



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/12/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:15 AM **Departure:** 2:00 PM

**CCLC-50218**  
**Big Blue Marble - Townsend Road**  
989 Townsend Road Villa Rica, GA 30180 Paulding County  
(770) 456-5553 center22@bbmacademy.com

Regional Consultant  
Kaiyah Werts  
Phone: (912) 544-9793  
Fax: (912) 544-9757  
kaiyah.werts@decal.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★

| Compliance Zone Designation |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 02/12/2025                  | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 06/12/2024                  | Complaint Closure                         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 06/12/2024                  | Complaint Investigation Follow Up         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building | Room             | Age Group                         | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                     |
|----------|------------------|-----------------------------------|-------|----------|------|------------|--------------|------------|--------------|---------------------------|
| Main     | A - 6wks- 12mths | Infants and One Year Olds         | 2     | 9        | C    | 12         | C            | NA         | NA           | Free Play,Nap             |
| Main     | B - 1's          | One Year Olds and Two Year Olds   | 2     | 14       | C    | 18         | C            | NA         | NA           | Free Play                 |
| Main     | C - 2's          |                                   | 0     | 0        | C    | 11         | C            | NA         | NA           |                           |
| Main     | D - 2's          |                                   | 0     | 0        | C    | 11         | C            | NA         | NA           |                           |
| Main     | E - 4's          | Four Year Olds                    | 1     | 9        | C    | 22         | C            | NA         | NA           | Circle Time               |
| Main     | F - 4's          | GA PreK                           | 2     | 15       | C    | 22         | C            | NA         | NA           | Centers                   |
| Main     | G - 5 and up     |                                   | 0     | 0        | C    | 27         | C            | NA         | NA           | Transitioning             |
| Main     | H                | Two Year Olds and Three Year Olds | 1     | 10       | C    | 22         | C            | NA         | NA           | Circle Time,Transitioning |
| Main     | I - 3's          | Three Year Olds                   | 1     | 13       | C    | 16         | C            | NA         | NA           | Circle Time               |
| Main     | J - 2's          | Two Year Olds                     | 2     | 13       | C    | 16         | C            | NA         | NA           | Circle Time               |

Total Capacity @35 sq. ft.: 177

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 83

Total Capacity @35 sq. ft.: 177

Total Capacity @25 sq. ft.: 0

| Building | Playground                  | Playground Occupancy | Playground Compliance |
|----------|-----------------------------|----------------------|-----------------------|
| Main     | Playground A - (Right Side) | 27                   | C                     |
| Main     | Playground B - (Back)       | 56                   | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 11                | 15      | 25      | 17      | 17      | 13                 | 0                 |

#### Comments

The purpose of this visit is to conduct a licensing study and a complaint investigation.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**(Findings Report)**

**Date:** 2/12/2025 **VisitType:** Complaint Investigation & Licensing **Arrival:** 9:15 AM **Departure:** 2:00 PM  
**Study**

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The following information is associated with a Licensing Study Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

**Children's Records**

**591-1-1-.08 Children's Records**

**Met**

**Comment**

Records were observed to be complete and well organized.

**Facility**

**591-1-1-.06 Bathrooms**

**Technical Assistance**

**Comment**

Bathrooms observed to be clean and well maintained.

**Technical Assistance**

591-1-1-.06(4) - Please ensure exhaust vents in the bathrooms are free of dust and working properly.

**Correction Deadline: 3/14/2025**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)****Technical Assistance****Comment**

Center appears clean and well maintained.

**Comment**

No hazards observed accessible to children on this date.

**Technical Assistance**

591-1-1-.25(3) - Please ensure toilets, sinks and lights are working properly during the child care hours. Director stated a maintenance person was scheduled to provide services the following week which included toilets, lights, sinks and doors.

**Correction Deadline: 2/12/2025**

**591-1-1-.26 Playgrounds(CR)****Not Evaluated****Comment**

Playground not observed on this date due to inclement weather.

**Food Service****591-1-1-.15 Food Service & Nutrition****Met****Comment**

Center menu meets USDA guidelines.

**Comment**

Please ensure that infant feeding forms are updated regularly.

**591-1-1-.18 Kitchen Operations****Met****Comment**

Kitchen appeared clean and well organized.

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Not Met****Comment**

Staff state proper knowledge of diapering procedures.

**Finding**

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation classroom A and B had small tears on the diapering pad with exposed foam.

**POI (Plan of Improvement)**

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

**Correction Deadline: 2/12/2025**

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)****N/A****Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures**

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**591-1-1-.21 Operational Policies & Procedures****Met****Comment**

Program observed complete emergency drills

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**Safety**

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**591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.13 Field Trips(CR)****N/A****Comment**

Center does not participate in field trips at this time.

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**591-1-1-.36 Transportation(CR)****N/A****Comment**

Center does not provide routine transportation at this time.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

The correct number of cots, sheets and blankets were observed on this date. Cleaning and disinfecting of cots was discussed with the staff on this date.

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**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

**Comment**

Director provided 11 files for employees hired since last visit.

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**591-1-1-.14 First Aid & CPR****Met****Comment**

Evidence observed of 100% of center staff certified in First Aid and CPR.

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**591-1-1-.33 Staff Training****Met****Comment**

Documentation observed of required annual staff training for 2024.

**Comment**

Health and Safety Training completed as required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Comment**

Staff observed to be compliant with applicable laws and regulations.

## Staffing and Supervision

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Adequate supervision observed on this date.

The following information is associated with a Complaint Investigation Visit:

## Food Service

**591-1-1-.15 Food Service & Nutrition**

**Met**

Correction Deadline: 6/12/2024

Corrected on 2/12/2025

.15(9) - Previous citation corrected in that allergy list are posted, for all children enrolled in the center for each classroom and not for just the children assigned to that classroom. Director reminded staff, that when helping in other classrooms, to make sure allergy list are read and followed.

## Safety

**591-1-1-.11 Discipline(CR)**

**Met**

Correction Deadline: 6/12/2024

Corrected on 2/12/2025

.11(2) - Previous citation corrected in that appropriate discipline was observed on this date.