**Bright from the Start Georgia Department of Early Care and Learning**
**2 Martin Luther King Jr. Drive SE, 670 East Tower**
**Atlanta, GA 30334**
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/28/2026 **VisitType:** Licensing Study **Arrival:** 9:15 AM **Departure:** 7:15 PM

**CCLC-62660**
**Creme de la Creme Buckhead**
4669 Roswell Road Atlanta, GA 30342 Fulton County
(404) 256-4488

Application Services Unit Consultant
Kedirile Knott
Phone: ()
Fax:
kedirile.knott@decal.ga.gov
Joint with: Verlyn Blake

**Mailing Address**
Same

**Quality Rated:** No

| Compliance Zone Designation | | |
|---|---|---|
| 04/28/2026 | Licensing Study | Good Standing |
| 11/25/2025 | Monitoring Visit | Good Standing |
| 08/07/2025 | POI Follow Up | Good Standing |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.
**Support** - Program performance is demonstrating a need for improvement in meeting rules.
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|---|---|---|---|---|---|---|---|---|---|---|
| Main | Infant A | Infants | 3 | 10 | C | 40 | C | NA | NA | Nap,Diapering,Floor Play,Feeding |
| Main | Infant B | Infants | 2 | 6 | C | 27 | C | NA | NA | Floor Play,Free Play |
| Main | Infant C | Infants | 3 | 14 | C | 35 | C | NA | NA | Nap,Floor Play,Free Play |
| Main | Art Room | | 0 | 0 | C | 0 | C | NA | NA | |
| Main | Coconut Theater | | 0 | 0 | C | 0 | C | NA | NA | |
| Main | Computer | | 0 | 0 | C | 0 | C | NA | NA | |
| Main | Creme Prep | Four Year Olds | 2 | 22 | C | 28 | C | NA | NA | Centers,Transitioning |
| Main | G2: Carpet | Two Year Olds | 5 | 26 | C | 27 | C | NA | NA | Nap,Circle Time |
| Main | G2: Tile | Two Year Olds | 3 | 16 | C | 19 | C | NA | NA | Nap |
| Main | G3: Carpet | Three Year Olds | 2 | 19 | C | 29 | C | NA | NA | Centers,Circle Time |
| Main | G3: Tile | | 0 | 0 | C | 13 | C | NA | NA | Not In Use |
| Main | G4: Carpet | Three Year Olds and Four Year Olds | 2 | 7 | C | 23 | C | NA | NA | Centers |
| Main | G4: Tile | | 0 | 0 | C | 9 | C | NA | NA | Not In Use |
| Main | G4:Back room | Four Year Olds | 1 | 7 | C | 15 | C | NA | NA | Centers,Transitioning |
| Main | Kindergarten | Five Year Olds and Six Year Olds and Over | 2 | 12 | C | 24 | C | NA | NA | Centers |
| Main | Toddlers | One Year Olds and Two Year Olds | 5 | 13 | C | 28 | C | NA | NA | Nap |

| | | | |
|---|---|---|---|
| | Total Capacity @35 sq. ft.: 317 | Total Capacity @25 sq. ft.: 0 | |
| Total # Children this Date: 152 | Total Capacity @35 sq. ft.: 317 | Total Capacity @25 sq. ft.: 0 | |

| Building | Playground | Playground Occupancy | Playground Compliance |
|---|---|---|---|
| Main | Playground A- Left | 6 | C |
| Main | Playground B - Water Play | 7 | C |
| Main | Playground C - Back | 17 | C |
| Main | Playground D- Back right | 17 | C |
| Main | Playground E- Back far right | 9 | C |
| Main | Playground F- Right | 7 | C |

| **Enrolled Children** | | | | | | |
|---|---|---|---|---|---|---|
| **Under 1 years** | **1 years** | **2 years** | **3 years** | **4 years** | **5 years (Prekonly)** | **5 years and older** |
| 23 | 33 | 42 | 46 | 42 | 11 | 25 |

**Comments**
The exit conference was conducted with the Director.

Plan of Improvement: Developed This Date

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program’s continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or** qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

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## Summary Report

**Date:** 4/28/2026 **VisitType:** Licensing Study **Arrival:** 9:15 AM **Departure:** 7:15 PM

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**The following information is associated with a Licensing Study:**

## Activities and Equipment

**591-1-1-.03 Activities** — **Technical Assistance**

**Technical Assistance**
Please remember to have the current week's lesson plans posted all in the classrooms. Please ensure that the torn chair covers are repaired or replaced.

