



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/8/2026

VisitType: Complaint Investigation & Monitoring Visit

Arrival: 10:10 AM **Departure:** 3:00 PM

CCLC-3249

Loving Care Learning Center

6040 Watson Blvd. Warner Robins, GA 31088 Houston County
 (478) 953-8334

Regional Consultant

Penny Svenson

Phone: (470) 346-1037

Fax:

penny.svenson@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/08/2026	Complaint Investigation & Monitoring Visit	Good Standing	
04/30/2026	Complaint Closure	Good Standing	
04/21/2026	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Right		0	0	C	8	C	NA	NA	
Main	A 1st left	One Year Olds	1	7	C	11	C	NA	NA	Nap
Main	B 2nd L	Three Year Olds	2	6	C	17	C	NA	NA	Transitioning, Nap
Main	C 3rd Left	Three Year Olds and Four Year Olds	2	13	C	21	C	NA	NA	Transitioning, Nap
Main	D 4th Left	Two Year Olds	2	9	C	16	C	NA	NA	Outside
Main	E 5th Left	Three Year Olds	2	10	C	19	C	NA	NA	Nap
Main	F 6th Left	Three Year Olds	1	8	C	20	C	NA	NA	Nap, Transitioning
Total Capacity @35 sq. ft.: 112			Total Capacity @25 sq. ft.: 0							
New Bldg	G 1st Right	Infants	2	7	C	17	C	NA	NA	Feeding, Nap
New Bldg	H 2nd Right	Infants	3	9	C	17	C	NA	NA	Nap
New Bldg	I 1st Left	One Year Olds	2	9	C	17	C	NA	NA	Nap
New Bldg	J 2nd Left	Two Year Olds	2	9	C	17	C	NA	NA	Transitioning, Nap
New Bldg	Multipurpose Room		0	0	C	92	C	NA	NA	
Total Capacity @35 sq. ft.: 160			Total Capacity @25 sq. ft.: 0							
New Bldg.	K-3rd Right		0	0	C	21	C	NA	NA	
New Bldg.	L -2nd R	Four Year Olds and Six Year Olds and Over	1	7	C	17	C	NA	NA	Nap

New Bldg.	M-1st R	Three Year Olds and Four Year Olds	2	5	C	18	C	NA	NA	Nap
		Total Capacity @35 sq. ft.: 56			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 99		Total Capacity @35 sq. ft.: 328			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
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Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only
21	51	40	0	20	0

Comments

The citations were discussed with the Director.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 9/8/2026

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Correction Deadline: 4/21/2026

Corrected on 9/8/2026

The correction was observed. All sinks were observed to be present in dramatic play areas, toilet lids were present, plungers were not observed, and closets with hazardous items were locked. The Consultant discussed with the Director to continue monitoring walls for chipped areas and to cover or paint as needed.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the rug in classroom Main E 5th Left 2-year-old and 3-year-old had a torn carpet with missing rubber edging that posed a tripping hazard. Further, the Consultant discussed with the Director to monitor for rugs with curled edges that posed a tripping hazard and to remove or replace as needed.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 9/25/2026

Recited on 9/8/2026

Correction Deadline: 4/21/2026

Corrected on 9/8/2026

The Consultant discussed with the Director to continue having Staff monitor electrical outlets for missing covers and to replace before children were present in the classrooms.

591-1-1-.26 Playgrounds(CR)

Technical Assistance

Technical Assistance

The Consultant discussed with the Director to monitor playground equipment for rust present and to repair as needed.

Correction Deadline: 9/8/2026

Food Service

591-1-1-.15 Food Service & Nutrition

Not Met

Finding

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined based on a review of records that five out of 12 infants did not have a current infant feeding plan in Room G. Further, the correct infant feeding plan was not completed for infants in Room H.

POI (Plan of Improvement)

The Center Director will develop and implement a plan to obtain and post the completed feeding plan as part of the enrollment process and to have parents update the plans on a regular basis that will include center staff involved with enrollment and those working in the infant classrooms.

Correction Deadline: 9/8/2026

Correction Deadline: 4/21/2026

Corrected on 9/8/2026

The citation was corrected. The menu for September was reviewed and mini corn dogs were not observed on the menu.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Technical Assistance

Technical Assistance

The Consultant discussed with the Director to ensure that Staff were aware that children's hands were required to be washed after outside time, as well as other times handwashing was required. The Consultant was outside when the children reentered the classroom and the Consultant did not have the opportunity to observe if handwashing occurred.

Correction Deadline: 9/8/2026

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed completed on this date.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Met

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 4/21/2026

Corrected on 9/8/2026

The citation was corrected. The visit was conducted during nap time and there were no blankets or swaddlers observed to be present in cribs on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Correction Deadline: 4/21/2026

Corrected on 9/8/2026

The citation was corrected. Staff Member #3 was no longer employed.

591-1-1-.14 First Aid & CPR(CR)

Not Met

Finding

591-1-1-.14(1)(b) requires the training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. It was determined based on a review of records that three Staff Members had first aid and CPR that expired in February 2026, and the training was not renewed as required.

POI (Plan of Improvement)

All caregiver Staff must successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid taught by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Director will send copies via email of verification of completed CPR/First Aid certification to the Consultant upon completion.

Correction Deadline: 10/8/2026

591-1-1-.33 Staff Training

Met

Correction Deadline: 5/21/2026

Corrected on 9/8/2026

The corrected was observed during a review of records. Staff #19 was observed to complete Health and Safety.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.

The following information is associated with a Complaint Investigation Visit:

Health and Hygiene

591-1-1-.07 Children's Health

Met

Correction Deadline: 6/26/2026

Corrected on 9/8/2026

The citation was corrected. The Director stated they were aware of illnesses that were required to be reported.

