



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/20/2026 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 10:45 AM **Departure:** 2:45 PM

CCLC-56456
Phase Family Learning Center
 12150 Morris Road Alpharetta, GA 30005 Fulton County
 (470) 682-2819

Regional Consultant
 Marlene Emelle
 Phone: (912) 544-9594
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 marlene.emelle@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/20/2026	Complaint Investigation & Monitoring Visit	Good Standing	
01/20/2026	Complaint Closure	Good Standing	
01/12/2026	TA Follow Up	NA	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R-Infants & 1's	Infants	2	6	C	8	C	NA	NA	Lunch
Main	B-2R-Infants & 1's	Infants	2	6	C	8	C	NA	NA	Lunch
Main	C-3R-1's		0	0	C	12	C	NA	NA	
Main	D-4R-1's	One Year Olds	2	5	C	11	C	NA	NA	Lunch
Main	E-5R-1's	One Year Olds	2	6	C	10	C	NA	NA	Lunch
Main	F-6R-2's	One Year Olds	2	6	C	12	C	NA	NA	Nap
Main	G-7R-2's		0	0	C	10	C	NA	NA	
Main	H-8R-Private PreK	Four Year Olds	2	9	C	18	C	NA	NA	Lunch
Main	I-9R-3's	Two Year Olds	3	9	C	13	C	NA	NA	Nap
Main	J-10R-3's	Two Year Olds	2	8	C	17	C	NA	NA	Lunch
Main	K-11R-4's	Three Year Olds	1	5	C	16	C	NA	NA	Lunch
Main	L-12R-4's	Three Year Olds	2	13	C	21	C	NA	NA	Lunch
Main	M-Back R-4's	Three Year Olds	1	4	C	13	C	NA	NA	Lunch
Main	N-Back-5's	Four Year Olds	2	12	C	18	C	NA	NA	Lunch
Main	O-Back-5's	Three Year Olds	2	12	C	23	C	NA	NA	Lunch
Main	P-Back L-3's & 4's	Two Year Olds	2	13	C	23	C	NA	NA	Lunch
Main	Q-Back L-3's & 4's	Two Year Olds	2	7	C	24	C	NA	NA	Lunch
Main	R-3L-4's		0	0	C	20	C	NA	NA	
Main	U-Preschool	Four Year Olds	2	19	C	25	C	NA	NA	Transitioning, Outside
Main	V-Theater 1- Infant E	Infants	3	11	C	12	C	NA	NA	Lunch

Main	W-Theater 2- Afterschool	0	0	C	54	C	NA	NA
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Total Capacity @35 sq. ft.: 368		Total Capacity @25 sq. ft.: 0
Total # Children this Date: 151	Total Capacity @35 sq. ft.: 368	Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A-Infants, 1's & 2's	25	C
Main	B-Outdoor Classroom	14	C
Main	C-3's & Up	78	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
34	25	27	63	25	0	29

Comments

The purpose of this visit was to conduct Monitoring Visit and Follow up.
 Consultant discussed with Director food for infants or children less than one (1) year of age be cut into pieces one-quarter inch or smaller and food for toddlers shall be cut into pieces one-half inch or smaller to prevent choking.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) Met

Comment

The Center appeared clean and well maintained on this date.

591-1-1-.26 Playgrounds(CR) Met

Comment

Playground observed to be clean and in good repair on this date.

Food Service

591-1-1-.15 Food Service & Nutrition Technical Assistance

Technical Assistance

591-1-1-.15(2)(f) - Please ensure that food for infants or children less than one (1) year of age be cut into pieces one-quarter inch or smaller and food for toddlers shall be cut into pieces one-half inch or smaller to prevent choking.

POI (Plan of Improvement)

Please ensure that food for infants or children less than one (1) year of age be cut into pieces one-quarter inch or smaller and food for toddlers shall be cut into pieces one-half inch or smaller to prevent choking.

Correction Deadline: 1/20/2026

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)	Met
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Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)	Met
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Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)	Met
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Comment

Documentation for medication dispensing observed completed on this date.

	Safety
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591-1-1-.11 Discipline(CR)	Met
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Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)	Met
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Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Consultant reviewed complete documentation of transportation on this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

	Sleeping & Resting Equipment
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591-1-1-.30 Safe Sleeping and Resting Requirements(CR)	Met
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Comment

Discussed SIDS and infant sleeping position.

	Staff Records
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591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Comment

Consultant reviewed Criminal record checks to be complete.

591-1-1-.14 First Aid & CPR(CR)	Met
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Comment

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

591-1-1-.31 Staff(CR)	Met
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Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Comment

Staff observed to be compliant with applicable laws and regulations.

	Staffing and Supervision
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591-1-1-.32 Staff:Child Ratios and Group Size(CR)	Met
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Comment

Center observed to maintain appropriate staff:child ratios.

The following information is associated with a Complaint Investigation Visit:

	Policies and Procedures
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Correction Deadline: 9/8/2025

Corrected on 1/20/2026

.29(3) - Previous citation corrected on this date. Consultant observed center report to the Department with twenty-four(24) hours or next work day.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 9/8/2025

Corrected on 1/20/2026

.32(7) - Previous citation corrected on this date. Consultant observed supervision during the walk through on this date.