



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/11/2022 **VisitType:** Monitoring Visit **Arrival:** 10:15 AM **Departure:** 12:45 PM

CCLC-55170

Laugh and Learn Sugar Hill

6007 Suwanee Dam Road Sugar Hill, GA 30518 Gwinnett County
 (678) 889-4842 tmorakinyo@laughandlearnllc.com

Mailing Address
 Same

Regional Consultant

Stacy Whitten

Phone: (770) 405-7920

Fax: (404) 478-8021

stacy.whitten@decal.ga.gov

Joint with: Jennifer Bailey

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/11/2022	Monitoring Visit	Good Standing	
12/13/2021	Initial Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A1L-2 year old	Two Year Olds and Three Year Olds	1	10	C	21	C	NA	NA	Lunch
Main	B-2L-2 year old	Two Year Olds	2	14	C	21	C	NA	NA	Lunch
Main	C-1R Infants and 1's	Infants and One Year Olds	1	8	NC	16	C	NA	NA	Nap,Floor Play,Feeding
Main	D-2R-1's	One Year Olds	2	10	C	16	C	NA	NA	Transitioning
Main	E-3R-4's and Up	Three Year Olds and Four Year Olds	1	15	C	31	C	NA	NA	Outside
Main	F-4R-3's and 4's	Three Year Olds	1	15	C	24	C	NA	NA	Outside
Main	G-5R-3's and 4's	Four Year Olds and Five Year Olds	1	15	C	14	NC	NA	NA	Lunch
Main	H-3L-GA Pre-K	GA PreK	2	19	C	26	C	NA	NA	Lunch
Total Capacity @35 sq. ft.: 169					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 106					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A-1's and Infants	20	C
Main	PG-B 3's and 4's	36	C
Main	PG-C-5's & Up	32	C
Main	PG-D Grass	20	C
Main	PG-E Splash Pad	5	C

Comments

The purpose of this visit was to conduct a monitoring visit and follow up on previous rule violations. The visit was conducted on site.

Plan of Improvement: Developed This Date 04/11/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Omotola Morakinyo, Program Official	Date
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Jennifer Bailey, Consultant	Date
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Stacy Whitten, Consultant	Date
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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Discussed rotating toys to support the procedures of daily disinfecting.

Technical Assistance

591-1-1-.12(4) - Consultant discussed with Director to ensure the aquarium and computer monitor in the GA PreK classroom- H3L is secured with heavy velcro or a strap, as well as removing the game table in the afterschool bathroom counter, to prevent a tipping hazard from becoming present. Also, please ensure chairs are not stacked on tables or in classroom areas when children are present.

Correction Deadline: 4/11/2022

Technical Assistance

591-1-1-.12(8) - Consultant discussed with Director to monitor toys in the infant classroom and ensure all toys are age appropriate and used according to the manufacturers guidelines.

Correction Deadline: 4/11/2022

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Not Met

Comment

Discussed movement of children to maintain capacities.

Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on an observation that there were 15 four-year-old children in classroom G-5R on this date, when the classroom is licensed for 14 children.

POI (Plan of Improvement)

The Center will limit the number of children in this space to the licensed capacity.

Correction Deadline: 4/11/2022

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were accessible to children on this date:

- classroom B-2L : three tubes of diaper ointment, one container of petroleum jelly, one container of eczema cream, one bottle of saline spray, one bottle of aquaphor ointment was observed in children's backpacks in low cubbies
- classroom C-1R : one tube of diaper ointment was observed under the diaper table in an unlocked cabinet
- classroom F - 4R: two tubes of sunscreen, one bottle of hand sanitizer, two staff bags and a large bag of empty plastic bags were observed in low cubbies, a container of salt, and a cleaning spray bottle were observed on the sink counter
- classroom H- 3L : three bottles of hand sanitizer were on low shelves, accessible to children

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 4/11/2022

Finding

591-1-1-.25(15) requires that any outside storage or equipment area be locked, separated from the children by a barrier or enclosure, and shall not be accessible to the children. It was determined based on observation that the door to the mechanical room on the left side of the building, the laundry room and the outside door to the kitchen were all unlocked and accessible to children.

POI (Plan of Improvement)

Center Staff will routinely check outside storage or equipment areas to ensure they are locked or otherwise inaccessible to children.

