



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/30/2025 VisitType: Complaint Investigation Follow Up Arrival: 10:05 AM Departure: 1:35 PM

CCLC-36541

Allison's Learning Center

314 Happiness Drive Swainsboro, GA 30401 Emanuel County
(478) 237-0085

Special Investigations Unit Lead

Tasha McDonald

Phone: (770) 344-3353

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Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/30/2025	Complaint Investigation Follow Up	Good Standing	
09/16/2025	Licensing Study	Good Standing	
09/11/2024	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
One	A	Infants	2	8	C	10	C	NA	NA	Free Play,Feeding
One	B	One Year Olds	1	7	C	9	C	NA	NA	Free Play
One	C	One Year Olds	1	6	C	17	C	NA	NA	Free Play,Nap
One	D	Two Year Olds	2	13	C	16	C	NA	NA	Circle Time
			Total Capacity @35 sq. ft.: 52		Total Capacity @25 sq. ft.: 0					
Two	E(right)	Three Year Olds	2	17	C	27	C	NA	NA	Music
Two	F(left)		0	0	C	21	C	NA	NA	
			Total Capacity @35 sq. ft.: 47		Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Fire Marshall Limitations			
Total # Children this Date: 51			Total Capacity @35 sq. ft.: 99		Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
One	Playground A	27	C
One	Playground B	11	C
Two	Playground C	21	C

Comments

09-30-2025: The purpose of this visit is to follow up on a reported complaint and to gather additional information as part of the ongoing investigation.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov for more information. Free technical assistance is available!



Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 9/16/2025

Corrected on 9/30/2025

.25(13) - The previous citation was observed to be corrected on this date. The Consultant observed all hazardous items and materials to be stored in locked cabinets or containers that were inaccessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 9/26/2025

Corrected on 9/30/2025

.26(4) - The previous citation was observed to be corrected on this date. Consultant observed the center to be free of hazardous and in good repair on this date.

Correction Deadline: 9/26/2025

Corrected on 9/30/2025

.26(6) -The previous citation was observed to be corrected on this date. The Consultant observed the Center to ensure it was free of hazards and rust on this date.

Correction Deadline: 9/26/2025

Corrected on 9/30/2025

.26(9) - The previous citation was observed to be corrected on this date. Consultant observed the center to be free of hazardous on this date.

	Food Service
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591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 9/16/2025

Corrected on 9/30/2025

.15(5) - The previous citation was observed to be corrected on this date. Consultant observed the center to have complete documentation of current menu posted that listed all meals and snacks to be served during the current week on this on this date.

Correction Deadline: 9/16/2025

Corrected on 9/30/2025

.15(6)(b) -The previous citation was observed to be corrected on this date. The Consultant observed that each child was eating and had a plate provided, as required, on this date.

Correction Deadline: 9/26/2025

Corrected on 9/30/2025

.18(2) - The previous citation was observed to be corrected on this date. The Consultant observed that Center staff did not place prepared food in areas where cleaning products were stored or diapering procedures were conducted, as required.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

Correction Deadline: 9/16/2025

Corrected on 9/30/2025

.10(4) - The previous citation was observed to be corrected on this date. The Consultant observed Center staff disinfecting the diaper changing table after each use, as required.

Finding

591-1-1-.10(6) requires Center Staff to keep any items which might harm a child out of a child's reach. It was determined on observation that the following classroom had potential hazardous items were accessible to children in care:

- One B One Year Olds-had baby wipes on the changing table
- One D Two Year Olds-had baby wipes on the changing table

POI (Plan of Improvement)

The Center will remove any harmful item and provide instruction to staff. that includes identification and storage of hazardous items and procedures for keeping classrooms and other children's areas free of hazards.

Correction Deadline: 9/30/2025

Recited on 9/30/2025

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 9/16/2025

Corrected on 9/30/2025

.17(7) - The previous citation was observed to be corrected on this date. Consultant observed that children were observed to properly wash their hands at the appropriate times on this date.

Correction Deadline: 9/16/2025

Corrected on 9/30/2025

.17(8) - The previous citation was observed to be corrected on this date. Consultant observed that children were observed to properly wash their hands at the appropriate times on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 9/16/2025

Corrected on 9/30/2025

.30(1)(a)3 - The previous citation was observed to be corrected on this date. The Consultant observed tight-fitting sheets in the classroom on this date.

Staff Records

591-1-1-.33 Staff Training

Defer

Defer

591-1-1-.33(5)(a) - The previous citation was deferred because the Center has until December 31, 2025, to complete the required 10 hours of annual training.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Not Met

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that in One B, One C, and One D, classrooms Center Staff were not seated within an arm's length away from children thirty-six (36) months of age and younger as required.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 9/30/2025

Recited on 9/30/2025