



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/28/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 1:50 PM **Departure:** 5:15 PM

CCLC-50787

New Generations Child Development Center

1198 Old Johnson Ferry Road Atlanta, GA 30319 DeKalb County
(678) 843-3900 lakia.risby@brighthorizons.com

Special Investigations Unit Specialist

Raquel Roberts

Phone: (404) 782-3279

Fax: (404) 567-6021

raquel.roberts@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/28/2025	Complaint Investigation Follow Up	Good Standing	
10/24/2024	Incident Investigation Closure	Good Standing	
10/24/2024	Incident Investigation/Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - 1st left	Infants	2	8	C	15	C	NA	NA	Nap,Free Play
Main	B 2nd left		0	0	C	16	C	NA	NA	Not In Use
Main	C - 3rd left	One Year Olds	1	8	C	18	C	NA	NA	Nap
Main	D - 4th left		0	0	C	18	C	NA	NA	Not In Use
Main	E - 1st right	Two Year Olds	1	3	C	21	C	NA	NA	Nap
Main	F - 2nd right	Two Year Olds	1	6	C	22	C	NA	NA	Nap
Main	G - 3rd right	Two Year Olds	1	8	C	20	C	NA	NA	Nap
Main	H - 4th right		0	0	C	20	C	NA	NA	Not In Use
Main	I - end of the hall	Three Year Olds and Four Year Olds	1	9	C	25	C	NA	NA	Nap
Main	J - 5th left	GA PreK	1	19	C	27	C	NA	NA	Nap,Transitioning

Total Capacity @35 sq. ft.: 202

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 61

Total Capacity @35 sq. ft.: 202

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A	104	C
Main	B	65	C

Comments

The purpose of today's visit is to follow up on any previous citations from the visit conducted on October 24, 2024.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Children's Records

591-1-1-.08 Children's Records

Not Met

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on review of records that the work address for the parent was not documented on one in five records reviewed.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 2/28/2025

Recited on 2/28/2025

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 10/24/2024

Corrected on 2/28/2025

.25(13) - Previous citation corrected. The following potentially hazardous items were not stored accessible on this date.

Room G- cleaning products in an unlocked cabinet under the sink - cabinet under the sink was locked.

Room I- plastic bags in an unlocked cabinet - cabinet was locked.

Room J- plastic bags and baby wipes in an unlocked cabinet - cabinet was locked.

Correction Deadline: 12/27/2024

Corrected on 2/28/2025

.25(3) - Previous citation corrected. Consultant observed all ten window screens replaced on this date.

Policies and Procedures

591-1-1-.29 Required Reporting

Met

Correction Deadline: 10/25/2024

Corrected on 2/28/2025

.29(3) - This allegation was substantiated by consultant assigned investigation.