



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/7/2023 **VisitType:** Complaint Investigation by Phone **Arrival:** 9:45 AM **Departure:** 10:40 AM

CCLC-39336

ICare Child Development Center, LLC

7 Anniston Avenue Atlanta, GA 30317 DeKalb County
(404) 790-5655 kilby2003@gmail.com

Child Care Services Manager

Carrie Spangler

Phone: (706) 433-9819

Fax: (706) 433-9818

carrie.spangler@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/07/2023	Complaint Investigation by Phone	Good Standing	
09/29/2023	Monitoring Visit	Good Standing	
08/30/2023	TA Follow Up	Good Standing	

Comments

The purpose of this visit was to conduct a complaint investigation.

Plan of Improvement: Developed This Date 11/07/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Keyera Jones, Program Official

Date

Carrie Spangler, Child Care Services Manager

Date



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(Findings Report)

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The following information is associated with a Complaint Investigation by Phone:

Organization

591-1-1-.37 Inspections & Investigations

Not Met

Finding

591-1-1-.37(b) requires the Center to consent for the Department's representative after displaying identification to any Center Staff to enter the premises at any time during operating hours for the purpose of inspecting the facility, including both scheduled and unscheduled inspections and includes consent for meaningful access to all Staff, parts of the premises, all children present and all records required by these rules. The Department shall have the right to photocopy or reproduce by any means any record required by these rules to be maintained and as needed for any inspection or investigation. It was determined based on investigative findings that the Department was provided limited access to requested records, during an inspection on October 24, 2023, which are required to be maintained for review upon Department request. This included limited access to records, written documentation, and other electronic information.

POI (Plan of Improvement)

The Center will allow access as required and will inform Staff of the requirements.

Correction Deadline: 11/7/2023

Finding

591-1-1-.37(d) requires the Center and Staff to cooperate with any inspection or investigation by responding truthfully to any legitimate departmental inquiry. Failure to cooperate with a Department inspection or investigation shall constitute good cause for the denial, restriction, revocation or suspension of a License, Permit or commission. It was determined based on investigative findings that limited records were provided to the Department, during an inspection on October 24, 2023. Center staff failed to provide all requested records, written documentation, and other electronic information therefore center staff failed to cooperate with the requests made by the Department on this date.

POI (Plan of Improvement)

The Center and Center staff will cooperate truthfully with any inspection or investigation.

Correction Deadline: 11/7/2023

