Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/8/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:00 AM **Departure:** 1:30 PM

CCLC-66783
Magnolia Academy - Branchview
108 Branchview Drive Leesburg, GA 31763 Lee County
(229) 438-8700

Application Services Unit Lead
Yolanda Harris
Phone: (679) 739-7046
Fax:
yolanda.harris@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation		
12/08/2025	ILS with Final License Date	Good Standing
12/08/2025	Complaint Investigation & Monitoring Visit	Good Standing
07/31/2025	Initial Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A 1st R Infant	Infants	2	7	C	13	C	NA	NA	Floor Play,Feeding,Nap
Main	Room B (1 yr.old/ Younger 2year old	One Year Olds	2	7	C	15	C	NA	NA	Free Play
Main	Room C (Older 2 Yrs.)	Two Year Olds	2	13	C	16	C	NA	NA	Free Play
Main	Room D (Young 3)	Three Year Olds	1	5	C	17	C	23	C	Circle Time
Main	Room E (3 & 4 yrs.)	Three Year Olds and Four Year Olds	1	11	C	22	C	30	C	Circle Time
Main	Room F (school age		0	0	C	22	C	31	C	
		Total Capacity @35 sq. ft.: 105			Total Capacity @25 sq. ft.: 128					
Total # Children this Date: 43		Total Capacity @35 sq. ft.: 105			Total Capacity @25 sq. ft.: 128					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground 3 & Up	304	C
Main	Playground Toddler 2	5	C
Main	Toddler 1	9	C

Enrolled Children						
Under 1 years	**1 years**	**2 years**	**3 years**	**4 years**	**5 years (Prekonly)**	**5 years and older**
10	8	15	16	5	3	9

Comments
A Monitoring visit was completed on this date. Findings were discussed.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select ‘Refute Citation’ for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child’s last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

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Summary Report

Date: 12/8/2025 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:00 AM **Departure:** 1:30 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.03 Activities — **Technical Assistance**

Technical Assistance
Consultant discussed with the director to ensure lesson plans are visible and up to date reflecting events in the classroom.

Correction Deadline: 12/8/2025

591-1-1-.12 Equipment & Toys(CR) — **Not Met**

Finding
591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that in room:
Room A-infants, chipped paint on wall molding
Room B-(1's/2's) chipped paint on walls rust on chair legs/rust on entrance and exit door window,
Room C-(older 2's) chipped paint on walls,door window rust.
Room D-(3-year-olds) girls bathroom stales with exposed rust and frayed edges at the bottom of the stales, brown table legs exposed rust, Five children chairs with exposed rust legs, chipped paint on walls.
Room E-(3, 4,5- year-old) wall staples, chipped paint on walls, chairs with exposed rust and staples in the wall. plastic table.
Room F(school age) chipped paint on walls and molding of the walls.

POI (Plan of Improvement)
The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 12/15/2025

Recited on 12/8/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR) — **Met**

Comment
Center does not provide swimming activities. No pool observed on file.

Facility

591-1-1-.19 License Capacity(CR) — **Met**

Comment
Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Comment
Please be mindful to keep items that pose a hazard inaccessible to children.

591-1-1-.26 Playgrounds(CR) **Not Met**

Finding
591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the plagrounds had the following hazards:
Large playground(red jeep exposed rust, steering wheels loose, red table broken, blue see-saw exposed rust, blue bouncer- exposed rust and exposed tape on seats, merry go round exposed rust, swing poles has exposed rust, red truck, exposed rust, basketball structure -exposed mold and rust.
Middle playground- white pipe has a link missing, exposed hose pipe, active ant beds,
Small side playground -white structure exposed rust, blue train exposed rust,

POI (Plan of Improvement)
The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 12/15/2025

Recited on 12/8/2025

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR) **Met**

Comment
Discussed proper medication documentation and procedures.

Policies and Procedures

591-1-1-.27 Posted Notices **Technical Assistance**

Technical Assistance
Consultant discussed with the director to ensure menus are posted and up to date.

Correction Deadline: 12/8/2025

Safety

591-1-1-.11 Discipline(CR) **Not Met**

Comment
Age-appropriate discussion and/or redirection observed.

Finding
591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat. It was determined based on review of records that on November 6, 2025, at about 5:43 p.m., staff were observed to yell at a one-year-old child while the child stood in a crib crying an upset.

POI (Plan of Improvement)
The Center will take immediate action to ensure the action/conduct has ceased; train/review appropriate child guidance techniques with center staff; and have a system in place to monitor and identify inappropriate actions.

Correction Deadline: 12/8/2025

591-1-1-.36 Transportation(CR) **Met**

Comment
Complete documentation of transportation observed on this date.
Vehicle SLK6782 was being used on this date.

Comment
Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Comment
The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Eleven cribs were present meeting safey compliance with Consumer Product Safety Commission (CPSC) and American Society of Testing and Material International (ASTM) safety standards as they were manufactured in 8/2011 . Consultant discussed safe sleeping requirments with the director on the inspection visit.

Comment
The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 12 **Records with Missing/Incomplete Components: 11**

Staff # 1 Not Met

Date of Hire: 07/31/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training

Staff # 2 Not Met

Date of Hire: 08/25/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training

Staff # 3 Not Met

Date of Hire: 07/31/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training

Staff # 5 Not Met

Date of Hire: 06/11/2025

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training

Staff # 6 Not Met

Date of Hire: 07/31/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training

Staff # 7 Not Met

Date of Hire: 07/31/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(6)-Training Documentation Missing

Staff # 8 Not Met

Date of Hire: 07/31/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training

Staff # 9 Not Met

Date of Hire: 07/31/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing

Staff # 10 Not Met

Date of Hire: 06/11/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training

Staff # 11 Not Met

Date of Hire: 09/09/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training

Staff # 12 Not Met

Date of Hire: 07/31/2025

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate,.33(6)-Training Documentation Missing,.33(5)-10 Hrs. Annual Training,.33 (4)-Food Prep Training Missing 4 hrs.

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Not Met**

Finding
591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on observation that nine of eleven staff did not have proof of up dated CPR & 1st Aid on file.

POI (Plan of Improvement)
All caregiver Staff will complete the required training. The Director will send copies via email verification of completed CPR/First Aid certification to the Consultant upon completion and will develop a plan to ensure all caregiver Staff have completed this training within the first 45 days of employment and that evidence of successful completion of the training is on file available for inspection.

Correction Deadline: 1/7/2026

591-1-1-.33 Staff Training **Not Met**

Comment
Please ensure completed orientation checklists are documented and signed.

Comment
Discussed: Health and Safety Training is required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

Technical Assistance
Consultant discussed with the director to ensure that the cook has taken the required nutrition training.

Correction Deadline: 1/7/2026

Finding
591-1-1-.33(5)(a) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers, shall attend ten (10) clock hours of diverse training which is offered by an accredited college, university or vocational program or other Department-approved source. It was determined based on observation that the center staff did not have proof of 10 hour training as required.

POI (Plan of Improvement)
The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 1/7/2026

591-1-1-.31 Staff(CR) **Not Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Finding
591-1-1-.31(1)(b)2 requires the Director to possess at least one of the sets of minimum academic requirements and qualifying child care experience listed in Rule 591-1-1-.31(1)(b)2.(i-xiii). It was determined based on review of records that the director does not have required credentials.

POI (Plan of Improvement)
The Center will ensure that the Director meets the minimum education and work requirements and secure the necessary documentation.

Correction Deadline: 12/8/2025

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.