**Correction Deadline: 4/28/2026**

**Comment**
Age-appropriate activities observed throughout the center.

**591-1-1-.12 Equipment & Toys(CR)** — **Technical Assistance**

**Comment**
A variety of equipment and toys were observed throughout the center on this date.

**Technical Assistance**
Please ensure that all the tables and chairs are free from grime and are cleaned thoroughly.

**Correction Deadline: 4/28/2026**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** — **N/A**

**Comment**
Director stated that the Center does not provide swimming activities.

## Children's Records

**591-1-1-.08 Children's Records** — **Met**

**Comment**
Records were observed to be complete and well organized.

## Facility

**591-1-1-.06 Bathrooms** **Not Met**

**Finding**
591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that the bathroom vents in the following classrooms were inoperable: Main G2: Tile Classroom; Main G3: Carpet Classroom; and Main G4: Carpet Classroom.

**POI (Plan of Improvement)**
The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

**Correction Deadline: 5/8/2026**

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**591-1-1-.19 License Capacity(CR)** **Met**

**Comment**
Licensed capacity observed to be routinely met by center on this date.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Not Met**

**Technical Assistance**
Please ensure that the torn carpet in the Creme Prep classroom is repaired or replaced.

**Correction Deadline: 5/28/2026**

**Finding**
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazardous items were accessible to children in the following classrooms:

Infant C
- A small hot water tank located on the left side of the classroom along the left wall underneath the low shelf.
- A raised floor cap located in the former diaper room, that could cause a tripping hazard

Classroom Main G2: Tile
- A hanging CD player cord that could be pulled causing injury to children.

Kindergarten
- A table leg was not secured and could fall on a child causing injury.
- The cord of an electrical sharpener was unplugged and on the floor behind the teachers desk, that posed a tripping hazard
- An adult stapler was left in an unlocked drawer in the teacher's desk.

Classroom Main G-3: Tile
- Broom & dust pan were left in the back right corner of the classroom.
- Plunger was left in the children's bathroom.

Creme Prep
- Hand Sanitizer was accessible to children as it was left on top of a low shelf on the left wall of the classroom.
- The left door of the kitchenette cabinet located in the dramatic play area was broken and posed a hazard a children.

**POI (Plan of Improvement)**
The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 4/28/2026**

## 591-1-1-.26 Playgrounds(CR) **Not Met**

**Finding**
591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the white fence on Main Playground E - Back far right had chipped and peeling paint. Chipped and peeling paint was also observed on the right side porch of the route to the playground.

**POI (Plan of Improvement)**
The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 5/18/2026**

**Finding**
591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the following toys on Main Playground E - Back far right were broken or cracked:
- Pink Little Tikes buggy
- Two blue rockers
- Purple tricycle

**POI (Plan of Improvement)**
The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 5/8/2026**

**Finding**
591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the resilient surface on the Main Playground C - Back posed as a tripping hazard as there were multiple sunken and uneven areas as well as a torn patch.

**POI (Plan of Improvement)**
The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 5/8/2026**

**Finding**
591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following playgrounds had hazardous items:

Main Playground C - Back
- Water hose left on the concrete (basetball area) posed a tripping hazard.
- Large clear empty plastic bag that was entangled in the water hose posed a choking hazard.
- Exposed blue colored concrete at the end of the slide posed a tripping hazard.

Main Playground D - Back
- There was a bag of popped popcorn sitting on top of the ledge by the back fence of the playground. The popcorn posed a choking hazard if accessed by children.
- Paper/trash was observed on the ground.

**POI (Plan of Improvement)**
The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

**Correction Deadline: 5/18/2026**

## Food Service

**591-1-1-.15 Food Service & Nutrition** **Technical Assistance**

**Technical Assistance**
Please ensure that signed written feeding plans for children less than one (1) year of age are obtained from Parent(s) and that instructions from the Parent(s) are updated regularly as new foods are added or other dietary changes are made.

**Correction Deadline: 4/28/2026**

**591-1-1-.18 Kitchen Operations** **Technical Assistance**

**Technical Assistance**
Please ensure that the food preparation surface areas are all nonporous with no unsealed cracks or seams.

**Correction Deadline: 5/8/2026**

## Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Technical Assistance**
Please remember to keeps items labeled as keep out of reach of children away from children while they are on the diaper changing table.

