



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/18/2026 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:05 AM **Departure:** 1:00 PM

CCLC-50203

Big Blue Marble - Steven's Creek Road

925 Steven's Creek Road Augusta, GA 30907 Richmond County
(706) 863-9485

Regional Consultant

April Christian

Phone: ()

Fax: April Christian

april.christian@decal.ga.gov

Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/18/2026	Complaint Investigation Follow Up	Good Standing	
04/14/2026	Complaint Closure	Good Standing	
04/13/2026	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A		0	0	C	16	C	NA	NA	Not In Use
Main	B	Two Year Olds and Three Year Olds	1	10	C	23	C	NA	NA	Story
Main	C	Two Year Olds and Three Year Olds	1	10	C	24	C	NA	NA	Free Play
Main	D	Three Year Olds and Four Year Olds	2	28	C	30	C	NA	NA	Outside
Main	E	GA PreK	2	15	C	34	C	NA	NA	Outside, Transitioning
Main	F	One Year Olds and Two Year Olds	2	15	C	17	C	NA	NA	Circle Time
Main	G	Infants	1	6	C	10	C	NA	NA	Floor Play
Main	H	Infants and One Year Olds	1	6	C	11	C	NA	NA	Floor Play

Total Capacity @35 sq. ft.: 165

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 90

Total Capacity @35 sq. ft.: 165

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Large Playground	155	C
Main	Small Playground	22	C
Main	Toddler-Back PG	20	C

Enrolled Children	
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Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
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Comments

The findings on this report were reviewed with the Director on this date.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program’s continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation two packets of wipes were in the childrens cubbies on the right side of Main D Three Year Old and Four Year Old Classroom.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 6/18/2026

Recited on 5/18/2026

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following potential playground hazards were present on this day:

Main Small Playground

- There were two holes on the right side of playground near the fence causing a potential tripping hazard.

Main Toddler Playground-Back PG

- There were thorny vines on the back and middle of the playground.

Main Large Playground

- There were exposed tree roots on the left and right side of the playground causing a potential tripping hazard.
- There was a large hole on the right side of the playground near the fence causing a potential tripping hazard.
- There were two active ant beds in the middle and right side of the playground.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 6/18/2026

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 5/29/2026

Corrected on 5/18/2026

.17(2) - The previous citation was observed corrected on this date. The Consultant observed infants to be kept clean, dry and comfortable upon arrival.

Correction Deadline: 4/3/2026

Corrected on 5/18/2026

.17(8) - The previous citation was observed corrected on this date. The Consultant observed staff washing hands upon entering the classroom as required.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 5/12/2026

Corrected on 5/18/2026

.32(1) - The previous citation was observed corrected on this date. The Consultant observed a Staff:child Ratio of 1:6 on the right side of the Infant Classroom as required.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.