



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/21/2025 **VisitType:** Monitoring Visit

Arrival: 1:15 PM **Departure:** 3:45 PM

FR-000005991

Hopkins, Elsie E.

956 WHIPPOORWILL WAY Hinesville, GA 31313 Liberty County
(912) 876-2918

Regional Consultant

Rena Keene

Phone: (706) 855-3458

Fax: (706) 434-7639

rena.keene@dec.al.ga.gov

Mailing Address

956 WHIPPOORWILL WAY
HINESVILLE, GA 31313

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/21/2025	Monitoring Visit	Good Standing	
03/19/2025	Licensing Study	Good Standing	
06/14/2024	Licensing Study	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	5	5	0	0	0
3 & 4 Years	5	5	0	0	0
School Age(5+) Years	0	2	0	0	0
Total Under 13 Years	10	12	0	0	0
Total Under 18 Years	10				
Children Present: 10 Total Children: 12 Caregivers/Helpers Present: 2 Total Caregivers/Helpers: 1					
More than 6 for pay 6 for pay present & no-pay present does not have a notarized no-pay statement					

Comments

The CCS Consultant discussed and left a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 10/21/2025 **VisitType:** Monitoring Visit

Arrival: 1:15 PM **Departure:** 3:45 PM

FR-000005991

Hopkins, Elsie E.

956 WHIPPOORWILL WAY Hinesville, GA 31313 Liberty County
(912) 876-2918

Regional Consultant

Rena Keene

Phone: (706) 855-3458

Fax: (706) 434-7639

rena.keene@dec.al.ga.gov

Mailing Address

956 WHIPPOORWILL WAY
HINESVILLE, GA 31313

The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

Toys and equipment observed to be clean and safe from hazardous conditions.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Met

Comment

Currently the provider is not caring for infants. (This rule was not evaluated on this date)

Comment

Discussed SIDS and infant sleeping position.

290-2-3-.07 Swimming Pools & Water-related Activities(CR)

Met

Comment

There is no pool on the property

Children's Records

Records Reviewed: 12

Records with Missing/Incomplete Components: 4

Child # 2

Not Met

"Missing/Incomplete Components"

Immunization Form - (.08)(2)

Child # 5

Not Met

"Missing/Incomplete Components"

Immunization Form - (.08)(2)

Child # 8

Not Met

"Missing/Incomplete Components"

Immunization Form - (.08)(2)

Child # 9

Not Met

"Missing/Incomplete Components"

Immunization Form - (.08)(2)

Finding

290-2-3-.08(1) requires the Home to have a current and updated record for each Child in care and for a period of one (1) year after each Child leaves. Such records shall include: identifying information (Child's name, birth date, Parent's name, home and business addresses, telephone numbers); name, address and telephone number of persons, including Child's physician, to contact in emergencies; and name, address, telephone numbers, relationship to Child and to Parent(s) and other identifying information of person(s) to whom the Child may be released. It was determined based on a review of children's records and staff statements that two of the ten children present during the visit did not have records containing the required information.

POI (Plan of Improvement)

The Home Provider will obtain the missing information and maintain the Children's records as required. Provider understands that the children cannot be present until the required documentation is obtained.

Correction Deadline: 10/21/2025

Finding

290-2-3-.08(2) requires the Home to maintain a file for each Child that includes evidence of age-appropriate immunizations or a signed affidavit against such immunizations; enrollment in the Home may not continue for more than 30 days without such evidence. It was determined based on a review of children's records and staff statements that a current immunization form was not on file for four of ten children who were present during the visit. Enrollment forms were reviewed to determine that children had been in care for longer than 30 days.

POI (Plan of Improvement)

The Home Provider will ensure that an immunization record/signed affidavit is on file for each enrolled Child.

Correction Deadline: 10/21/2025

Technical Assistance

290-2-3-.08(8)(b) - Discussed updating the Home's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Home.

Also discussed to ensure a description of the practices followed by the Home to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

Additional information can be found in the FCCLH Indicator Manual found on DECAL's website at: <https://www.dec.state.ga.us/CCS/Regulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 10/21/2025

Finding

290-2-3-.08(9) requires that the Parent or person(s) authorized by the Parent or guardian to drop off and pick up the Child document each time the Parent or authorized person drops off and picks up the Child. The documentation shall include at least the following information: the date, the Child's name, the arrival and departure times, and the signature or initials of the Parent or authorized person and shall be made available to the Department in printed or written form upon request. It was determined based on a review of records and provider's statement that the attendance records for the day of the visit could not be produced for consultant to review. Child No. 12 was observed to be picked up at approximately 2:25 pm and provider did not obtain documentation of the child's departure.

POI (Plan of Improvement)

The Home will develop, if needed, and implement sign-in and out procedures that include all required information, will inform Parents of the procedures and will monitor to ensure Children are signed in and out as required.

Correction Deadline: 10/21/2025

Facility**290-2-3-.11 Physical Plant - Safe Environment(CR)****Not Met**

Finding

290-2-3-.11(2)(c) requires that documentation of drills required by these rules shall be maintained in the Home. The Home shall conduct drills for fire, tornado, and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Home shall maintain documentation of the dates and times of these drills for two years. It was determined based on a review of provider's emergency drill log that no fire drill has been completed since August 6, 2025.