**Correction Deadline: 4/28/2026**

**591-1-1-.17 Hygiene(CR)** **Technical Assistance**

**Technical Assistance**
Please ensure that children's hands are washed after diapering.

**Correction Deadline: 4/28/2026**

**591-1-1-.20 Medications(CR)** **Met**

**Comment**
Documentation for medication dispensing observed completed on this date.

## Policies and Procedures

**591-1-1-.27 Posted Notices** **Met**

**Comment**
Please make sure that all required signs are posted and up to date.

## Safety

**591-1-1-.11 Discipline(CR)** **Met**

**Comment**
Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)** **Not Met**

**Comment**
Vehicle #3 tag number SEM 8990 and vehicle # 2 tag number CFG 9108 had approved fire extinguishers in them. Please ensure Vehicle #1 tag number DQM 299 is serviced regularly. Also, ensure that missing items in the first aid kits are replaced/replenished.

**Finding**
591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on a review of records that a second vehicle check was not completed on the following dates on vehicle with number DCG190:
- Wednesday, April 22, 2026
- Thursday April 23, 2026
- Friday, April 24, 2026.

**POI (Plan of Improvement)**
The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor.

**Correction Deadline: 4/28/2026**

## Sleeping & Resting Equipment

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**
Discussed SIDS and infant sleeping position.

**Comment**
Pleasant naptime environment observed.

## Staff Records

**Records Reviewed: 36** **Records with Missing/Incomplete Components: 14**

Staff # 3 Not Met
Date of Hire: 10/15/2025

"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 7 Not Met
Date of Hire: 12/21/2021

"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 8 Not Met
Date of Hire: 10/06/2021

"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 10 Not Met
Date of Hire: 05/13/2022

"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 11 Not Met
Date of Hire: 04/13/2021

"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 17 Not Met

Date of Hire: 09/16/2025

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 18 Not Met

Date of Hire: 09/30/2023

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 19 Not Met

Date of Hire: 05/23/2022

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 22 Not Met

Date of Hire: 02/15/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 23 Not Met

Date of Hire: 12/23/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 25 Not Met

Date of Hire: 04/13/2023

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 31 Not Met

Date of Hire: 08/01/2023

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 32 Not Met

Date of Hire: 04/13/2024

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 35 Not Met

Date of Hire: 05/01/2023

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR(CR)** **Met**

**Comment**
Please replace/add missing/expired item(s) in first aid kit(s).

**Correction Deadline: 12/25/2025**

**Corrected on 4/28/2026**
**The previous citation was observed corrected on this date. All staff were observed to have current pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid certification.**

**591-1-1-.33 Staff Training** **Not Met**

**Comment**
Discussed that the annual ten (10) clock hours of training shall include the following:
- At least two (2) hours in evidence based, developmentally appropriate language and literacy practices.
- At least two (2) hours in on-going child development and health and safety related topics.

**Finding**
591-1-1-.33(3)(a)-(k) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: a)prevention and control of infectious diseases (including immunizations); b) prevention of sudden infant death syndrome and use of safe sleeping practices; c) administration of medication, consistent with standards for parental consent; d) prevention of and response to emergencies due to food and allergic reactions; e) building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; f) prevention of shaken baby syndrome, abusive head trauma and child maltreatment; g) emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); h) handling and storage of hazardous materials and the appropriate disposal of bio contaminants; i) precautions in transporting children; j) recognition and reporting of child abuse and neglect; and k) child development to include all major domains:cognitive; social and emotional; physical development and motor skills; communication, language, and literacy; and approaches to play and learning. It was determined based on a review of records that the following staff members did not have the required health and safety orientation training:

Staff #3 with a hire date of October 15, 2025, Staff #7 with a hire date of December 21, 2021, Staff #8 with a hire date of October 6, 2021, Staff #10 with a hire date of May 13, 2022, Staff #11 with a hire date of April 13, 2021, Staff #17 with a hire date of September 16, 2025, Staff #18 with a hire date of September 30, 2023, Staff #19 with a hire date of July 22, 2024, Staff #22 with a hire date of February 15, 2024, Staff #23 with a hire date of December 23, 2024, Staff #25 with a hire date of April 13, 2023, Staff #31 with a hire date of August 1, 2023, Staff #32 with a hire date of April 13, 2024 and Staff #35 with a hire date of May 1, 2023.

**POI (Plan of Improvement)**
The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 5/12/2026**

**591-1-1-.31 Staff(CR)** **Met**

**Comment**
Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Comment**
Staff observed to be compliant with applicable laws and regulations.

## Staffing and Supervision

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**
Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)** **Met**

**Comment**
Staff observed to provide direct supervision and be attentive to children's needs.