



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 7/10/2024 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 10:20 AM **Departure:** 4:15 PM

**CCLC-22112**

**Creme de la Creme**

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County  
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Regional Consultant

Sherra Jones

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**Mailing Address**

Same

**Quality Rated:** No

| Compliance Zone Designation |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 07/10/2024                  | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 02/27/2024                  | Monitoring Visit                          | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 01/22/2024                  | Complaint Investigation by Phone          | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building | Room                               | Age Group              | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                        |
|----------|------------------------------------|------------------------|-------|----------|------|------------|--------------|------------|--------------|------------------------------|
| Main     | A - Creme Prep ( 4-5yrs)           | Four Year Olds         | 2     | 17       | C    | 22         | C            | NA         | NA           | Transitioning,Field Trip,Art |
| Main     | B - Coconut Theatre                | Three Year Olds        | 2     | 11       | C    | 13         | C            | NA         | NA           | Transitioning,Nap            |
| Main     | C - Toddler Club C                 | Two Year Olds          | 2     | 10       | C    | 19         | C            | NA         | NA           | Nap                          |
| Main     | D - Pouponniere-Infant B           | Infants                | 1     | 3        | C    | 12         | C            | NA         | NA           | Nap,Clean Up                 |
| Main     | D - Pouponniere-Infant C           | Infants                | 1     | 4        | C    | 12         | C            | NA         | NA           | Nap,Floor Play               |
| Main     | E - Pouponniere-Infant 1           | One Year Olds          | 5     | 5        | C    | 19         | C            | NA         | NA           | Nap                          |
| Main     | F - Toddler Club A                 | Two Year Olds          | 2     | 14       | C    | 18         | C            | NA         | NA           | Nap                          |
| Main     | G - Toddler Club D                 | Two Year Olds          | 2     | 7        | C    | 13         | C            | NA         | NA           | Nap                          |
| Main     | H - Library                        | Three Year Olds        | 1     | 12       | C    | 13         | C            | NA         | NA           | Nap                          |
| Main     | I - Math and Science               |                        | 0     | 0        | C    | 10         | C            | NA         | NA           | Not In Use                   |
| Main     | J - Music                          | Three Year Olds        | 2     | 7        | C    | 12         | C            | NA         | NA           | Nap                          |
| Main     | K-Art                              |                        | 0     | 0        | C    | 12         | C            | NA         | NA           | Not In Use                   |
| Main     | L-Computer Lab                     |                        | 0     | 0        | C    | 11         | C            | NA         | NA           | Not In Use                   |
| Main     | M - KREM TV                        |                        | 0     | 0        | C    | 21         | C            | NA         | NA           | Not In Use                   |
| Main     | N-Private Kindergarten/ School Age | Five Year Olds         | 2     | 9        | C    | 33         | C            | NA         | NA           | Transitioning,Field Trip     |
| Main     | O-Gym                              | Six Year Olds and Over | 1     | 22       | C    | 31         | C            | NA         | NA           | Nap                          |

|                                 |       |                 |   |    |                               |    |   |    |    |     |
|---------------------------------|-------|-----------------|---|----|-------------------------------|----|---|----|----|-----|
| Main                            | Q- G2 | Three Year Olds | 1 | 9  | C                             | 21 | C | NA | NA | Nap |
| Main                            | R-G3  | Three Year Olds | 2 | 19 | C                             | 25 | C | NA | NA | Nap |
| Total Capacity @35 sq. ft.: 317 |       |                 |   |    | Total Capacity @25 sq. ft.: 0 |    |   |    |    |     |
| Total # Children this Date: 149 |       |                 |   |    | Total Capacity @25 sq. ft.: 0 |    |   |    |    |     |

| Building | Playground         | Playground Occupancy | Playground Compliance |
|----------|--------------------|----------------------|-----------------------|
| Main     | A- Tennis Court    | 29                   | C                     |
| Main     | B- Basketball area | 110                  | C                     |
| Main     | C- Rabbit Run      | 274                  | C                     |
| Main     | D- Tot Lot         | 52                   | C                     |
| Main     | Waterpark          | 0                    | C                     |

### Comments

The purpose of this visit is to conduct a License Study an Compliant Investigation

Plan of Improvement: Developed This Date 07/10/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**(Findings Report)**

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**Study**

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**The following information is associated with a Licensing Study Visit:**

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities. Splash Pad on site. The area is enclosed and gated.

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Center appears clean and well maintained.

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined that the resilient surface on playground 1 and 2 had 2 inches of resilient surface beneath the slide and around the fall zones.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 7/20/2024**

**Food Service**

**Finding**

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined determined that a infant feeding plan for four (4) children was not on file for file.

**POI (Plan of Improvement)**

The Center Director will develop and implement a plan to obtain and post the completed feeding plan as part of the enrollment process and to have parents update the plans on a regular basis that will include center staff involved with enrollment and those working in the infant classrooms.

**Correction Deadline: 7/10/2024**

|                           |
|---------------------------|
| <b>Health and Hygiene</b> |
|---------------------------|

**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**Correction Deadline: 2/27/2024**

**Corrected on 7/10/2024**

**.17(7) - Rule met**

**591-1-1-.20 Medications(CR)****Met**

**Correction Deadline: 2/27/2024**

**Corrected on 7/10/2024**

**.20(1) - Rule Met- no medication administer**

|               |
|---------------|
| <b>Safety</b> |
|---------------|

**591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)****Met****Comment**

Field trip documentation observed to be complete.

**591-1-1-.36 Transportation(CR)****Not Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Bus:

-BFK5539

-DQM628

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Finding**

591-1-1-.36(7)(b) requires that an emergency medical information record be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached. It was determined that emergency medical information record was not on file for one (1) child transported on July 9,2024.

**POI (Plan of Improvement)**

The Center will obtain a complete emergency medical information record for each child that is transported and maintain a copy on the vehicle.

**Correction Deadline: 7/11/2024**

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Met**

**Comment**

Discussed SIDS and infant sleeping position.

**Staff Records**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Met**

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR**

**Met**

**Comment**

Evidence observed of 100% of center staff certified in First Aid and CPR.

**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Adequate supervision observed on this date.

**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.