



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 2/10/2022 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:30 AM **Departure:** 1:05 PM

CCLC-39091

Primrose School of Sandy Springs

5188 Roswell Road Sandy Springs, GA 30342 Fulton County
 (470) 685-1281 rkurana@primrosesandyspringsouth.com

Regional Consultant

Lajuana Williams

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Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/10/2022	Complaint Investigation & Monitoring Visit	Good Standing	
11/08/2021	Monitoring Visit	Good Standing	
07/13/2021	Complaint Investigation by Phone	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1L	One Year Olds	1	8	C	14	C	NA	NA	Lunch
Main	B 1R	Infants	1	6	C	14	C	NA	NA	Nap, Floor Play
Main	C 2R	Infants	1	3	C	14	C	NA	NA	Feeding, Nap, Floor or Play
Main	D 3R	Infants	2	11	C	17	C	NA	NA	Feeding, Floor Play
Main	E 2L	One Year Olds and Two Year Olds	2	12	C	17	C	NA	NA	Lunch, Transitioning
Main	F 1L-Explorers-Upstairs	Four Year Olds	1	10	C	31	C	NA	NA	Transitioning
Main	G 1R-Upstairs	Two Year Olds	2	13	C	25	C	NA	NA	Lunch
Main	H 2R-Up	Three Year Olds	2	15	C	31	C	NA	NA	Transitioning
Main	I-2L-Pre-K-Up	Four Year Olds	1	15	C	26	C	NA	NA	Outside
Main	J 3L-Preschool-Up	Three Year Olds and Four Year Olds	2	20	C	26	C	NA	NA	Outside
Main	K-Back Right Rear-Up	Two Year Olds	2	15	C	19	C	NA	NA	Lunch
Total Capacity @35 sq. ft.: 234					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 128 Total Capacity @35 sq. ft.: 234					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	10	C

Main	Playground B	25	C
Main	Playground C	27	C
Main	Playground D	31	C

Comments

An in-person inspection was conducted this date. The program will submit the staff profile and transportation documents by February 17, 2022.

Plan of Improvement: Developed This Date 02/10/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Georgette Johnson, Program Official

Date

Lajuana Williams, Consultant

Date



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Findings Report

Date: 2/10/2022 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:30 AM **Departure:** 1:05 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center. There were no tipping hazards observed.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair. Discussed use of rubber mats that could pose a possible tripping hazard.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Not Met****Comment**

Staff were observed to remind children to wash hands, however, the use of cold water was observed.

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined during

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 2/10/2022**Finding**

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation warm running water was not available in the classrooms this date.

POI (Plan of Improvement)

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

Correction Deadline: 2/10/2022**591-1-1-.20 Medications(CR)****N/A****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

Comment

The vehicle was checked for compliance. Proper restraints were observed and discussed with the director.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Staff Records

Staff # 1	Met
Date of Hire: 12/13/2021	
Staff # 2	Met
Date of Hire: 09/29/2021	
Staff # 3	Met
Date of Hire: 07/06/2021	
Staff # 4	Met
Date of Hire: 08/23/2021	
Staff # 5	Met
Date of Hire: 10/11/2021	
Staff # 6	Met
Date of Hire: 01/15/2021	
Staff # 7	Met
Date of Hire: 07/21/2021	
Staff # 8	Met
Date of Hire: 07/29/2019	
Staff # 9	Met
Date of Hire: 08/27/2018	
Staff # 10	Met
Date of Hire: 12/02/2018	
Staff # 11	Met
Date of Hire: 05/08/2017	
Staff # 12	Met
Date of Hire: 08/31/2021	
Staff # 13	Met
Date of Hire: 12/26/2019	
Staff # 14	Met
Date of Hire: 11/15/2021	
Staff # 15	Met
Date of Hire: 10/18/2021	

Records Reviewed: 26**Records with Missing/Incomplete Components: 0**

Staff # 16	Met
Date of Hire: 10/29/2018	
Staff # 17	Met
Date of Hire: 07/07/2021	
Staff # 18	Met
Date of Hire: 12/13/2021	
Staff # 19	Met
Date of Hire: 01/10/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 20	Met
Date of Hire: 08/01/2021	
Staff # 21	Met
Date of Hire: 10/20/2021	
Staff # 22	Met
Date of Hire: 01/06/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 23	Met
Date of Hire: 08/30/2021	
Staff # 24	Met
Date of Hire: 10/25/2021	
Staff # 25	Met
Date of Hire: 12/06/2021	
Staff # 26	Met
Date of Hire: 05/20/2019	

Staff Credentials Reviewed: 4

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Correction Deadline: 11/8/2021**Corrected on 2/10/2022****.09(1)(j) - Previous cite corrected. Criminal Background Checks were observed to be compliant this date. An electronic review of the letters was conducted in Decal Koala while on site.**

591-1-1-.33 Staff Training	Defer
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Defer

591-1-1-.33(3)-Training was not evaluated. Training will be evaluated on the next Licensing Visit.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 11/9/2021

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.