



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Investigation Report**

**Date:** 5/7/2026

**VisitType:** Complaint Investigation Closure from CI FollowUp on 03/06/2026

**CCLC-53302**

**Building Foundations Learning Academy**

5823 Mulberry Street Austell, GA 30168 Cobb County

(770) 627-2659 director@buildingfoundationsacademy.com

Special Investigations Unit Sr. Specialist

Beverly Pollard

Phone: (770) 357-7002

Fax: (770) 357-7001

beverly.pollard@dec.al.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

| Compliance Zone Designation |                                   |               |
|-----------------------------|-----------------------------------|---------------|
| 05/07/2026                  | Complaint Closure                 | Good Standing |
| 03/06/2026                  | Complaint Investigation Follow Up | Good Standing |
| 02/11/2026                  | Monitoring Visit                  | Good Standing |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Comments**

March 6, 2026 The investigative findings were not concluded on this date. The investigation remains open pending additional information. Upon completion, the findings will be reviewed with the child care program and a final copy of the report will be sent.

May 7, 2026 The Complaint Investigation was completed on this date. A final copy was sent to the facility.

A Plan of Improvement is due by May 21, 2026.

**Advisement of Potential for Repeated Rule Violations during Pending Investigations**

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.



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**Summary Report**

**Date:** 5/7/2026

**VisitType:** Complaint Investigation Closure  
from CI FollowUp on 03/06/2026

**Arrival:** 12:45 PM **Departure:** 2:45 PM

**CCLC-53302**

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The following information is associated with a Complaint Closure:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Not Met**

**Finding Associated with Complaint**

591-1-1-.03(9) requires center staff to refrain from engaging in, or allowing children or other adults to engage in, activities that could be detrimental to a child's health or well-being, such as but not limited to, horse play, rough play, wrestling, and picking up a child in a manner that could cause injury. It was determined based on an investigation that on March 2, 2026, a Staff Person did not intervene to prevent a 1-year-old child from engaging in an activity that was detrimental and resulted in a left arm injury. While a Staff Person was facing the child they climbed out of a riding car by going over the side of the car without a door, causing the car to tip over. The child landed on their left arm, on concrete. The child received professional medical treatment and was diagnosed with a fractured left arm.

**Correction Deadline: 5/7/2026**

**591-1-1-.12 Equipment & Toys(CR)**

**Not Met**

**Finding Associated with Complaint**

591-1-1-.12(1) requires each Employee and child in attendance to use all indoor and outdoor furniture, activity materials, and equipment in a safe and appropriate manner and in accordance with the manufacturer's instructions, recommendations, and intended use. All equipment and furniture shall be used only by the age-appropriate group of children. It was determined based on an investigation that on March 2, 2026, while on the playground, a Staff Person did not intervene to prevent a 1-year-old child from using a piece of equipment in an inappropriate manner, resulting in a left arm injury. While a Staff Person was facing the child they climbed out of a riding car by going over the side of the car without a door, causing the car to tip over. The child landed on their left arm, on concrete. The child received professional medical treatment and was diagnosed with a left arm fracture.

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**Correction Deadline: 5/7/2026**

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| <b>Policies and Procedures</b> |
|--------------------------------|

**591-1-1-.29 Required Reporting**

**Not Met**

**Finding Associated with Complaint**

591-1-1-.29(3) requires the Director or designated person-in-charge to report or cause to be reported to the Department within twenty-four (24) hours or the next work day: any death of a child while in the care of the Center; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a child while in the care of the Center; any situation when a child in care becomes missing, such as, but not limited to, a child who is left on a vehicle, a child who leaves the building, playground, or property, or a child who is left behind on any trip; any fire; any structural disaster; any emergency situation that requires temporarily relocating children; and any time the program's operating status changes (i.e., open to closed or temporarily closed and temporarily closed to open). It was determined based on an investigation that on March 2, 2026, a 1-year-old child sustained a serious arm injury while playing on the playground. The center was notified on March 3, 2026, that the child received professional medical treatment and was diagnosed with a left arm fracture. This incident was not reported to the Department as required.

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**Correction Deadline: 5/8/2026**