Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/23/2026 **VisitType:** Licensing Study **Arrival:** 8:30 AM **Departure:** 1:45 PM

CCLC-16951
Towne Square Academy at Green Valley
1000 LaBonte Pkwy McDonough, GA 30252 Henry County
(678) 583-2825

Regional Consultant
Dyneshia Lynn
Phone: (678) 766-6165
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dyneshia.lynn@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation		
09/23/2026	Licensing Study	Good Standing
02/10/2026	Licensing Study	Good Standing
10/31/2025	Incident Investigation Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

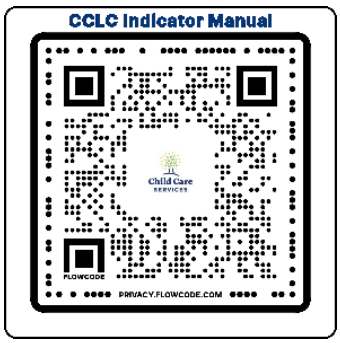
Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room 1	Infants and One Year Olds and Two Year Olds	2	9	C	13	C	NA	NA	Floor Play
Main	Room 10		0	0	C	19	C	NA	NA	Not In Use
Main	Room 11		0	0	C	17	C	23	C	Not In Use
Main	Room 2		0	0	C	14	C	NA	NA	Not In Use
Main	Room 3		0	0	C	18	C	25	C	Not In Use
Main	Room 4	One Year Olds	2	7	C	19	C	NA	NA	Circle Time
Main	Room 5	GA PreK	2	17	C	20	C	NA	NA	Centers
Main	Room 6	GA PreK	2	19	C	20	C	NA	NA	Centers
Main	Room 7	Three Year Olds	1	13	C	14	C	20	C	Centers
Main	Room 8		0	0	C	16	C	23	C	Not In Use
Main	Room 9	Two Year Olds	2	7	C	19	C	NA	NA	Music,Circle Time
		Total Capacity @35 sq. ft.: 189				Total Capacity @25 sq. ft.: 215				
Total # Children this Date: 72		Total Capacity @35 sq. ft.: 189				Total Capacity @25 sq. ft.: 215				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground 1 (toddlers)	50	C
Main	Playground 2 (preschool)	72	C
Main	Playground 3 (school age)	41	C
Main	Playground 4 (infants)	17	C

Enrolled Children					
Infant (0-12 months)	**Toddler (1-2 yrs)**	**Preschool (3-5yrs/full time care)**	**School Age (before/after care only)**	**GA PreK only**	**Summer Only**
7	23	16	20	38	0

Comments
The Consultant discussed the visit report with the Director on thus date.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

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Summary Report

Date: 9/23/2026 **VisitType:** Licensing Study **Arrival:** 8:30 AM **Departure:** 1:45 PM

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities **Met**

Correction Deadline: 2/10/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. Room 9 Two Year Olds and Three Year Olds had play materials accessible to children.

591-1-1-.12 Equipment & Toys(CR) **Not Met**

Finding
591-1-1-.12(6) requires that a variety of age-appropriate toys and play materials be available, stored on low, open shelves accessible to children in each room or assigned area. It was determined based on observation that Room 4 One Year Olds had 9 baskets of toys stored on top of the cubbies and there were no books accessible to children.

POI (Plan of Improvement)
The Center director will ensure there is a variety of age-appropriate toys and play materials in each room for each age group. that are stored on low, open shelves accessible to children.

Correction Deadline: 10/23/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Pool not in use at this time, gates observed locked.

Facility

591-1-1-.06 Bathrooms **Met**

Comment
Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity was observed to be routinely met by the center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Correction Deadline: 2/10/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. Room 8 and Room 10 was not in use during the visit.

Finding
591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following classrooms were in need of repairs that was accessible to children on this date:

Room 3
-The right and left sides of the wall by the back door had exposed drywall

Room 6
- Chipped paint by Library ladder

Room 7
-Chipped paint on the back window bottom wall

POI (Plan of Improvement)
The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 10/17/2026

591-1-1-.26 Playgrounds(CR) **Not Met**

Correction Deadline: 2/10/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. The infant playground 4 bottom black fence behind the bucket swing near the building was in good repair.