Correction Deadline: 4/11/2022

Recited on 4/11/2022

Technical Assistance

591-1-1-.25(3) - Consultant discussed with Director to repair the two areas where holes are developing in the wall in the bathroom in classroom E-3R. Also discussed, please monitor and ensure the ceiling tiles in classroom B-2L are repositioned so there is not an open space, and all vents are cleaned regularly and free of dust or debris.

Correction Deadline: 4/11/2022

591-1-1-.26 Playgrounds(CR)**Not Met****Technical Assistance**

591-1-1-.26(4) - Consultant discussed with Director to monitor the area at the bottom of the fencing between the splash pad area and back right playground where a gap is developing. Also please repair or replace the gate leading to the back far left playground, where it is becoming detached at the brick wall.

Correction Deadline: 4/11/2022

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on an observation that the following equipment observed to be in disrepair on this date:

Middle back playground: one scooter was observed with two broken handles with cracked plastic with rough edges, one big wheel riding toy was observed to be missing handles and had a flat tire with cracked plastic with rough edges

Left back playground: several slats on the back fence were observed to have a white mildew like substance, which left residue after being touched

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 4/21/2022

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on an observation that the following was observed on the playground areas:

Front right playground - splash pad : a water fountain was observed to be detached from the wall, and a storage cabinet was unlocked containing large metal stakes

Back Right playground -one window screen was observed to have holes and trash was observed on the sidewalk and in the A/C area

Middle back playground - vines were observed growing through the fencing, two window screens were observed to have holes and becoming detached

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 4/22/2022

Food Service**591-1-1-.15 Food Service & Nutrition****Not Met****Finding**

591-1-1-.15(1) requires that meals and snacks are served, with serving sizes dependent upon the age of the child, that meet nutritional guidelines as established by the United States Department of Agriculture Child and Adult Care Food Program. Meals and snacks shall be varied daily, and additional servings of nutritious food shall be offered to children over and above the required daily minimum, if not contraindicated by special diets. It was determined based on observation and staff discussion that the children in classroom F-4R were not served milk for lunch on this date. The children were observed to be served water to drink with lunch. Staff stated milk was available but not given to the children, because they did not want to drink it.

POI (Plan of Improvement)

Center Staff will prepare menus and/or serve foods that meet the USDA guidelines and will offer and serve seconds to children.

Correction Deadline: 4/11/2022

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Technical Assistance****Comment**

Hand washing requirements for diapering were discussed with the director on this date.

Comment

Staff state proper knowledge of diapering procedures.

Technical Assistance

591-1-1-.10(9) - Consultant discussed with Director to ensure diaper tables are kept clear and clean for diapering. Please ensure items are not stored on the diaper tables and they are not used for food preparation. Discussed to keep the diapering area clear of hazards, supplies, formulas, food, food utensils and food preparation items, as well.

Correction Deadline: 4/11/2022

591-1-1-.17 Hygiene(CR)

Not Met

Correction Deadline: 12/13/2021

Corrected on 4/11/2022

.17(6) - Correction of the previous citation in that trash cans were observed to be regularly emptied with lids. Please continue to monitor the trash cans and ensure trash is removed regularly and the lid is secure and cleaned daily.

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on staff discussion that children's hands were not being washed in classroom B-2L (two-year-olds) after diapering. Also two children were observed to go lie on their cots after lunch without washing their hands on this date.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 4/11/2022

Recited on 4/11/2022

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)

Technical Assistance

Comment

Age-appropriate discussion and/or redirection observed.

Technical Assistance

591-1-1-.11(1) - Consultant discussed with Director to ensure children do not sit out or in "time-out" for more than one minute per year of age.

Correction Deadline: 4/11/2022

591-1-1-.36 Transportation(CR)

Technical Assistance

Technical Assistance

591-1-1-.36 - Consultant discussed paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation with the director. Please ensure there are no blanks and forms are filled out completely.

Technical Assistance

591-1-1-.36(4)(b) - Consultant discussed with Director to ensure all vehicles are cleaned and swept regularly to prevent trash or debris. Also please ensure no hazards are accessible to the children on vehicles.

Correction Deadline: 4/12/2022

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Comment

Pleasant naptime environment observed.

