



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/10/2025 **VisitType:** Licensing Study

Arrival: 8:55 AM **Departure:** 12:20 PM

CCLC-57787

Wiggles and Giggles

95 Burton Road Rome, GA 30161 Floyd County
(706) 528-4723 wigglesandgiggles95@gmail.com

Regional Consultant

Sharnette Glenn

Phone: (404) 651-8365

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sharnette.glenn@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/10/2025	Licensing Study	Good Standing	
07/19/2024	Complaint Closure	Good Standing	
07/03/2024	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
MAIN	1L-Two-year	Two Year Olds	1	8	C	14	C	NA	NA	Breakfast
MAIN	2L-Two year old	Two Year Olds	1	5	C	14	C	NA	NA	Breakfast
MAIN	3R-Playroom		0	0	C	17	C	NA	NA	Not In Use
MAIN	4R-Three year old		0	0	C	22	C	NA	NA	Not In Use
MAIN	5R-Four year old	Three Year Olds	1	10	C	22	C	NA	NA	Breakfast
MAIN	6R-One Year Old	One Year Olds	1	7	C	17	C	NA	NA	Free Play
MAIN	7R-One Year	One Year Olds	1	6	C	17	C	NA	NA	Free Play,Diapering
MAIN	8R-Infant	Infants	1	6	C	17	C	NA	NA	Free Play,Nap,Feeding
MAIN	9R-Infant	Infants	1	6	C	17	C	NA	NA	Nap,Diapering
Total Capacity @35 sq. ft.: 125					Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Heath Department Limitations			
Total # Children this Date: 48			Total Capacity @35 sq. ft.: 125		Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
MAIN	Large Playground B	56	C
MAIN	Playground A	15	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
17	21	23	14	2	0	0

Comments

The purpose of this visit is to conduct a licensing study.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decga.gov for more information. Free technical assistance is available!



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(Findings Report)

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Mailing Address
Same

The following information is associated with a Licensing Study:

Activities and Equipment

Records Reviewed: 21

Records with Missing/Incomplete Components: 3

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.03 Activities

Not Met

Finding

591-1-1-.03(2) requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development. The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. It was determined, based on observation, that classrooms 1L, 2L, 3R, 4R, 5R, 6R, and 7R did not have a lesson plan posted. It was further observed that classrooms 8R and 9R had lesson plans posted with no date.

POI (Plan of Improvement)

The Center will keep current lesson plans on site that include appropriate instruction practices and activities and will have sufficient and varied play and learning equipment and materials to support the activities.

Correction Deadline: 3/10/2025

Correction Deadline: 7/19/2024

Corrected on 3/10/2025

.03(9) - The previous citation was corrected. The consultant did not observe any staff members grabbing a child the wrong way or placing the child in a different area of the classroom.

591-1-1-.12 Equipment & Toys(CR)

Not Met

Comment

Discussed adding equipment and toys to enhance variety.

Finding

591-1-1-.12(1) requires each Employee and child in attendance to use all indoor and outdoor furniture, activity materials, and equipment in a safe and appropriate manner and in accordance with the manufacturer's instructions, recommendations, and intended use. All equipment and furniture shall be used only by the age-appropriate group of children. It was determined based on observation that in classroom 7R, the children were standing in the chairs, climbing on the tables, and walking on the tables.

POI (Plan of Improvement)

The Center will ensure Staff are trained in and children are taught the proper use of all furniture, materials and equipment; will implement a plan for this information to be reviewed with both groups on an ongoing basis; and for monitoring proper and age-appropriate usage.

Correction Deadline: 3/10/2025

Finding

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation that classroom 7R had 10 blue cots stacked, but one blue cot was not secured with the stack. It was further observed that classroom 5R, on the right side of the classroom, had a brown shelf with different toys in orange, clear, red, and blue buckets that were not secured.

POI (Plan of Improvement)

The Center will ensure that the identified equipment or furniture and any other such existing or future items are secured adequately and will have a system for checking these for stability.

Correction Deadline: 3/10/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 21

Records with Missing/Incomplete Components: 3

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.08 Children's Records**Met****Comment**

Parent agreements observed obtained/completed.

