



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/26/2026 VisitType: Monitoring Visit

Arrival: 9:05 AM Departure: 11:30 AM

CCLC-3316

Susan's Early Learning Center

2868 Whitesville Road LaGrange, GA 30240 Troup County  
(706) 845-8556

Regional Consultant

Laura Swann

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Mailing Address

Same

Quality Rated: ★ ★ ★

| Compliance Zone Designation |                  |               | Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. |
|-----------------------------|------------------|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 03/26/2026                  | Monitoring Visit | Good Standing |                                                                                                                                                                                                                         |
| 07/21/2025                  | Licensing Study  | Good Standing |                                                                                                                                                                                                                         |
| 09/06/2024                  | Licensing Study  | Good Standing |                                                                                                                                                                                                                         |
|                             |                  |               | <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.                                                                                                                |
|                             |                  |               | <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.                                                                                                                          |
|                             |                  |               | <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.                                                                                                                |

Ratios/License Capacity

| Building                       | Room        | Age Group                          | Staff                           | Children | NC/C                          | Max 35 SF. | 35 SF. Comp.                                               | Max 25 SF. | 25 SF. Comp. | Notes       |
|--------------------------------|-------------|------------------------------------|---------------------------------|----------|-------------------------------|------------|------------------------------------------------------------|------------|--------------|-------------|
| Bldg. I                        | 1st right   | Infants                            | 1                               | 6        | C                             | 8          | C                                                          | NA         | NA           | Floor Play  |
| Bldg. I                        | 2nd Right   | Infants and One Year Olds          | 2                               | 9        | C                             | 9          | C                                                          | NA         | NA           | Floor Play  |
| Bldg. I                        | 3rd Right   | Two Year Olds                      | 1                               | 9        | C                             | 10         | C                                                          | NA         | NA           | Snack       |
| Bldg. I                        | Back        | One Year Olds                      | 1                               | 8        | C                             | 10         | C                                                          | NA         | NA           | Snack       |
| Bldg. I                        | Left Side   | One Year Olds                      | 1                               | 7        | C                             | 8          | C                                                          | NA         | NA           | Snack       |
|                                |             |                                    | Total Capacity @35 sq. ft.: 45  |          | Total Capacity @25 sq. ft.: 0 |            | Building @35 capacity limited by Fire Marshall Limitations |            |              |             |
| Bldg.II                        | Front-Pre-K | GA PreK                            | 2                               | 14       | C                             | 30         | C                                                          | NA         | NA           | Circle Time |
| Bldg.II                        | Right Side  | Three Year Olds and Four Year Olds | 2                               | 25       | C                             | 30         | C                                                          | NA         | NA           | Art,Story   |
|                                |             |                                    | Total Capacity @35 sq. ft.: 58  |          | Total Capacity @25 sq. ft.: 0 |            | Building @35 capacity limited by Fire Marshall Limitations |            |              |             |
| Total # Children this Date: 78 |             |                                    | Total Capacity @35 sq. ft.: 103 |          | Total Capacity @25 sq. ft.: 0 |            |                                                            |            |              |             |

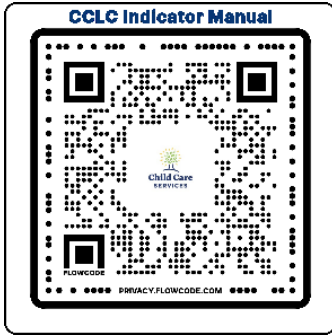
| Building | Playground            | Playground Occupancy | Playground Compliance |
|----------|-----------------------|----------------------|-----------------------|
| Bldg. I  | left side playground  | 37                   | C                     |
| Bldg. I  | Right side Playground | 81                   | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 13                | 19      | 16      | 18      | 11      | 13                 | 0                 |

## Comments

Monitoring visit completed on March 26, 2026.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.dec.state.ga.us/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(j)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



### Summary Report

Date: 3/26/2026 VisitType: Monitoring Visit

Arrival: 9:05 AM Departure: 11:30 AM

#### CCLC-3316

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Same

The following information is associated with a Monitoring Visit:

#### Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

##### Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

##### Comment

Center does not provide swimming activities.

#### Facility

591-1-1-.19 License Capacity(CR)

Met

##### Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

##### Finding

591-1-1-.25(17) requires that the Center premises be free of plants and shrubs which are poisonous or hazardous. It was determined based on observation that the right side and left side playgrounds had vines with thorns growing through the metal fencing.

##### POI (Plan of Improvement)

The harmful item will be removed. The vines with thorns will be removed.

Correction Deadline: 4/2/2026

Recited on 3/26/2026

Correction Deadline: 7/24/2025

Corrected on 3/26/2026

.25(3) - Correction observed on this date. Ventilation fans were cleaned.

591-1-1-.26 Playgrounds(CR)

Met

##### Comment

Playground observed to be clean and in good repair on this date.

#### Food Service

591-1-1-.15 Food Service & Nutrition

Met

##### Comment

Please ensure that infant feeding forms are updated regularly.

## Health and Hygiene

### 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Staff stated proper knowledge of diapering procedures.

### 591-1-1-.17 Hygiene(CR)

Met

#### Comment

Proper hand washing observed throughout the center on this date.

### 591-1-1-.20 Medications(CR)

N/A

#### Comment

The Provider currently does not dispense/administer medication.

## Safety

### 591-1-1-.11 Discipline(CR)

Met

#### Comment

Staff were observed to maintain a positive learning environment on this date.

### 591-1-1-.36 Transportation(CR)

Met

#### Comment

Center does not provide routine transportation.

## Sleeping & Resting Equipment

### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

#### Technical Assistance

591-1-1-.30(2) - Consultant reviewed with the director that infants need to sleep in approved cribs not mats unless they can climb out of the crib.

Correction Deadline: 3/26/2026

## Staff Records

### 591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

#### Comment

Criminal record checks were observed to be complete.

#### Comment

Director provided 1 file(s) for employees hired since last visit.

### 591-1-1-.14 First Aid & CPR(CR)

Met

#### Comment

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

### 591-1-1-.31 Staff(CR)

Met

#### Comment

Staff observed to be compliant with applicable laws and regulations.

## Staffing and Supervision

### 591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

#### Comment

Center observed to maintain appropriate staff:child ratios.

### 591-1-1-.32 Supervision(CR)

Met

#### Comment

Staff observed to provide direct supervision and be attentive to children's needs.