who is a potential employee was sitting and interacting with children without a valid satisfactory Comprehensive Records Check Determination on file prior to being present at the Home while any children are present was observed to be corrected on this date as consultant observed satisfactory Comprehensive Records Check Determination on file for staff #2.

Correction Deadline: 2/12/2025

Corrected on 10/15/2025

.21(1)(c) - Previous citation of staff #2 who is a potential employee was sitting and interacting with children without a valid satisfactory Comprehensive Records Check Determination on file prior to being present at the Home while any children are present was observed to be corrected on this date as consultant observed satisfactory Comprehensive Records Check Determination on file for staff #2.

290-2-3-.07 First Aid & CPR	Met
-----------------------------	-----

Comment

Evidence observed that the Provider was certified in pediatric First Aid and CPR on this date.

290-2-3-.07 Independent Contractors(CR)	N/A
---	-----

Comment

The facility does not currently have any independent contractors employed.

290-2-3-.07 Other Staff Direct Contact with Children(CR)	N/A
--	-----

Comment

The facility does not currently have any additional staff employed.

290-2-3-.07 Provider Qualifications	Met
-------------------------------------	-----

Correction Deadline: 2/14/2025

Corrected on 10/15/2025

.07(4) - Previous citation of no personnel file for staff #1 and #3 was observed to be corrected on this date as consultant observed personnel files for all staff.

290-2-3-.07 Provisional Employees	Met
-----------------------------------	-----

Comment

Observed compliance with the local zoning authorities, fire safety agencies and local building authorities on this date.

290-2-3-.07 Staff Qualifications(CR)	Met
--------------------------------------	-----

Comment

Staff observed to be compliant with applicable laws and regulations.

290-2-3-.07 Staff Training	Technical Assistance
----------------------------	----------------------

Technical Assistance

290-2-3-.07(7)(a)-(j) - New - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 11/14/2025

Correction Deadline: 3/14/2025

Corrected on 10/15/2025

.07(9) - Previous citation of staff #3 having zero of ten required annual hours for 2024 was observed to be corrected on this date.

Technical Assistance

290-2-3-.07(9)(b)1 - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 11/14/2025

290-2-3-.07 Students-in-Training(CR)	N/A
--------------------------------------	-----

Comment

The facility does not currently have any students-in-training employed.

Comment

The facility does not currently have any volunteers employed.

Staff:Child Ratios and Supervision

Comment

Appropriate ratios were observed on this date.

Comment

Adequate supervision observed on this date.