



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/10/2023 **VisitType:** Incident Investigation & Follow Up **Arrival:** 10:15 AM **Departure:** 2:00 PM

CCLC-22112

Creme de la Creme

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County
 (678) 389-4403 Janderson@cremedelacreme.com

Regional Consultant

Leena Mitchell

Phone: (706) 433-7111

Fax: (706) 310-6944

leena.mitchell@decal.ga.gov

Mailing Address
 Same

Quality Rated: No

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/10/2023	Incident Investigation & Follow Up	Good Standing	
07/12/2023	Licensing Study	Support	
03/16/2023	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Creme Prep (4-5yrs)	Four Year Olds	3	23	C	22	NC	NA	NA	Lunch
Main	B - Coconut Theatre		0	0	C	13	C	NA	NA	Not In Use
Main	C - Toddler Club C	Two Year Olds	2	17	C	19	C	NA	NA	Transitioning
Main	D - Pouponniere-Infant B	Infants	1	6	C	12	C	NA	NA	Floor Play
Main	D - Pouponniere-Infant C	Infants	1	5	C	12	C	NA	NA	Nap
Main	E - Pouponniere-Infant 1	One Year Olds	1	4	C	19	C	NA	NA	Nap
Main	F - Toddler Club A	One Year Olds	2	9	C	18	C	NA	NA	Free Play
Main	G - Toddler Club D	One Year Olds	2	11	C	13	C	NA	NA	Transitioning
Main	H - Library		0	0	C	13	C	NA	NA	Not In Use
Main	I - Math and Science		0	0	C	10	C	NA	NA	Not In Use
Main	J - Music		0	0	C	12	C	NA	NA	Not In Use
Main	K-Art	Four Year Olds	2	14	C	12	NC	NA	NA	Lunch
Main	L-Computer Lab		0	0	C	11	C	NA	NA	Not In Use
Main	M - KREM TV		0	0	C	21	C	NA	NA	Not In Use
Main	N-Private Kindergarten/ School Age	Four Year Olds and Five Year Olds	3	22	C	33	C	NA	NA	Lunch
Main	O-Gym		0	0	C	31	C	NA	NA	Not In Use
Main	Q- G2	Two Year Olds	2	17	C	21	C	NA	NA	Lunch

Main	R-G3	Three Year Olds	3	15	C	25	C	NA	NA	Transitioning
------	------	-----------------	---	----	---	----	---	----	----	---------------

Total Capacity @35 sq. ft.: 317

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 143

Total Capacity @35 sq. ft.: 317

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Tennis Court	29	C
Main	B- Basketball area	110	C
Main	C- Rabbit Run	274	C
Main	D- Tot Lot	52	C
Main	Waterpark	0	C

Comments

The purpose of this visit was to conduct a follow up visit.

Plan of Improvement: Developed This Date 10/10/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Jerrell Anderson, Program Official

Date

Leena Mitchell, Regional Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 10/10/2023 VisitType: Incident Investigation & Follow Up Arrival: 10:15 AM Departure: 2:00 PM

CCLC-22112

Creme de la Creme

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County
(678) 389-4403 Janderson@cremedelacreme.com

Regional Consultant

Leena Mitchell

Phone: (706) 433-7111

Fax: (706) 310-6944

leena.mitchell@decal.ga.gov

Mailing Address
Same

The following information is associated with a Incident Investigation & Follow Up:

Facility

591-1-1-.19 License Capacity(CR)

Not Met

Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation there was three staff members and twenty-three children (3:23) in classroom A - Creme Prep where the maximum capacity is twenty-two (22) and there was two staff members and fourteen children (2:14) in the Art classroom where the maximum capacity is twelve (12).

POI (Plan of Improvement)

The Center will limit the number of children in this space to the licensed capacity.

Correction Deadline: 10/10/2023

Recited on 10/10/2023

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 7/12/2023

Corrected on 10/10/2023

.25(13) - The consultant observed the previous citation to be corrected in that the consultant observed no hazards accessible to children on this date.

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 7/12/2023

Corrected on 10/10/2023

.17(6) - The consultant observed the previous citation to be corrected in that the consultant observed waste to be stored in containers with lids on this date.

591-1-1-.36 Transportation(CR)**Not Met****Finding**

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on review of records that one staff member did not have evidence of a current transportation training certificate on file. The staff member was observed to have a transportation training certificate dated for July 15, 2021 that expired on July 15, 2023 and participated in transportation the month of October 2023.

POI (Plan of Improvement)

The Center will ensure that the Director, Center Staff, and any person responsible for the transportation of children has completed the required transportation training.

Correction Deadline: 10/10/2023**Recited on 10/10/2023****Correction Deadline: 7/13/2023****Corrected on 10/10/2023**

.36(7)(d)1. - The consultant observed the previous citation to be corrected in that the consultant observed documentation of the first check of the vehicle was conducted.

Correction Deadline: 7/12/2023**Corrected on 10/10/2023**

.36(7)(d)2. - The consultant observed the previous citation to be corrected in that the consultant observed documentation of the second check of the vehicle was conducted.

Staff Records**591-1-1-.14 First Aid & CPR****Met****Correction Deadline: 8/11/2023****Corrected on 10/10/2023**

.14(2) - The consultant observed the previous citation to be corrected in that the consultant observed newly hired staff to have evidence of CPR and first aid on this date.

Staffing and Supervision**591-1-1-.32 Supervision(CR)****Technical Assistance****Technical Assistance**

591-1-1-.32 - Please ensure that staff members are attentive and participating with all children during mealtimes and shall be seated within an arms length away from children 36-months of age and younger.