Correction Deadline: 2/28/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. The blue and green play structure had three inches of mulch around and under the fall zones of the four swings and three slides on Playground 3 School age as required.

Finding
591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that there was exposed concrete on both bottom poles of the swimming pool fence that was accessible to children and posed a safety hazard. Additionally on Playground 1 three tricycles were missing the rubber covering the metal handles which was accessible to children and posed a safety hazard.

POI (Plan of Improvement)
The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 10/10/2026

Recited on 9/23/2026

Technical Assistance
Please ensure that the tarp material under the mulch is covered on Playground 3 school age to prevent tripping hazards.

Correction Deadline: 9/23/2026

Food Service

591-1-1-.15 Food Service & Nutrition **Met**

Comment
CACFP Meal Pattern Requirements effective October 1, 2017 will be implemented October 1, 2018: 3 Components for breakfast: Grains, Vegetables, Fruits or both, Milk
5 Components for lunch – Grains, Meat/Meat alternates, Fruits, Vegetable, and Milk OR Grains, Meat/Meat alternates, 2 different types of vegetables, and Milk
2 of 5 Components for snack

Provided Updated CACFP Infant Meal pattern and Child/Adult Meal pattern flyers.

The Crediting Handbook for the CACFP can be located on DECAL and USDA's website:
DECAL
http://decal.ga.gov/CACFP/Handbook.aspx
USDA
http://www.fns.usda.gov/cacfp/cacfp-handbooks

Correction Deadline: 2/10/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. The Menus did not present any choking hazards items.

591-1-1-.18 Kitchen Operations **Met**

Comment
Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Proper diapering procedures observed.

Comment
Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR) **N/A**

Comment
The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Met**

Correction Deadline: 2/15/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. Policy and procedures were revised to reflect the required description of the Center's practices used to prevent shaken baby syndrome and abusive head trauma in children up to five years or age.

Comment
Program observed complete emergency drills

591-1-1-.27 Posted Notices **Met**

Comment
Observed all required posted notices.

591-1-1-.29 Required Reporting **Met**

Comment
Discussed reporting requirements.

Safety

591-1-1-.05 Animals **Met**

Comment
Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

Comment
Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR) **Met**

Comment
Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Met**

Comment
A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment
Complete documentation of transportation observed on this date.

Correction Deadline: 2/11/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. The following vans were free form hazards and in good repair.

Van tag#PW12673
***Three wholes on the back of the second row seat .**
***Third row ceiling right vent shield was not missing..**
***Second row ceiling vent shields was not missing.**
***Left passenger side door does open.**
***One panel and charger plug cap is replaced on first row.**
***Two panels on second row under window was not missing.**
*** Van floor was free from trash debris throughout.**

Van tag#PEB9610
***Left passenger side door does open.**
***Two panels on second row under window was not missing.**
***One panel on second row under window was not missing.**

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Discussed SIDS and infant sleeping position.

Correction Deadline: 2/10/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. Rooms 4, 5, 8, 9, and 10 had blue mats were covered as required and not accessible to children.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete.

591-1-1-.09 Criminal Records Check(CR) **Met**

Comment
Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Met**

Correction Deadline: 9/25/2026

Corrected on 9/23/2026
The previoius citation was observed corrected on this date. Staff were 100% CPR and First Aid certified.

591-1-1-.33 Staff Training **Defer**

Correction Deadline: 2/10/2026

Corrected on 9/23/2026
The previous citation was observed corrected on this date. Staff #4 had Initial center orientation on file as required.

Defer
Will be checked at next regulatory visit for 2026 training.

POI (Plan of Improvement)
The Center will plan and schedule the required 10 hours of annual training each year to include a least two (2) hours in evidence based, developmentally appropriate language and literacy practices and follow up to ensure the training is completed.

Correction Deadline: 3/12/2026

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.