



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Cover Sheet

**Date:** 9/22/2022    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 2:00 PM    **Departure:** 6:00 PM

**CCLC-32168**

**Tender Tech Child Development Center**

1533 Highway 19 South - Building C Thomaston, GA 30286 Upson County  
 (706) 646-6200 mionne.mccauley@sctech.edu

**Mailing Address**  
 Same

**Regional Consultant**

Tasha McDonald

Phone: (770) 344-3353

Fax: (678) 891-5601

tasha.mcdonald@dec.al.ga.gov

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09/22/2022                  | Complaint Investigation Follow Up         | Support       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 07/20/2022                  | Complaint Closure                         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 07/19/2022                  | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

#### Ratios/License Capacity

| Building                        | Room            | Age Group       | Staff                           | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                    |
|---------------------------------|-----------------|-----------------|---------------------------------|----------|------|------------|--------------|------------|--------------|--------------------------|
| Main                            | Room A/3yrs     | Three Year Olds | 1                               | 10       | C    | 18         | C            | 26         | C            | Nap                      |
| Main                            | Room C/Infants  | One Year Olds   | 1                               | 5        | C    | 16         | C            | NA         | NA           | Diapering, Transitioning |
| Main                            | Room D-5-12 yrs |                 | 0                               | 0        | C    | 23         | C            | 33         | C            |                          |
| Main                            | Room B-2Yrs     |                 | 0                               | 0        | C    | 24         | C            | NA         | NA           |                          |
| Main                            | Room E/6yr+     | PreK            | 2                               | 10       | C    | 19         | C            | 27         | C            | Transitioning            |
| Total Capacity @35 sq. ft.: 100 |                 |                 | Total Capacity @25 sq. ft.: 126 |          |      |            |              |            |              |                          |
| Total # Children this Date: 25  |                 |                 | Total Capacity @35 sq. ft.: 100 |          |      |            |              |            |              |                          |
|                                 |                 |                 | Total Capacity @25 sq. ft.: 126 |          |      |            |              |            |              |                          |

| Building | Playground     | Playground Occupancy | Playground Compliance |
|----------|----------------|----------------------|-----------------------|
| Main     | 3yrs+          | 30                   | C                     |
| Main     | Infant-Toddler | 29                   | C                     |

#### Comments

09-22-2022: The purpose of the visit was to conduct a complaint investigation and to follow up on the previous visit.

Plan of Improvement: To Be Submitted 10/06/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Mionne McCauley, Program Official

Date

Tasha McDonald, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

### Activities and Equipment

**591-1-1-.03 Activities**

**Met**

**Correction Deadline: 7/19/2022**

**Corrected on 9/22/2022**

.03(10) - The previous citation was observed to be corrected on this date. Consultant observed having a daily schedule posted for each classroom on this date.

**Correction Deadline: 7/19/2022**

**Corrected on 9/22/2022**

.03(2) - The previous citation was observed to be corrected on this date. Consultant observed having a lesson plans posted for each classroom on this date.

### Children's Records

**591-1-1-.08 Children's Records**

**Met**

**Correction Deadline: 7/19/2022**

**Corrected on 9/22/2022**

.08(1) - The previous citation was observed to be corrected on this date. Consultant observed staff to have documentation of currently enrolled children files up to date on this date.

### Facility

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Correction Deadline: 7/19/2022**

Corrected on 9/22/2022

.25(13) - The previous citation has been observed to be corrected on this date. Consultant observed all hazardous items and/or materials to be stored in a locked cabinet and/or container inaccessible to the children on this date.

591-1-1-.26 Playgrounds(CR)

Not Met

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that resilient surfacing on the left and right side equipment was inadequate due to grass growing through the mulch.

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Correction Deadline: 9/22/2022

Recited on 9/22/2022

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that on the left side playground a black tarp was showing through mulch around the sliding equipment. In addition, a black tarp was showing around the bouncer on the right side playground both posing a potential tripping hazard.

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Correction Deadline: 9/22/2022

Recited on 9/22/2022

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|--------------|
| Food Service |
|--------------|

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 7/19/2022

Corrected on 9/22/2022

.15(2) - The previous citation was observed to be corrected on this date. Consultant observed the center to have documentation of complete written feeding plan on file on this date

Correction Deadline: 7/19/2022

Corrected on 9/22/2022

.15(4) - The previous citation was observed to be corrected on this date. Consultant observed the center to have proper feeding equipment on this date.

