



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/5/2026 **VisitType:** Complaint Investigation & Licensing **Arrival:** 10:35 AM **Departure:** 2:30 PM  
**Study**

**CCLC-56511**

**Parker-Chase West Cobb**

3422 Ernest W Barrett Pkwy NW Marietta, GA 30064 Cobb County  
 (770) 499-1915

Regional Consultant

Alison Benson

Phone: (866) 369-6921

Fax: (866) 370-1204

alison.benson@dec.al.ga.gov

Joint with: Laura Swann

**Mailing Address**

Same

**Quality Rated:** ★ ★

| <u>Compliance Zone Designation</u> |                                           |               |
|------------------------------------|-------------------------------------------|---------------|
| 02/05/2026                         | Complaint Investigation & Licensing Study | Good Standing |
| 01/12/2026                         | Complaint Closure                         | Good Standing |
| 01/06/2026                         | Initial-TA                                | NA            |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

| Building | Room                     | Age Group                          | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes       |
|----------|--------------------------|------------------------------------|-------|----------|------|------------|--------------|------------|--------------|-------------|
| Main     | 1L-800 Koalas            | One Year Olds and Two Year Olds    | 3     | 10       | C    | 23         | C            | NA         | NA           | Free Play   |
| Main     | 1R-100 Bunnies           | Infants                            | 2     | 8        | C    | 16         | C            | NA         | NA           | Floor Play  |
| Main     | 2 L-900 Penguins         | Two Year Olds                      | 2     | 18       | C    | 22         | C            | NA         | NA           | Free Play   |
| Main     | 2 R-200 Lambs            | Infants and One Year Olds          | 2     | 7        | C    | 16         | C            | NA         | NA           | Nap         |
| Main     | 3L-1000 Giraffes         | Two Year Olds                      | 2     | 15       | C    | 22         | C            | NA         | NA           | Centers     |
| Main     | 3R-300 Bear Cubs         | One Year Olds                      | 2     | 8        | C    | 17         | C            | NA         | NA           | Nap         |
| Main     | 4 L-1100 Zebra's         | Three Year Olds                    | 2     | 14       | C    | 22         | C            | NA         | NA           | Centers     |
| Main     | 4R-400 Duckling          |                                    | 0     | 0        | C    | 16         | C            | NA         | NA           |             |
| Main     | 5L-1200 Turtles          | Three Year Olds and Four Year Olds | 2     | 14       | C    | 23         | C            | NA         | NA           | Centers     |
| Main     | 6L- 1300 Tigers          | Four Year Olds                     | 2     | 13       | C    | 21         | C            | NA         | NA           | Art         |
| Main     | 7L- 1400 Frogs           | Four Year Olds and Five Year Olds  | 2     | 12       | C    | 21         | C            | NA         | NA           | Circle Time |
| Main     | 8L-1500 Eagles           | Four Year Olds and Five Year Olds  | 2     | 18       | C    | 21         | C            | NA         | NA           | Centers     |
| Main     | 9L- 1600 Pandas          | Four Year Olds and Five Year Olds  | 2     | 14       | C    | 27         | C            | NA         | NA           | TV          |
| Main     | Rear Left- 700 Elephants |                                    | 0     | 0        | C    | 20         | C            | NA         | NA           |             |
| Main     | Rear Middle- 600 Horses  |                                    | 0     | 0        | C    | 24         | C            | NA         | NA           |             |
| Main     | Rear Rt- 500 Lions       | One Year Olds                      | 2     | 13       | C    | 22         | C            | NA         | NA           | Lunch       |

Total Capacity @35 sq. ft.: 333

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 164

Total Capacity @35 sq. ft.: 333

Total Capacity @25 sq. ft.: 0

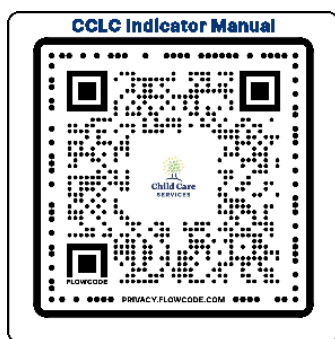
| Building | Playground  | Playground<br>Occupancy | Playground<br>Compliance |
|----------|-------------|-------------------------|--------------------------|
| Main     | Left Front  | 20                      | C                        |
| Main     | Right back  | 320                     | C                        |
| Main     | Right Front | 35                      | C                        |
| Main     | Right Rear  | 73                      | C                        |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 18                | 30      | 37      | 42      | 48      | 17                 | 19                |

#### Comments

The purpose of today's visit was to conduct a License Study Visit and to follow-up from the previous visit.

Plan of Improvement: No Plan Developed



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.decal.ga.gov/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov) for more information. Free technical assistance is available!**



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Summary Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

The center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation, the following items were observed to be accessible to children in care:

Classrooms 700, 800 and 900- Trash bags were observed in cubbies.

Classrooms 1000 and 1100- Trash bags and baby wipes in cubbies.

Classroom 1200- Trash bags in cubbies and 1 pair of adult scissors on top of cubbies.

Classroom 1300- Baby wipes and sunscreen in cubbies.

Classroom 1500- Toys were observed to be located in a plastic bag near the door and a pair of adult scissors were on top of a low shelf.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 2/19/2026

**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation, the gate leading to the rear playground area on the middle right side playground had exposed metal pieces on the bottom.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 2/19/2026**

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation, the following items need to be repaired or removed:

Front Left Side: Uneven section of concrete, causing a potential tripping hazard.

Middle Left Side: Exposed with tree roots and roles with water.

Rear Left Side: Sticks, pinecones, exposed tree roots and a rope tied to the equipment.

Open Field Area- Multiple holes to be filled in.

Middle Front (water area)- Broken toy box

Rear Right Side- Pine cones, sticks, exposed tree roots and a hole.

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

**Correction Deadline: 2/19/2026**

**Food Service****591-1-1-.15 Food Service & Nutrition****Not Met****Finding**

591-1-1-.15(7) requires that food be served according to manufacturer's instructions and recommendations. Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking. Food shall not be accessible or served to children until it has been chopped, diced, cut or mashed and is appropriate for each child's age and individual eating, chewing and swallowing ability. It was determined based on observation, Children ages two and under were seen being served cooked broccoli pieces that were not cut small enough to prevent choking.

**POI (Plan of Improvement)**

The Center will train Staff and monitor food served and accessible to children to ensure that the food does not present a choking hazard.

**Correction Deadline: 2/19/2026**

**591-1-1-.18 Kitchen Operations****Met****Comment**

Kitchen appears clean and well organized on this date.

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff stated proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center on this date.

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**591-1-1-.20 Medications(CR)**

N/A

**Comment**

The Provider currently does not dispense/administer medication.

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**Policies and Procedures****591-1-1-.21 Operational Policies & Procedures**

Met

**Comment**

Program observed complete emergency drills

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**Safety****591-1-1-.11 Discipline(CR)**

Met

**Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.36 Transportation(CR)**

Met

**Comment**

Complete documentation of transportation observed on this date.

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**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Met

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

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**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

Met

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR(CR)**

Met

**Comment**

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

**591-1-1-.33 Staff Training**

Met

**Comment**

Documentation observed of required staff training.

**591-1-1-.31 Staff(CR)**

Met

**Comment**

Staff observed to be compliant with applicable laws and regulations.

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**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

Met

**Comment**

The center was observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)**

Met

**Comment**

Adequate supervision was observed on this date.