Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/21/2026 **VisitType:** Licensing Study **Arrival:** 9:45 AM **Departure:** 5:35 PM

CCLC-46858
Childcare Network #296
724 E. Robinson Avenue Grovetown, GA 30813 Richmond County
(706) 842-5153

Process & QI Unit Consultant
Melyn Smith
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Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation		
09/21/2026	Licensing Study	Good Standing
06/15/2026	Licensing Study	Good Standing
12/11/2025	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L - Infant - Room A	Infants and One Year Olds	2	10	C	12	C	NA	NA	Feeding,Floor Play,Nap
Main	1R - Preschool 3 - Room I	Three Year Olds	1	14	C	15	C	NA	NA	Centers,Nap,Transitioning
Main	2L - Toddler 1 - Room B	One Year Olds	1	8	C	17	C	NA	NA	Lunch,Nap,Free Play
Main	2R - Preschool 3B - Room H	Three Year Olds	1	13	C	16	C	NA	NA	Transitioning,Lunch,Story,Nap
Main	3L - Toddler 2 - Room C	Two Year Olds	2	10	C	18	C	NA	NA	Lunch,Story,Transitioning,Diapering
Main	3R - Preschool 4 - Room G	GA PreK	2	19	C	22	C	NA	NA	Circle Time,Outside,Transitioning
Main	4L - Two-year-old - Room D	One Year Olds and Two Year Olds	2	20	C	21	C	NA	NA	Transitioning,Music,Outside
Main	4R - Preschool 4B - Room F	GA PreK	2	20	C	22	C	NA	NA	Outside,Transitioning,Centers
Main	5L - School-Age - Room E	GA PreK	2	15	C	27	C	38	C	Centers,Outside
		Total Capacity @35 sq. ft.: 170			Total Capacity @25 sq. ft.: 181					
Total # Children this Date: 129		Total Capacity @35 sq. ft.: 170			Total Capacity @25 sq. ft.: 181					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A - Infant	11	C
Main	Playground B - Toddler	37	C
Main	Playground C - School-Age	134	C
Main	Playground D - Preschool	84	C

Enrolled Children

Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only
12	48	28	28	60	0

Comments

The visit report was reviewed with the Director on this date. Resources regarding what weather permitting means for outdoor play, information on the Indicator Manual, and information regarding the divisions of DECAL were provided to the Center.

Plan of Improvement: Developed This Date

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Compliance at a Glance

For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities **Met**

Comment
Age-appropriate activities observed throughout the center.

Comment
Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR) **Not Met**

Comment
Equipment and furniture observed to be properly secured, as applicable.

Finding
591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the vinyl chairs, sofas, and floor mats in every classroom had tears with foam or porous material exposed which prevented the furniture from being kept clean as required.

POI (Plan of Improvement)
The Center will ensure that equipment and furniture are replaced, removed, or repaired.

Correction Deadline: 10/5/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Children's Records

Records Reviewed: 9 **Records with Missing/Incomplete Components: 2**

Child # 3 Not Met

"Missing/Incomplete Components"

.08(1)-Emergency Contact information Missing

Child # 8 Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Address Missing,.08(1)(a)-Work Number Missing

591-1-1-.08 Children's Records **Technical Assistance**

Technical Assistance
591-1-1-.08(1) - Discussed with the Director to please ensure all children's files contained all required information, as one of nine children's files reviewed was missing the address and phone number for the parent's employer and one children's files was missing the information for the child's emergency contact.

Correction Deadline: 9/21/2026

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Correction Deadline: 12/8/2022

Corrected on 9/21/2026
.25(13) - Previous citation was observed corrected on this date. All staff bags and plastic bags were stored inaccessible to children on this date. There were no potentially hazardous equipment, materials, or supplies accessible to children on this date.

Finding
591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined that the bottom of the white cabinets which contained the handwashing sinks had visible water damage and were chipping throughout the Center.

POI (Plan of Improvement)
The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 10/7/2026

591-1-1-.26 Playgrounds(CR) **Not Met**

Finding
591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the gazebo on Playground C - School-Age had six gaps between spindles where spindles were missing that measured between 4 inches and 8.5 inches and posed as potential entrapment hazards. It was further determined that the right edge of the walkway leading out from the gazebo on Playground C - School-Age had rotting wood with a hole that measured approximately 20 inches long and 3.5 inches wide and contained sharp and splintering edges.

POI (Plan of Improvement)
The Center will repair or remove the gazebo and wooden walkway from the playground and will routinely monitor the playground for hazards.

Correction Deadline: 10/19/2026

Food Service

591-1-1-.15 Food Service & Nutrition **Met**

Comment
Center menu meets USDA guidelines.

Comment
Please ensure that infant feeding forms are updated regularly.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Proper diapering procedures observed.

Comment
Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR) **N/A**

Comment
The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Technical Assistance**

Technical Assistance
591-1-1-.21(1)(a-o) - Discussed with the Director to ensure that the Policies and Procedures are updated for notifying parents of communicable diseases and diapering and toileting for infants and toddlers.

Correction Deadline: 9/26/2026

Comment
Program observed complete emergency drills

Safety

591-1-1-.05 Animals **N/A**

Comment
Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR) **Met**

Comment
Field trip documentation observed to be complete on this date for field trips taken on July 21, 2026, and July 22, 2026, to Putt Putt Golf and Games.

591-1-1-.36 Transportation(CR) **Met**

Comment
A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment
Complete documentation of transportation observed on this date.

Correction Deadline: 12/9/2022

Corrected on 9/21/2026
.36(8) - Previous citation corrected on this date. Transportation documentation indicated that the Center restricted the children's travel time to 45 minutes on each trip between the Center and area elementary schools on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Pleasant naptime environment observed.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete.

Comment
Director provided 11 files for employees hired since last visit.

591-1-1-.14 First Aid & CPR(CR) **Met**

Comment
Complete first aid kits observed in center and on vehicles on this date.

Comment
Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

Correction Deadline: 1/7/2023

Corrected on 9/21/2026
.14(2) - The previous citation was observed corrected on this date. All staff had current and valid evidence of pediatric first aid and pediatric CPR training on this date.

591-1-1-.33 Staff Training **Met**

Comment
Documentation observed of required staff training.

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Staff observed to provide direct supervision and be attentive to children's needs.