



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/24/2026 VisitType: Complaint Investigation & Monitoring Visit

Arrival: 9:15 AM Departure: 5:15 PM

CCLC-52092

Ms. Pam's Precious Angels Family Childcare Center 2
2125 Old Salem Road Conyers, GA 30013 Rockdale County
(770) 679-9199

Regional Consultant
Jessica Johnson
Phone: (470) 618-9283
Fax:
jessica.johnson@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/24/2026	Complaint Investigation & Monitoring Visit	Deficient	
02/06/2026	Complaint Closure	Good Standing	
01/16/2026	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L-Infants & 1's	Infants	1	2	C	17	C	NA	NA	Nap
Main	B-2 - 2's		0	0	C	23	C	NA	NA	
Main	C-3L - 3's & Up		0	0	C	76	C	107	C	Not In Use
Main	D-7R - 2's		0	0	C	23	C	NA	NA	Not In Use
Main	E-6R - 4's		0	0	C	21	C	NA	NA	Not In Use
Main	F-5R - 2's		0	0	C	23	C	NA	NA	Not In Use
Main	G-4R - 1's		0	0	C	26	C	NA	NA	Not In Use
Main	H-3R - 3's & Up	Infants and One Year Olds and Two Year Olds and Three Year Olds and Four Year Olds and Five Year Olds and Six Year Olds and Over	2	30	NC	31	C	NA	NA	Free Play
Main	I-2R- 3's & Up		0	0	C	29	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 269			Total Capacity @25 sq. ft.: 300							
Total # Children this Date: 32			Total Capacity @35 sq. ft.: 269							
			Total Capacity @25 sq. ft.: 300							

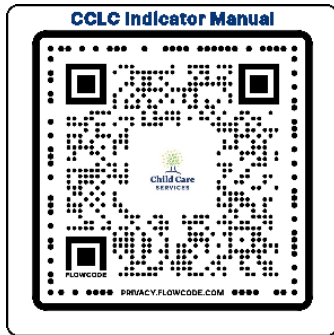
Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	8	C
Main	Playground B	74	C
Main	Playground C	172	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only
3	14	9	25	0	0

Comments

On this date, Jessica Johnson (JJ), Consultant, reviewed the visit report with Director Stephanie Bailey.

Plan of Improvement: To Be Submitted 10/08/2026



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

Finding

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation that the air conditioner unit was stored on top of a shelf in classroom H-3R and was not secured to the shelf.

Correction Deadline: 9/24/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 3

Records with Missing/Incomplete Components: 3

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Number Missing

Child # 2

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Number Missing

Child # 3

Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Number Missing

591-1-1-.08 Children's Records

Not Met

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on a review of records that 3 of 3 children's enrollment applications were missing parent's work phone numbers.

Correction Deadline: 10/1/2026

Recited on 9/24/2026

Facility

591-1-1-.19 License Capacity(CR)

Technical Assistance

Comment

Licensed capacity observed to be routinely met by center on this date.

Technical Assistance

591-1-1-.19(1) - Please ensure that children are not housed in unlicensed area such as the front desk.

Correction Deadline: 9/24/2026

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Comment

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following potential hazards were observed:

Classroom H-3R

- Diaper wipes, staplers, and a staff bag were observed on the teachers desk accessible to children in care.
- A broom and dust pan were observed near the blue cubbies.

Classroom B-2

- There was a pack of wipes on top of the children's cubby.

Correction Deadline: 9/24/2026

Recited on 9/24/2026

Technical Assistance

591-1-1-.25(8) - Please ensure hanging cords in classroom H-3R are taped to the wall.

Correction Deadline: 9/24/2026

591-1-1-.26 Playgrounds(CR)**Not Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that a 6 and a half inch gap was observed on the left entrance/exit gate to playground B. It was also determined that the fence was not connected on the back fencing of playground B. Per the Director, Playground C was not currently in use.

Correction Deadline: 10/8/2026

Technical Assistance

591-1-1-.26(6) - Please ensure that rust is removed from the yellow tricycles on playground B.

Correction Deadline: 10/4/2026

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observations that tree limbs and pecan shells were observed throughout Playground B.

Correction Deadline: 9/25/2026

Recited on 9/24/2026

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Hand washing requirements for diapering were discussed with the director on this date.

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 1/16/2026

Corrected on 9/24/2026

.17(7)(a) - The previous citation was observed corrected on this date as proper handwashing was observed in the classroom.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

Technical Assistance

591-1-1-.36(4)(a) - Please ensure transferring the information from the Express oil change form to the DECAL annual inspection sheet.

Correction Deadline: 9/29/2026

Technical Assistance

591-1-1-.36(4)(b) - Please ensure covering the small holes in the second row seat in vehicle tag # SDQ2271.

Correction Deadline: 9/25/2026

Finding

591-1-1-.36(4)(c) requires that each vehicle be equipped with a fire extinguisher maintained in working order and kept inaccessible to children. It was determined based on observation that the fire extinguisher in vehicle Tag #RTC7712 was observed empty on this date.

Correction Deadline: 10/1/2026

Recited on 9/24/2026

Technical Assistance

591-1-1-.36(7)(b) - Please ensure that an the vehicle emergency medical information records are maintained in the vehicle for each child being transported.

Correction Deadline: 9/25/2026

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on a review of records that the second designated Staff person's signature was missing from the transportation logs:

- The second designated Staff person's signature was missing from Live Oak Elementary School on September 10, 2026, to MPPA2.
- The second designated Staff person's signature was missing from South Salem Elementary School on September 10, 2026, to MPPA2.
- The second designated Staff person's signature was missing from Hightower Trail Elementary School on September 14, 2026, to MPPA2.
- The second designated Staff person's signature was missing from South Salem Elementary School on September 14, 2026, to MPPA2.

Correction Deadline: 9/24/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Finding

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on observation that two infants were observed sleeping in car seats.

Correction Deadline: 9/24/2026

Recited on 9/24/2026

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)

Technical Assistance

Comment

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

Correction Deadline: 2/16/2026

Corrected on 9/24/2026

.14(1)(a) - The previous citation was observed corrected on this date as Staff #2 and Staff #3 were no longer employed at the program.

Technical Assistance

591-1-1-.14(3) - Please ensure that the thermometer, insect-sting preparation, and protective eye wear are added to the vehicles first aid kits.

Correction Deadline: 10/4/2026

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that a ratio of 2:17 was observed in classroom H-3R when a ratio of 3:17 was required. The ages consisted of one infant, four 1-year-olds, six 2-year-olds, three 3-year-old, two 4-year-olds, and one 5-year-old. It was further determined that a ratio of 1:20 was observed in classroom H-3R when a ratio of 2:20 was required.

Correction Deadline: 9/24/2026

Finding

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation that children under three years old were observed to be housed in classroom H-3R with older children on this date.

Correction Deadline: 9/24/2026

Recited on 9/24/2026

Correction Deadline: 1/16/2026

Corrected on 9/24/2026

.32(5) - The previous citation was observed corrected on this date as adequate supervision was observed during resttime.

591-1-1-.32 Supervision(CR)

Technical Assistance

Comment

Please ensure that staffing and supervision requirements are followed for evening care and nighttime hours.

Correction Deadline: 1/16/2026

Corrected on 9/24/2026

.32(7) - The previous citation was observed corrected on this date as adequate supervision was observed.

Technical Assistance

591-1-1-.32(7) - Please ensure that during mealtimes Staff are seated within an arm's length away from children thirty-six (36) months of age and younger. Staff supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised.

Correction Deadline: 9/24/2026