



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/27/2024 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:25 AM **Departure:** 2:30 PM

CCLC-48755

**Special Investigations Unit
Specialist**

Bright Promises of Hartwell

92 Maret Drive Hartwell, GA 30643 Hart County
(706) 376-2068 stoneapril610@gmail.com

Tracey Caine

Phone: (706) 497-1536
Fax: (404) 567-6041
tracey.caine@dec.al.ga.gov

Mailing Address

92 Maret Street
Hartwell, GA 30643

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/27/2024	Complaint Investigation Follow Up	Good Standing	
03/01/2024	Complaint Closure	Deficient	
02/26/2024	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R Infants	Infants	2	12	C	12	C	NA	NA	Floor Play
Main	B-1L Back		0	0	C	9	C	NA	NA	
Main	C-1L front	One Year Olds and Two Year Olds	1	11	C	11	C	NA	NA	Story
Main	D-Left hall 1R	Two Year Olds and Three Year Olds	1	15	C	24	C	NA	NA	Art
Main	E-left hall back	Three Year Olds and Four Year Olds	1	15	C	24	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 80					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 53					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back left Playground	25	C
Main	Back Right Playground	14	C
Main	Front Playground	55	C

Comments

The purpose of today's visit was to conduct a site visit regarding a Complaint Investigation and follow up on any previous citations.

Plan of Improvement: Developed This Date 03/27/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Wakenda Bullard, Program Official

Date

Tracey Caine, Special Investigations Unit Specialist

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 3/27/2024 VisitType: Complaint Investigation Follow Up Arrival: 9:25 AM Departure: 2:30 PM

CCLC-48755

Bright Promises of Hartwell

92 Maret Drive Hartwell, GA 30643 Hart County
(706) 376-2068 stoneapril610@gmail.com

Mailing Address
92 Maret Street
Hartwell, GA 30643

Special Investigations Unit
Specialist

Tracey Caine
Phone: (706) 497-1536
Fax: (404) 567-6041
tracey.caine@dec.al.ga.gov

The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on a review of records that the following hazards were observed to be accessible:

-D-Left Hall 1R: Under an unlocked cabinet beneath the sink, dish liquid, bubble bath and wipes packaging were accessible.

POI (Plan of Improvement)

The Provider placed a child restraint lock on the cabinet on this date.

Correction Deadline: 3/27/2024

Recited on 3/27/2024

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 2/23/2024

Corrected on 3/27/2024

.26(4) - The previous citation was observed to be corrected on this date. The top of the fence and the left was not detached and there was no gaps on the double gate on the Left Front Playground.

Correction Deadline: 2/25/2024

Corrected on 3/27/2024

.26(9) - The previous citation was observed to be corrected on this date. The ramp that leads to the Left Front Playground was in good repair on this date.

Policies and Procedures

591-1-1-.29 Required Reporting**Met****Correction Deadline: 3/1/2024****Corrected on 3/27/2024****.29(3) - This complaint was listed within the report is an error. This complaint was completed on 03/01/24.**

Staff Records

591-1-1-.14 First Aid & CPR**Met****Correction Deadline: 3/21/2024****Corrected on 3/27/2024****.14(2) - The previous citation was observed to be corrected on this date. The employee has obtained the required First Aid and CPR Certification.**

591-1-1-.33 Staff Training**Met****Correction Deadline: 3/20/2024****Corrected on 3/27/2024****.33(3) - The previous citation was observed to be corrected on this date. All staff had evidence of the required Health and Safety Orientation Training.**

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Correction Deadline: 2/20/2024****Corrected on 3/27/2024****.32(1) - The previous citation was observed to be corrected on this date. There were no children observed on the playground.****Correction Deadline: 3/1/2024****Corrected on 3/27/2024****.32(4) - The previous citation was observed to be corrected on this date. There were no mixed ratios on this date.**

591-1-1-.32 Supervision(CR)**Met****Correction Deadline: 3/1/2024****Corrected on 3/27/2024****.32(7) - The previous citation was observed to be completed on this date. There we no children observed on the playground on during the visit.**