



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/28/2026 VisitType: Complaint Investigation Follow Up Arrival: 10:20 AM Departure: 1:30 PM

CCLC-27326

Voices of Faith Christian Daycare II

1600 Irwin Bridge Road Conyers, GA 30012 Rockdale County
(770) 498-5850

Special Investigations Unit Specialist

Brittany Cook

Phone: (706) 434-4412

Fax: (706) 434-7708

brittany.cook@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/28/2026	Complaint Investigation Follow Up	Good Standing	
12/19/2025	Monitoring Visit	Good Standing	
01/27/2025	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	C/2R-circus (Spanish)		0	0	C	15	C	NA	NA	Not In Use
Main	D/3R Sea world		0	0	C	15	C	NA	NA	Not In Use
Main	E/4R Lady Bug	Two Year Olds	1	7	C	15	C	NA	NA	Story
Main	F/5R Bears		0	0	C	15	C	NA	NA	Not In Use
Main	G/ 6R Frogs	Three Year Olds and Four Year Olds	1	12	C	15	C	NA	NA	Transitioning
Main	H Middle Crickets		0	0	C	14	C	NA	NA	Not In Use
Main	I/Middle Lions		0	0	C	12	C	NA	NA	Not In Use
Main	J/ Middle Butterflies	Two Year Olds and Three Year Olds	1	10	C	12	C	NA	NA	Transitioning
Main	L Side 2L Ducklings		0	0	C	10	C	NA	NA	Not In Use
Main	L side A /1L	Infants	1	5	C	10	C	NA	NA	Floor Play,Nap
Main	L/3L Apples	One Year Olds	1	5	C	16	C	NA	NA	Transitioning
Main	M/4 L Aferschool	GA PreK	2	19	C	35	C	NA	NA	Centers
Main	R side B/1R Broncos		0	0	C	15	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 199					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 58					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	5-12 Years PGround	79	C

Main	6w-2yrs PGround	68	C
Main	C 2-5 yrs PGround	116	C

Comments

January 28, 2026- The investigation was not concluded on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
591-1-1-.26 Playgrounds(CR)	Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that several areas at the bottom of the fence that surrounded the 5-12 Years PGround playground had gaps 3.5 to 6 inches wide that posed an entrapment hazard.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 2/11/2026

Correction Deadline: 1/9/2026

Corrected on 1/28/2026

.26(8) - The previous citation was observed corrected on this date. The Consultant observed appropriate amount of resilient surfacing under the fall zones attached to the large playground on the back side of Playground 5-12 Years PGround.

	Health and Hygiene
591-1-1-.07 Children's Health	Met

Correction Deadline: 12/19/2025

Corrected on 1/28/2026

.07(5) - The previous citation was observed corrected on this date. The Consultant observed that none of the infants had pacifier clips attached to their clothing in classroom L side A/1L.

	Safety
591-1-1-.36 Transportation(CR)	Met

Correction Deadline: 12/20/2025

Corrected on 1/28/2026

.36(4)(b) - The previous citation was observed corrected on this date. The Consultant observed the vehicle to be litter free.

Correction Deadline: 12/20/2025

Corrected on 1/28/2026

.36(4)(f)1. - The previous citation was observed corrected on this date. The Consultant observed child passenger restraining systems in vehicle with tag that ended in #4940.

Staff Records

591-1-1-.14 First Aid & CPR(CR)

Met

Correction Deadline: 12/19/2025

Corrected on 1/28/2026

.14(2)(b) - The previous citation was observed corrected on this date. The Consultant reviewed the record of Staff #9 to have a current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training on file with the expiration date of March 15, 2026.

591-1-1-.33 Staff Training

Defer

Defer

591-1-1-.33(5)- The Consultant deferred the citation until the next regulatory visit to evaluate annual training for 2025.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 12/31/2025