



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/18/2025 **VisitType:** Monitoring Visit

Arrival: 9:45 AM **Departure:** 1:10 PM

CCLC-39896

The Children's Courtyard

4460 Brookmont Parkway Douglasville, GA 30135 Douglas County
 (770) 577-8181

Regional Consultant

Kara Williams

Phone: ()

Fax:

kara.williams@decal.ga.gov

Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
11/18/2025	Monitoring Visit	Good Standing	
05/20/2025	Licensing Study	Good Standing	
01/10/2025	Complaint Closure	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
			Support - Program performance is demonstrating a need for improvement in meeting rules.
			Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - 1R	Infants	2	5	C	13	C	NA	NA	Floor Play,Nap
Main	B - 1L	One Year Olds	2	8	C	14	C	NA	NA	Transitioning
Main	C - 2L	Two Year Olds	2	9	C	14	C	NA	NA	Outside,Transiti oning
Main	D - 3L	Two Year Olds	2	12	C	17	C	NA	NA	Transitioning,Cir cle Time
Main	E - 4L	Two Year Olds	2	17	C	18	C	NA	NA	Transitioning,Ou tside
Main	F - 5L	Three Year Olds	3	17	C	25	C	NA	NA	Transitioning,Br eakfast
Main	G - 5R	Three Year Olds	2	19	C	26	C	NA	NA	Transitioning,Ou tside
Main	H - 4R	Three Year Olds and Four Year Olds	2	7	C	26	C	NA	NA	Circle Time
Main	I - 3R - Prek2	Four Year Olds	2	10	C	25	C	NA	NA	Transitioning,Ce nters
Main	J - 2R - Prek1	Four Year Olds	2	16	C	25	C	NA	NA	Free Play,Clean Up

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Front L	7	C
Main	B - Back L	41	C
Main	C - Front R	24	C
Main	D - Back R	26	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
6	21	34	36	33	0	45

Comments

Discussed compliance with state rules and regulations to support ongoing health and safety of children in care.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

Correction Deadline: 5/23/2025

Corrected on 11/18/2025

.12(2) - The previous citation was observed corrected on this date. All classroom equipment was clean and in good repair.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that in nine out of nine classrooms in use there were brooms and dust pans accessible to children in care. Additionally in classroom H-4R a lower cabinet was left unlocked with bleach, Lysol and paint accessible to children and a roll of black large trash bags were left on the top of the counter near the back classroom door.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 11/18/2025

Recited on 11/18/2025

Correction Deadline: 6/20/2025

Corrected on 11/18/2025

.25(3) - The previous citation was observed corrected on this date. No rodents or rodent feces was observed throughout the program.

591-1-1-.26 Playgrounds(CR)**Met****Comment**

Playground observed to be clean and in good repair on this date.

Correction Deadline: 6/30/2025

Corrected on 11/18/2025

.26(8) - The previous citation was observed corrected on this date. Both Playgrounds had secured resilient surfacing through out.

Food Service**591-1-1-.15 Food Service & Nutrition****Met**

Correction Deadline: 5/23/2025

Corrected on 11/18/2025

.15(2) - The previous citation was observed corrected on this date. All enrolled infants had a signed and current infant feeding plan on file.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Please ensure lids remain on trash containing organic waste.

Comment

Please ensure soiled items are stored inaccessible to children.

Comment

Proper hand washing observed throughout the center on this date.

Correction Deadline: 5/23/2025

Corrected on 11/18/2025

.17(8) - The previous citation was observed corrected on this day. Staff in the C-2L classroom washed their hands after changing children's diapers as required.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Technical Assistance****Comment**

Please be mindful of voice tone in redirecting children.

Technical Assistance

591-1-1-.11(2) - Please ensure all staff use appropriate tone and discipline procedures when redirecting children.

Correction Deadline: 11/18/2025

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed on this date.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Director provided 8 file(s) for employees hired since last visit.

591-1-1-.14 First Aid & CPR(CR)**Technical Assistance****Comment**

Complete first aid kits observed in center and on vehicles on this date.

Comment

Evidence observed of 50% of center Staff certified in First Aid and CPR.

Technical Assistance

591-1-1-.14(1)(a) - Discussed that effective July 1, 2025, new staff are required to obtain pediatric First Aid and pediatric CPR training within 45 days of employment. It was further discussed that programs must have at least one person with current pediatric First Aid and pediatric CPR training in each classroom at all times.

Correction Deadline: 12/18/2025

591-1-1-.33 Staff Training**Technical Assistance****Technical Assistance**

591-1-1-.33(2)(a)-(n) - : Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 11/19/2025

Correction Deadline: 5/27/2025

Corrected on 11/18/2025

.33(3)(a)-(k) - The previous citation was observed corrected on this date. All newly hired staff had their 10-hour health and safety training on file.

Correction Deadline: 6/30/2025

Corrected on 11/18/2025

.33(5) - The previous citation was observed corrected on this date. All staff has current and approved training on file.

Technical Assistance

591-1-1-.33(5)(b)1. - New - Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices and at least two hours in on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 12/18/2025

591-1-1-.31 Staff(CR)**Technical Assistance****Technical Assistance**

591-1-1-.31(2)(c) - Please ensure the appropriate number of Lead Staff is documented and has an approved credential or learning plan on file.

Correction Deadline: 11/18/2025

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.