POI (Plan of Improvement)

The Provider will develop and implement a plan and schedule for conducting the required drills, completing the documentation, keeping the documentation on file for two years.

Correction Deadline: 11/20/2025

Comment

An operable and appropriately sized fire extinguisher was observed in the home this date.

Comment

Operable smoke detector(s) were observed as required in the home this date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)**Technical Assistance****Technical Assistance**

290-2-3-.13(1) requires that the Home be clean and free from hazards. Please ensure that standing fan is not accessible to children when they are in the child care area.

Correction Deadline: 10/21/2025

290-2-3-.13 Playgrounds(CR)**Not Met****Finding**

290-2-3-.13(2)(a) requires that outdoor play areas be kept clean and free of hazards such as exposed sharp corners of concrete or equipment, rust and splinters on equipment, broken glass, open drainage ditches, holes and stagnant water. It was determined based on consultant's observation that the following hazards were present in the outdoor play area:

1. The stoop and steps leading from the back door to the outdoor play area are not safe. Exposed nails were observed that were not nailed flush with the boards and much of the structure was splintered and weak. Boards on the steps were not secure and several boards around the outside were not securely attached. Additionally, a large open area on the side opposite the steps was open and created a fall hazard as the elevation was over one foot from the ground.
2. The outside area of the stoop was partially covered with rusty fencing that was not secured to the structure. The uncovered area posed an entrapment hazard for the children.
3. The heating and air conditioning unit was not inaccessible to the children, only partially separated by mesh fencing..
4. Unsafe equipment observed in the outdoor play area included a hose reel, shovel, and metal pipes that extended from both sides of the stoop. A wooden pallet was also observed to be leaning on the stoop.

POI (Plan of Improvement)

The Home will repair any and all identified outdoor hazards and will monitor playground daily or more often as needed to ensure that the Home's outdoor play area is kept clean and free of hazards.

Correction Deadline: 10/31/2025

Health and Hygiene**290-2-3-.11 Children's Health and Hygiene(CR)****Met****Comment**

Staff stated proper knowledge of hand washing and hygiene procedures.

290-2-3-.11 Diapering Areas & Practices(CR)**Met****Comment**

Staff stated proper knowledge of diapering procedures.

290-2-3-.11 Medications(CR)**Met****Comment**

Per the provider no medication is currently dispensed

Licensure**290-2-3-.04 Application Requirements(CR)****Not Met****Finding**

290-2-3-.04(1)(d) requires a person that provides care for more than six children for pay, related or unrelated, as defined in these rules, shall make application to the Department for a license to operate a Child Care Learning Center, except as provided in 290-2-3-.07(15). It was determined based on consultant's observation that ten children were present during the visit. According to the provider, two of the children in care were the grandchildren of the helper who was present with the children.

POI (Plan of Improvement)

The Family Child Care Learning Home caring for more than six children shall reduce the number of children in care to six. The Family Child Care Learning Home will submit an application for a Child Care Learning Center and receive a license to operate from the Department before caring for more than six children, related or unrelated, for pay.

Correction Deadline: 10/21/2025

Safety and Discipline**290-2-3-.11 Discipline(CR)****Met****Comment**

The provider and/or the home's employee were observed to maintain a positive learning environment on this date.

290-2-3-.11 Transportation(CR)**Met****Comment**

The provider does not provide routine transportation.

Staff Records

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal records checks were observed to be complete.

Comment

Provider stated that the helper present during the visit is the only new employee and that this person has only been employed for a week.

290-2-3-.07 First Aid & CPR**Technical Assistance****Technical Assistance**

290-2-3-.07(8)(a) - Discussed that effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that Homes must have at least one person with current pediatric First Aid and pediatric CPR training present during field trips, transportation of children, and on the Home's premises whenever any Child is present. This was discussed with the provider in regards to the helper present during the visit.

Correction Deadline: 11/20/2025

290-2-3-.07 Provider Qualifications**Technical Assistance****Technical Assistance**

290-2-3-.07(5) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file. Please ensure that the helper present on the day of visit has a complete orientation form on file prior to providing further care for the children.

Correction Deadline: 10/22/2025

Comment

Staff observed to be compliant with applicable laws and regulations.

290-2-3-.07 Staff Training**Technical Assistance****Technical Assistance**

290-2-3-.07(9)(b)1 - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 11/20/2025

Staff:Child Ratios and Supervision**290-2-3-.07 Staff:Child Ratios(CR)****Not Met****Finding**

290-2-3-.07(16) requires the Home to ensure that the total number of Children not Related to the Provider in the Family Child Care Learning Home, for pay or not for pay, cannot exceed six Children, except that a Provider may care for two additional children who are three years of age or older for two designated one hour periods daily upon approval approved by the Department. It was determined based on consultant's observation that provider was caring for ten unrelated children on the day of the visit.

POI (Plan of Improvement)

The Home will reduce the number of unrelated children, both for pay and not for pay, so that the total number of unrelated children in care does not exceed the number of children as specified in these rules.

Correction Deadline: 10/31/2025

290-2-3-.07 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.