



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/30/2024 **VisitType:** Complaint Investigation Follow Up **Arrival:** 3:30 PM **Departure:** 5:05 PM

CCLC-26011

Divine Childcare Learning Center

5527 Hunter Rd. Columbus, GA 31907 Muscogee County
(706) 507-7255 carmen@divinechildcare.com

Special Investigations Unit Specialist

Raquel Roberts

Phone: (404) 782-3279

Fax: (404) 567-6021

raquel.roberts@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/30/2024	Complaint Investigation Follow Up	Good Standing	
04/16/2024	Licensing Study	Good Standing	
03/15/2024	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A Infant	Infants	1	4	C	17	C	NA	NA	Free Play
Main	B Toddler	One Year Olds	1	5	C	18	C	NA	NA	Snack
Main	C-2 year old	Two Year Olds	1	5	C	15	C	NA	NA	Free Play
Main	D Front Right	Five Year Olds and Six Year Olds and Over	1	21	C	19	NC	NA	NA	Free Play,Art
Main	E 3 years	Three Year Olds	1	9	C	21	C	NA	NA	Free Play
			Total Capacity @35 sq. ft.: 90			Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 44			Total Capacity @35 sq. ft.: 90			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	25	C

Comments

The purpose of today's visit is to follow up on any previous citations from the visit conducted on April 16, 2024.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Facility	
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591-1-1-.19 License Capacity(CR) **Not Met**

Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that on April 30, 2024 there was a total of twenty one children located in the after school classroom D. The licensed capacity for classroom D is Max @ 35 sq. feet 19.

POI (Plan of Improvement)

The Center will limit the number of children in this space to the licensed capacity.

Correction Deadline: 4/30/2024

591-1-1-.26 Playgrounds(CR) **Met**

Correction Deadline: 4/26/2024

Corrected on 4/30/2024

.26(6) - Previous citation corrected. Consultant observed five pedals and five seats replaced on the playground.

Health and Hygiene	
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591-1-1-.07 Children's Health **Met**

Correction Deadline: 4/16/2024

Corrected on 4/30/2024

.07(5) - Previous citation corrected. Consultant observed six infants in the infant classroom that did not have pacifiers attached to their clothing.

Staff Records	
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Finding

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on observation that on April 22, 2024 and April 30, 2024, a staff person who is sub-contracted with DFCS was present working in the 2K classroom who did not have a Records Check and Fingerprints application. It was also determined that on May 1, 2024, a sub-contractor was present at the center working in a classroom who did not have a Records Check and Fingerprints application.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will work to ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure they maintain records to ensure that sub-contractors who are present at the center have a Satisfactory Criminal Records Determination.

Correction Deadline: 4/30/2024

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on observation that on April 22, 2024 and April 30, 2024, a staff person who is sub-contracted with DFCS was present working in the 2K classroom who did not have a Satisfactory Criminal Records Determination. It was also determined that on May 1, 2024, a sub-contractor was present at the center working in a classroom who did not have a Satisfactory Criminal Records Determination.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure they maintain records to ensure that sub-contractors who are present at the center have a Satisfactory Criminal Records Determination.

Correction Deadline: 4/30/2024

Technical Assistance

591-1-1-.09(1)(i) - Consultant discussed that staff member who had a National Criminal Records Determination must be supervised at all times until the staff member has received a Satisfactory Comprehensive Records Check Determination.

Correction Deadline: 4/30/2024

591-1-1-.14 First Aid & CPR**Defer****Defer**

591-1-1-.14(2)- The correction date for this citation has not expired.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 5/16/2024

Defer

591-1-1-.33(3)- The correction date for this citation has not expired.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 5/16/2024

Staffing and Supervision**Finding**

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation there was 1-fourteen-year-old; 1-twelve-year-old; 1-eleven-year-old; 2-ten-year-olds; 1-nine-year-old; 3-eight-year-olds; 5-seven-year-olds; 5-six-year-olds and 2-five-year-olds located in classroom D which required a ratio of 1:20.

POI (Plan of Improvement)

The Center will provide adequate staff when there is a mixed-age group.

Correction Deadline: 4/30/2024