**Finding**

591-1-1-.18(8) requires that containers of food be stored above the floor on clean surfaces protected from splash and other contamination. Containers for food storage other than the original container or package in which the food was obtained shall be impervious and non-absorbent, have tight-fitting lids or covers and labeled as to contents. It was determined based on observation that food in the center's refrigerators was dated but not labeled as to their contents and was not in the original packages.

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**Correction Deadline: 9/22/2022**

**Recited on 9/22/2022**

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| <b>Health and Hygiene</b> |
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**Correction Deadline: 7/19/2022**

**Corrected on 9/22/2022**

.07(5) -The previous citation was observed to be corrected on this date. Consultant observed the children to have any hazardous on this date.

**Finding**

591-1-1-.17(7)(a) requires washcloth handwashing be used only for infants when the infant is too heavy to hold or cannot stand safely and for children with special needs; requires that an individual washcloth be used only once for each child before laundering. It was determined based on consultant observation in Room C classroom the teacher did not wash an enrolled infant with proper head movement was required to wash hands after diapering.

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**Correction Deadline: 9/22/2022**

**Finding**

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation that the staff member in Room C did not wash their hands after a diaper change.

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**Correction Deadline: 9/22/2022**

**591-1-1-.20 Medications(CR)**

**Met**

**Correction Deadline: 7/19/2022**

**Corrected on 9/22/2022**

**.20(4) - The previous citation was observed to be corrected on this date. Consultant observed provider to ensure the safe storage of hazardous items inaccessible to the children on this date.**

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| <b>Policies and Procedures</b> |
|--------------------------------|

**591-1-1-.21 Operational Policies & Procedures**

**Met**

**Correction Deadline: 7/24/2022**

**Corrected on 9/22/2022**

**.21(3) - The previous citation was observed to be corrected on this date. Consultant observed staff to have documentation of current fire drills and lock down drills on this date.**

**591-1-1-.27 Posted Notices**

**Met**

**Correction Deadline: 7/19/2022**

**Corrected on 9/22/2022**

**.27 - The previous citation was observed to be corrected on this date. Consultant observed having posted notice posted at the front of the building on this date.**

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|-----------------------------------------|
| <b>Sleeping &amp; Resting Equipment</b> |
|-----------------------------------------|

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Not Met**

**Finding**

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that three of three crib sheets were not tight fitting.

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**Correction Deadline: 9/22/2022**

**Recited on 9/22/2022**  
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**Correction Deadline: 7/19/2022**

**Corrected on 9/22/2022**

**.30(2) - The previous citation was observed to be corrected on this date. Consultant observed children to be placed on their back on this date.**  
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**Correction Deadline: 7/19/2022**

**Corrected on 9/22/2022**

**.30(2)(c) - The previous citation was observed to be corrected on this date. Consultant observed infants placed in safe cribs to sleep.**  
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| <b>Staff Records</b> |
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**591-1-1-.14 First Aid & CPR**

**Met**

**Correction Deadline: 8/18/2022**

**Corrected on 9/22/2022**

**.14(2) - The previous citation has been observed to be corrected on this date. Consultant observed review of records that staff did had current evidence of CPR and First aid n on this date.**

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**591-1-1-.33 Staff Training**

**Defer**

**Correction Deadline: 7/20/2022**

**Corrected on 9/22/2022**

**.33(2) - The previous citation was observed to be corrected on this date. Consultant observed documentation of orientations on file on this date.**

**Correction Deadline: 8/18/2022**

Corrected on 9/22/2022

.33(3) - The previous citation was observed to be based on review of records, in that the Center had evidence of all staff completing the Health and Safety Orientation Training on this date.

Defer

591-1-1-.33(5)-The previous citation was deferred due to the provider having until December 31, 2022 to complete the required 10 hour of annual training for the year 2021.

Correction Deadline: 8/18/2022

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591-1-1-.31 Staff(CR)

Met

Correction Deadline: 7/19/2022

Corrected on 9/22/2022

.31(1)(a) - The previous citation was observed to be corrected on this date. Consultant observed director present who has full access to all records.

Correction Deadline: 7/19/2022

Corrected on 9/22/2022

.31(2)(c) - The previous citation was observed to be corrected on this date. Consultant observed all established Lead Teachers with appropriate documentation and discussed that all new lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

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| Staffing and Supervision |
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591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 7/19/2022

Corrected on 9/22/2022

.32(7) - The previous citation was observed to be corrected on this date. Consultant observed staff to provide supervision and watchful oversight on this date.