



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/25/2025 **VisitType:** LS POI Follow Up

Arrival: 11:00 AM **Departure:** 3:15 PM

CCLC-52184

Pine Grove Academy

200 Pine Grove Road Roswell, GA 30075 Fulton County
 (770) 642-1900 suzanne@pinegrovega.com

CCS Coordinator

Princess Walton

Phone: (770) 357-7030

Fax: (770) 357-7029

princess.walton@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/25/2025	LS POI Follow Up	Good Standing	
07/21/2025	Incident Investigation Closure	Deficient	
06/02/2025	Incident Investigation & Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L: Infants	Infants	2	10	C	25	C	NA	NA	Nap,Feeding,Flo or Play
Main	1R: Two's	One Year Olds	2	10	C	23	C	NA	NA	Lunch
Main	2L: Toddlers	Two Year Olds	2	11	C	22	C	NA	NA	Lunch
Main	2R: Three's	Two Year Olds	2	13	C	23	C	NA	NA	Lunch
Main	3R: Preschool	Three Year Olds	2	15	C	23	C	NA	NA	Lunch
Main	4R: Pre-K 2	Four Year Olds	1	14	C	20	C	NA	NA	Lunch
Main	Middle: School Age	Six Year Olds and Over	1	14	C	26	C	NA	NA	Lunch,Transition ing,Free Play
Main	Rear(5R): Pre-K 1	Five Year Olds	1	17	C	25	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 187					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 104					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A:Left Front	33	C
Main	B: Middle	93	C
Main	C: Rear Right	61	C

Comments

The purpose of this visit is to conduct a POI/LS follow-up visit.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a LS POI/ Follow-Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Swimming rules discussed.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

591-1-1-.25(13) - Coordinator discussed hazardous items to be stored inaccessible to children with the staff and director.

Correction Deadline: 7/25/2025

Prior Visits: 10/12/2022

591-1-1-.26 Playgrounds(CR)

Technical Assistance

Technical Assistance

591-1-1-.26(8) - Coordinator discussed with the director to ensure the playground equipment have resilience underneath fall zones.

Correction Deadline: 8/4/2025

Prior Visits: 11/05/2024

Technical Assistance

591-1-1-.26(9) - Coordinator discussed with owner to ensure that nails on the black barriers are secured down properly.

Correction Deadline: 7/25/2025

Health and Hygiene

591-1-1-.07 Children's Health**Met****Correction Deadline: 7/21/2025****Prior Visits: 06/02/2025****Corrected on 7/25/2025****.07(2) - Previous citation was corrected. Coordinator discussed with the director to ensure to notify parents of incidents.****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Not Met****Finding**

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation and staff stated sinks in the classrooms do not have warm water. The owner stated that center has a waiver however the waiver is under a previous center name.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 7/25/2025**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider stated that the center hasn't dispense medication since May 2025.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed on this date.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Pleasant naptime environment observed.

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Complete first aid kits observed in center and on vehicles on this date.

591-1-1-.33 Staff Training**Met****Comment**

Discussed 10 hours staff Literacy.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met**

Correction Deadline: 7/21/2025

Prior Visits: 06/02/2025, 04/10/2025, 03/19/2025

Corrected on 7/25/2025

.32(7) - The previous citation was corrected. Coordinator observed children to be supervised appropriately on this date. Coordinator also discussed with the supervision policy.