



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/24/2026 **VisitType:** Initial Licensing Study

Arrival: 10:30 AM **Departure:** 3:20 PM

CCLC-69011

Chroma Early Learning @ Sugarloaf

3155 Sugarloaf Parkway Lawrenceville, GA 30045 Gwinnett

County

(404) 360-8838

Temporary License

Mailing Address

Same

Application Services Unit Coordinator

Twylah Tyner

Phone: (470) 542-7395

Fax:

twylah.tyner@dec.al.ga.gov

Joint with: Lauren Stewart

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
08/24/2026	Initial Licensing Study	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
			Support - Program performance is demonstrating a need for improvement in meeting rules.
			Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Infants and One Year Olds	2	2	C	18	C	NA	NA	Nap,Free Play
Main	1R	GA PreK	2	16	C	22	C	NA	NA	Lunch
Main	2L		0	0	C	19	C	NA	NA	
Main	2R	GA PreK	2	17	C	22	C	NA	NA	Transitioning
Main	3L	One Year Olds	2	0	C	18	C	NA	NA	Floor Play
Main	3R	GA PreK	2	16	C	22	C	NA	NA	Transitioning
Main	4L	Two Year Olds	2	8	C	25	C	NA	NA	Free Play
Main	Center Back Right	Three Year Olds	1	6	C	22	C	NA	NA	Transitioning
Main	Center Left		0	0	C	22	C	NA	NA	
Main	Center Right		0	0	C	18	C	NA	NA	

Total Capacity @35 sq. ft.: 208

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 65

Total Capacity @35 sq. ft.: 208

Total Capacity @25 sq. ft.: 0

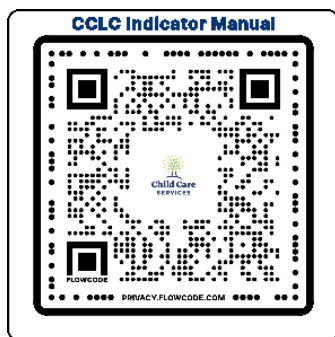
Building	Playground	Playground Occupancy	Playground Compliance
Main	A School-Age	67	C
Main	B Pree-School	80	C
Main	C Infant-Toddler	8	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only

Comments

A final license was not issued on this date based on citations and outstanding documentation. The Consultant will follow up with next steps. The center does carry liability insurance.

Plan of Improvement: No Plan Developed



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Initial Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(1) - Ensure all equipment secured as required.

Correction Deadline: 8/24/2026

Technical Assistance

591-1-1-.12(7)

- Ensure balloons are kept out of reach of preschool children.

Correction Deadline: 9/23/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities. No pool observed on site this date.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that bleach water, mop, and broom were located in an unlocked closet and accessible to children in Classroom G and H. Additionally, toilet bowl brushes were located in an unlocked sink cabinet and accessible to children in Classroom E.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 8/24/2026

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the centers fencing gaps exceeding 3.5 inches, bolts measuring over 2 thread lengths, entrapment hazards, and loose wires/sharp exposed prongs. Gaps exceeding 3.5 inches were located at the following locations with the following measurements:

- Gaps located on Playground A – Front Left: front left gate gap measuring 4 and $\frac{3}{4}$ inches by 30 inches and gap at bottom of fence on left side measuring five inches tall.
- HVAC fencing gaps between building and fence posts were located in walkway between Playground A and Playground B measuring 6 inches by 22 inches, 6 inches by 24 inches, 6 and $\frac{1}{2}$ inches by 24 inches, 5 inches by 24 inches; as well as on Playground C measuring 5 inches by 23 inches and 5 and $\frac{1}{2}$ inches by 19 inches.
- Gaps located on Playground C – Right: back gate underneath gate measuring 6 and $\frac{1}{2}$ inches from ground to the bottom of the fencing gate.

Bolts measuring over 2 thread lengths that faced into a playground area were observed on Playground A located on the back left gate and on gates between playgrounds, on Playground B located on the gates between playgrounds, and on Playground C located on the fence separating the playground area from concrete splash pad area. Entrapment hazards were located on Playground B and C as there are 7 drainage pipes located within the back stone wall measuring 4 inches in diameter. Additionally, there were loose wires/exposed prongs located on Playground C along the front, parking lot side of the fence along the bottom of the fence.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 9/7/2026

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that there was a hazard located on the climbing structure on Playground B. The Little Tykes climbing structure platform was broken with cracked plastic and a hole in the platform presenting a hazard.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 9/7/2026

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that there was inadequate resilient surfacing on Playground B and C. Playground B had resilient surfacing measuring 4 inches and 2 inches deep at the base of the slides on the play structure. Playground C had resilient surfacing measuring 1 inch and 4 inches at the base of play equipment at the bottom of the slide.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 9/7/2026

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that multiple hazards were present on the playgrounds. Active wasps nests were observed to be located in the shade structures on Playground B and Playground C. Exposed tree roots were located on Playground B. Exposed concrete edges were located on Playground B as two fence footers were exposed and Playground C under gate between playground area and concrete water play area.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 9/7/2026

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper diapering procedures. Sinks with warm running water were observed adjacent to proper diapering surfaces in all classrooms approved for diapering.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

Discussed proper medication documentation and procedures.

Policies and Procedures**591-1-1-.21 Operational Policies & Procedures****Technical Assistance****Technical Assistance**

591-1-1-.21(1)(a-o) - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center.

Also discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 8/29/2026

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Appropriate discipline was observed on this date.

591-1-1-.36 Transportation(CR)**Technical Assistance****Comment**

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Technical Assistance

591-1-1-.36(4)(b) - Ensure vehicle is free of hazards.

Correction Deadline: 8/25/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Comment

Discussed SIDS and infant sleeping position.

Finding

591-1-1-.30(1)(a) requires a crib that is safety approved in compliance with Consumer Product Safety Commission (CPSC) and American Society of Testing and Materials International (ASTM) safety standards be provided for each infant. It was determined based on observation that one of 11 cribs in Classroom A was not compliant with Consumer Product Safety Commission (CPSC) and American Society of Testing and Materials International (ASTM) safety standards due to manufacturer's date not being present on crib.

POI (Plan of Improvement)

The Center will provide a crib that is safety approved in compliance with CPSC and ASTM safety standards for each infant.

Correction Deadline: 9/3/2026

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)

Technical Assistance

Comment

Evidence observed of 50% of center Staff certified in First Aid and CPR.

Technical Assistance

591-1-1-.14(3) - Replace missing first aid kit items.

Correction Deadline: 9/3/2026

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

A supervision plan was created on this date for Classrooms A, B, C and D due to the location of the diapering table. Additionally a supervision plan was created for Classrooms, A, B, C, D, G, H, I and J and Playground B due to shape.