



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/3/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:55 AM **Departure:** 1:30 PM

CCLC-19930

5 Star Childcare & Learning Center

4492 Lilburn Industrial Way South Lilburn, GA 30047 Gwinnett
County
(770) 806-9212 yvette.green@otterlearning.com

Regional Consultant

Jermecia Moore-Fulton

Phone: ()

Fax:

jermecia.moore-fulton@decal.ga.gov

Joint with: Dianne Clarke

Mailing Address

Same

Quality Rated: ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/03/2025	Complaint Investigation Follow Up	Good Standing	
10/17/2024	Incident Investigation Closure	Good Standing	
08/07/2024	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L Pre-K 1	Three Year Olds and Four Year Olds	1	7	C	31	C	NA	NA	Circle Time
Main	1R	One Year Olds	1	4	C	15	C	NA	NA	Free Play
Main	2L Pre-K 2	GA PreK	1	16	C	26	C	NA	NA	Centers
Main	2R Infants	Infants	1	4	C	15	C	NA	NA	Feeding,Floor Play,Nap
Main	3r PRE- K 3	GA PreK	2	16	C	23	C	NA	NA	Circle Time
		Total Capacity @35 sq. ft.: 110			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 47		Total Capacity @35 sq. ft.: 110			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left Side	226	C
Main	Right Side	19	C

Comments

Criminal Records Checks Reminders:

- Please ensure that applicants/staff are listing exact dates (including month/day/year) on 10-year work history form in order to determine any breaks in service from the childcare industry.
- Please ensure that all staff, volunteers, independent contractors, substitutes, therapists, etc...has their records check electronically ported to the center's list in KOALA before being present at the facility.
- Please ensure that records checks are redone if there is a six-month (180 calendar days) break in service from the childcare industry.
- Please also ensure that satisfactory records checks are updated before the expiration date.
- Ensure that all therapists and other independent contractors have an updated records check on file, before being present at the center or home or ensure that the individual is supervised at all times by a staff member who has a comprehensive records check if they do not have a records check on file.
- Please ensure that staff with a national background check is always present with a staff member who has a comprehensive background check. Staff should never be by themselves.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 4/3/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:55 AM **Departure:** 1:30 PM

CCLC-19930

5 Star Childcare & Learning Center

4492 Lilburn Industrial Way South Lilburn, GA 30047 Gwinnett

County

(770) 806-9212 yvette.green@otterlearning.com

Regional Consultant

Jermecia Moore-Fulton

Phone: ()

Fax:

jermecia.moore-fulton@decal.ga.gov

Joint with: Dianne Clarke

Mailing Address

Same

The following information is associated with a Complaint Investigation Follow Up:

	Facility
--	----------

Records Reviewed: 7

Records with Missing/Incomplete Components: 1

Staff # 2

Not Met

Date of Hire: 03/27/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.26 Playgrounds(CR)

Defer

Correction Deadline: 8/7/2024

Corrected on 4/3/2025

.26(4) - The previous citation was observed to be corrected. The consultant observed a new white gate was installed on the infant/toddler playground to prevent children from exiting the playground. The consultant spoke with the director and the director said the maintenance person came out last week to complete some of the requests and to add plywood and additional turf.

Defer

591-1-1-.26(9)-The consultant observed the left playground to still have artificial turf with gaps, but spoke with the director and the director said the maintenance person will be coming back out again to fix the gaps in the turf, but didn't give her a date.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 8/7/2024

	Staffing and Supervision
--	--------------------------

Records Reviewed: 7

Records with Missing/Incomplete Components: 1

Staff # 2

Not Met

Date of Hire: 03/27/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Correction Deadline: 8/7/2024

Corrected on 4/3/2025

.32(7) - The previous citation was observed to be corrected. The consultant observed children to be supervised on this date.