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility**Records Reviewed: 21****Records with Missing/Incomplete Components: 3**

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.06 Bathrooms**Met****Comment**

Please monitor bathrooms for necessary supplies.

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Met****Comment**

No hazards observed accessible to children on this date.

Technical Assistance

591-1-1-.25(8) - The consultant discussed with the provider to make sure the outlets are covered throughout the center.

Correction Deadline: 3/10/2025**591-1-1-.26 Playgrounds(CR)****Met****Comment**

Playground observed to be clean and in good repair.

Food Service**Records Reviewed: 21****Records with Missing/Incomplete Components: 3**

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.15 Food Service & Nutrition**Met****Comment**

Center menu meets USDA guidelines.

Comment

Please ensure that bottles are covered and fully labeled with child's full name.

591-1-1-.18 Kitchen Operations**Met****Comment**

Discussed proper steps for dishwashing.

Comment

Kitchen appears clean and well organized.

Health and Hygiene

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Hand washing requirements for diapering were discussed with the director on this date.

Comment

Proper diapering procedures observed.

Comment

Staff state proper knowledge of diapering procedures.

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that in classroom 9R, the child did not wash their hands after diaper changing.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 3/10/2025

Technical Assistance

591-1-1-.17(7)(a) - The consultant discussed with the provider that washcloths or baby wipes should be used only for infants when the infant is too heavy to hold or cannot stand safely, and for children with special needs, it requires that an individual washcloth be used only once for each child before laundering.

Correction Deadline: 3/10/2025

591-1-1-.20 Medications(CR)

Met

Comment

Discussed proper medication documentation and procedures.

Comment

Documentation for medication dispensing observed complete.

Policies and Procedures

Records Reviewed: 21

Records with Missing/Incomplete Components: 3

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.21 Operational Policies & Procedures

Met

Comment

Program observed complete emergency drills

Safety

Records Reviewed: 21

Records with Missing/Incomplete Components: 3

Staff # 12

Not Met

Date of Hire: 01/03/2023

Records Reviewed: 21**Records with Missing/Incomplete Components: 3**"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.05 Animals**N/A****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)**N/A****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**N/A****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment**Records Reviewed: 21****Records with Missing/Incomplete Components: 3**

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Not Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Comment

Please ensure that cribs/cots are labeled for individual use.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Finding

591-1-1-.30(1)(a)2 requires that a crib mattress is firm, tight-fitting without gaps, at least 2 inches thick and covered with a waterproof, washable material. Before a change of occupant, each mattress shall be cleaned with a disinfectant. It was determined based on observation that classroom 8R had a child sleeping in a crib with the mattress not flat in the crib.

POI (Plan of Improvement)

The center will ensure that a crib mattress is firm, tight-fitting without gaps, at least

Correction Deadline: 3/10/2025

Staff Records

Records Reviewed: 21

Records with Missing/Incomplete Components: 3

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR

Met

Comment

Complete first aid kits observed in center and on vehicles.

Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

591-1-1-.33 Staff Training

Not Met

Comment

Discussed staff training. Please obtain required documentation.

Finding

91-1-1-.33(5) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules. It was determined, based on a review of staff files, that staff members #12, #15, and #21 did not have evidence of their annual diverse ten-hour training.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 4/9/2025

591-1-1-.31 Staff(CR)**Technical Assistance****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Comment

Staff observed to be compliant with applicable laws and regulations.

Technical Assistance

591-1-1-.31(2)(b)3.(ii)(I) - (VIII) - The consultant discussed with the provider how to ensure the provider develops a written plan for newly hired teachers who do not possess the educational credential or degree listed in 591-1-1-.31(2)(b)2.(i) through (xii).

Correction Deadline: 3/10/2025

Staffing and Supervision

Records Reviewed: 21

Records with Missing/Incomplete Components: 3

Staff # 12

Not Met

Date of Hire: 01/03/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 15

Not Met

Date of Hire: 09/28/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 21

Not Met

Date of Hire: 02/27/2023

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

Comment

Adequate supervision observed on this date.