



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/28/2025 **VisitType:** Licensing Study

Arrival: 8:35 AM **Departure:** 1:00 PM

CCLC-36137

Carrington Academy at Windermere

4410 Front Nine Drive Cumming, GA 30041 Forsyth County
(770) 888-8011 ashley.chandler@carringtonacademy.com

Regional Consultant

Francine Arnone

Phone: (770) 357-4919

Fax: (770) 357-4918

francine.arnone@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/28/2025	Licensing Study	Good Standing	
04/23/2025	Licensing Study	Good Standing	
08/23/2024	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	183 A		0	0	C	22	C	30	C	Not In Use
Main	105- Young Toddlers		0	0	C	17	C	NA	NA	Not In Use
Main	108- Toddler I		0	0	C	19	C	NA	NA	Not In Use
Main	111- Toddler II	Two Year Olds and Three Year Olds	2	11	C	22	C	NA	NA	Circle Time
Main	115- Early Preschool		0	0	C	22	C	NA	NA	Not In Use
Main	117- Preschool II	Three Year Olds and Four Year Olds	2	9	C	22	C	NA	NA	Circle Time
Main	121- Preschool II	Three Year Olds	1	5	C	18	C	NA	NA	Circle Time
Main	123- GA Pre-K I	Three Year Olds	1	9	C	22	C	NA	NA	Circle Time
Main	127- Ga Pre-K II	Six Year Olds and Over	1	15	C	21	C	30	C	Outside
Main	131- Pre-K II	Five Year Olds and Six Year Olds and Over	2	10	C	21	C	29	C	Centers
Main	135- Pre-K I		0	0	C	21	C	29	C	Not In Use
Main	145- Infant II	Infants and One Year Olds	1	2	C	18	C	NA	NA	Floor Play
Main	148- Infant I		0	0	C	13	C	NA	NA	Not In Use
Main	183B- Kindergarden		0	0	C	12	C	17	C	Not In Use
Main	201- 2nd Floor		0	0	C	19	C	NA	NA	Not In Use
Main	202-2nd Floor		0	0	C	28	C	NA	NA	Not In Use
Main	Flex Room-2nd Floor (Entry Hallway)		0	0	C	9	C	NA	NA	Not In Use

Total Capacity @35 sq. ft.: 326

Total Capacity @25 sq. ft.: 385

Total # Children this Date: 61

Total Capacity @35 sq. ft.: 326

Total Capacity @25 sq.
ft.: 385

Building	Playground	Playground Occupancy	Playground Compliance
Main	PGR A Infants	7	C
Main	PGR- B Toddlers	48	C
Main	PGR C 3-12	66	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
4	13	17	47	12	0	10

Comments

Consultant discussed the annual training requirements and the CPR/First Aid requirements with the Director. A copy of the report was provided on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 7/28/2025 **VisitType:** Licensing Study

Arrival: 8:35 AM **Departure:** 1:00 PM

CCLC-36137

Carrington Academy at Windermere

4410 Front Nine Drive Cumming, GA 30041 Forsyth County
(770) 888-8011 ashley.chandler@carringtonacademy.com

Regional Consultant

Francine Arnone

Phone: (770) 357-4919

Fax: (770) 357-4918

francine.arnone@dec.al.ga.gov

Mailing Address

Same

The following information is associated with a LS:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

591-1-1-.25(3) - Please ensure that the kept clean, free of debris and in good repair.

Correction Deadline: 7/28/2025

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed completed on this date.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed on this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

591-1-1-.31 Staff(CR)**Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

Comment

Staff observed to provide direct supervision and be attentive to children's needs.