



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/11/2026 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:55 AM **Departure:** 3:45 PM

CCLC-39336

ICare Child Development Center, LLC

7 Anniston Avenue Atlanta, GA 30317 DeKalb County
(404) 790-5655

Special Investigations Unit Specialist

Stephanie Ellis

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Mailing Address

Same

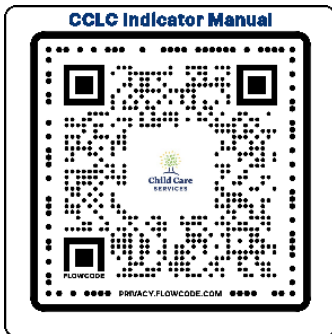
Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/11/2026	Complaint Investigation Follow Up	Support	
06/09/2026	Monitoring Visit	Support	
01/07/2026	Complaint Closure	Good Standing	

Comments

8/11/2026 The purpose of this visit was to conduct a complaint investigation and follow-up visit.

Plan of Improvement: To Be Submitted 08/25/2026



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.dec.al.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 8/11/2026 VisitType: Complaint Investigation Follow Up Arrival: 10:55 AM Departure: 3:45 PM

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 6/9/2026

Corrected on 8/11/2026

.12(4) - The previous citation was observed corrected on this date. The Consultant did not observe furniture that was not secured or could cause an injury from tipping or falling on this date.

Facility

591-1-1-.06 Bathrooms

Not Met

Finding

591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that the restroom in classroom Building 2 1st L, located in the back was not ventilated and the window did not have a screen and was not propped open on this date.

Correction Deadline: 8/25/2026

Recited on 8/11/2026

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Correction Deadline: 6/23/2026

Corrected on 8/11/2026

.25(11) - The previous citation was observed corrected. The Consultant observed floor panels replaced throughout the building on this date.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed:

Building II 1st L

- There was a broom located towards the back of the room on the right side behind the door accessible to the children.

- Diaper rash cream, Aquaphor, and sunscreen lotion were observed in a bin on a shelf to the left side located in the bathroom accessible to children in care.

-Adult scissors were on a desk towards the back left side of the classroom accessible to children in care.

Correction Deadline: 8/11/2026

Recited on 8/11/2026

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards were observed:

Building II 1st L

- Two rusted vents were observed on the right side of the classroom.

Building II 1st R

- Two rusted vents were observed on the left side of the room

Correction Deadline: 8/25/2026

Recited on 8/11/2026

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the following hazards were observed:

Back playground:

- Rust was observed on two of six tricycles.
- Protruding bolts were observed under the wooden climbing ladder accessible to children in care.
- A protruding nail was observed under the right side of the large playground equipment accessible to children in care.

Correction Deadline: 8/25/2026

Recited on 8/11/2026

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on a review of records that the ASTM certification for the Large play structure on the Back playground was not on file on this date. Due to lack of documentation it was unable to be determined if the poured resilient surfacing was adequate for the equipment on the Back playground.

Correction Deadline: 8/25/2026

Recited on 8/11/2026

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Correction Deadline: 6/9/2026

Corrected on 8/11/2026

.10(9) - The previous citation was observed corrected. The Consultant observed the diaper area clear on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 6/9/2026

Corrected on 8/11/2026

.30(1)(a)3 - The previous citation was observed corrected. The Consultant observed tight-fitting sheets on cribs in use on this date.

Staff Records

Records Reviewed: 6

Records with Missing/Incomplete Components: 1

Staff # 2

Not Met

Date of Hire: 03/22/2022

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on observation that Staff #2 was working in the Main Building classroom B-2nd R caring for four infants on this date.

Correction Deadline: 8/11/2026

Finding

591-1-1-.09(1)(l)3. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee at least once every five years. It was determined based on a review of records that Staff #2 did not have a new Comprehensive Records Check Determination on file on this date.

Correction Deadline: 8/11/2026

591-1-1-.31 Staff(CR)

Met

Correction Deadline: 6/23/2026

Corrected on 8/11/2026

.31(2)(b)2. - The previous citation was observed corrected on this date. The Consultant observed documentation showing Staff #1 and Staff #6 were enrolled in educational courses on this date.