Technical Assistance

591-1-1-.30(1)(b)2 - Consultant discussed with Director that toys or supplies should not be stored in empty cribs when not in use, to ensure cleanliness, safety and individual use is maintained.

Correction Deadline: 4/11/2022

Technical Assistance

591-1-1-.30(1)(b)3 - Consultant discussed with Director to ensure all children have a sheet on their cot and a blanket each day for nap time.

Correction Deadline: 4/11/2022

Finding

591-1-1-.30(2) requires the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant's back in a crib unless the Center has been provided a physician's written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again, Staff shall continue to put the infant to sleep initially on the infant's back but allow the infant to roll over into his or her preferred position and not re-position the infant. Sleepers, sleep sacks and wearable blankets that fit according to the commercial manufacturer's guidelines and will not slide up around the infant's face may be used when necessary for the comfort of the sleeping infant. Swaddling shall not be used unless the Center has been provided a physician's written statement authorizing its use for a particular infant that includes instructions and a time frame for swaddling the infant. Center Staff shall not place objects or allow objects to be placed in or on the crib with an infant such as but not limited to toys, pillows, quilts, comforters, bumper pads, sheepskins, stuffed toys, or other soft items and shall not attach objects or allow objects to be attached to a crib with a sleeping infant, such as, but not limited to, crib gyms, toys, mirrors and mobiles. It was determined based on observation and staff discussion that an infant was placed stomach down to sleep in a crib in classroom C-1R. The consultant observed the staff member state the infants are placed stomach down in the crib for sleep, and the staff member was observed to place the infant on their stomach into the crib for nap.

POI (Plan of Improvement)

The Center will take all steps necessary to provide a safe sleep environment for infants as listed in these rules; will train Staff to follow these rules; and will monitor for compliance.

Correction Deadline: 4/11/2022

Staff Records

Records Reviewed: 19

Records with Missing/Incomplete Components: 0

Staff # 1 Met

Staff # 2 Met

Date of Hire: 03/09/2022 Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 3 Met

Records Reviewed: 19**Records with Missing/Incomplete Components: 0**

Date of Hire: 02/28/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 4

Met

Date of Hire: 03/08/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 5

Met

Date of Hire: 01/31/2022

Staff # 6

Met

Date of Hire: 05/26/2021

Staff # 7

Met

Staff # 8

Met

Date of Hire: 05/26/2021

Staff # 9

Met

Staff # 10

Met

Date of Hire: 03/09/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 11

Met

Date of Hire: 03/08/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 12

Met

Date of Hire: 06/21/2021

Staff # 13

Met

Date of Hire: 08/09/2021

Staff # 14

Met

Date of Hire: 01/27/2020

Staff # 15

Met

Date of Hire: 05/05/2021

Staff # 16

Met

Date of Hire: 02/16/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 17

Met

Date of Hire: 12/23/2019

Staff # 18

Met

Date of Hire: 06/26/2019

Staff # 19

Met

Staff Credentials Reviewed: 1**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Technical Assistance****Comment**

Criminal record checks were observed to be complete. Consultant observed evidence of all staff to have complete satisfactory comprehensive background checks on this date.

Technical Assistance

591-1-1-.09(1)(b) - Consultant discussed with the Director that the regional director must obtain a satisfactory background check letter prior to visiting or being on site at the center.

Correction Deadline: 4/11/2022**591-1-1-.31 Staff(CR)****Technical Assistance****Technical Assistance**

591-1-1-.31(2)(b)1 - Consultant discussed with Director that staff members under the age of 18 may not be alone with children and must be supervised at all times by someone over the age of 18.

Correction Deadline: 4/11/2022**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on an observation that one staff member was present in classroom C-1R (infants/one-year-olds) with seven infants and one ; one-year-old child. Also, one staff member was observed to leave classroom D-2R, and leaving one staff member alone with 10 one-year-old children.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 4/11/2022**591-1-1-.32 Supervision(CR)****Not Met****Comment**

Discussed proper supervision: responding promptly, bathrooms and playgrounds.

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on an observation that three; two-year-old children were in the bathroom playing and running around with the door closed, in classroom B-2L. The staff members were not supervising the children, and did not know the children were in the bathroom.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 4/11/2022