Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/22/2026 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:20 AM **Departure:** 4:30 PM

CCLC-67181
South Fulton KinderCare
5515 Stonewall Tell Road Atlanta, GA 30349 Fulton County
(770) 742-3424

Regional Consultant
Shameka Dozier
Phone: (404) 387-4995
Fax:
shameka.dozier@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
07/22/2026	Complaint Investigation & Licensing Study	Support
04/16/2026	Complaint Closure	Good Standing
04/13/2026	Complaint Investigation & Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	B		0	0	C	15	C	NA	NA	
Main	C	One Year Olds	1	8	C	17	C	NA	NA	Free Play
Main	Cafeteria		0	0	C	30	C	NA	NA	
Main	E	Two Year Olds and Three Year Olds	2	18	C	20	C	NA	NA	Centers,Free Play
Main	J	Four Year Olds and Five Year Olds and Six Year Olds and Over	1	14	C	22	C	NA	NA	Outside
Main	K	Three Year Olds	2	17	C	22	C	NA	NA	Free Play
Main	L		0	0	C	16	C	NA	NA	
		Total Capacity @35 sq. ft.: 142			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 57		Total Capacity @35 sq. ft.: 142			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A	80	C

Enrolled Children

Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
10	12	30	39	0	3	10

Comments
Staff files, nutrition training, bathrooms were discussed with the director. A one day letter and video affidavit were issued and discussed on this date.

Plan of Improvement: To Be Submitted 08/05/2026

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Compliance at a Glance

For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

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Summary Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.03 Activities **Not Met**

Finding
591-1-1-.03(2) requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. It was determined based on observation that lesson plans posted for all classrooms were not dated as they were labeled week 1 and week 2.

Correction Deadline: 7/22/2026

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment
Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records **Met**

Comment
Parent authorizations obtained/completed.

Facility

591-1-1-.06 Bathrooms **Technical Assistance**

Technical Assistance
591-1-1-.06(4) - Functioning exhaust fans were discussed with the director on this date.

Correction Deadline: 8/21/2026

Technical Assistance
591-1-1-.06(7) - Consultant discussed with the provider to ensure that stains are removed from the inside of the toilets.

Correction Deadline: 7/22/2026

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Finding
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following was observed:

Classroom H
-The two long yellow storage cabinets on the back wall contained staff personal belongings, classroom supplies and classroom equipment that was accessible to children.

Classroom K
-The two long yellow cabinets on the back wall did not have a lock and contained food items, a Koolaid electric machine, pool noodles, school supplies, a bottle of glass cleaner and was accessible to children.

Correction Deadline: 7/22/2026

Finding
591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined, based on observation, that the white storage closet located along the back wall had a silver hook-and-eye latch that was not securely mounted in Classroom C, Classroom D, Classroom E, and Classroom K. When the closet door was opened in each classroom, the latch became unhooked, unscrewed, and detached from the door because the screw hole in the wood had become stripped and was too wide to securely hold the latch in place. It was further determined that the yellow cabinet was detached from the hinge at the bottom of the cabinet in Classroom B.

Correction Deadline: 8/7/2026

Recited on 7/22/2026

591-1-1-.26 Playgrounds(CR) **Not Met**

Finding
591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following playground hazards were observed:

- A grey water hose that was connected to the base of the wall and was accessible to children.
- A plastic storage container on the back wall contained water measuring over 3 inches and was accessible to children.
- A broom and dust pan were located on the back wall and was accessible to children.
- A brown wooden plank with a large brown box labeled "Kaplan" was accessible to children.

Correction Deadline: 7/22/2026

Food Service

591-1-1-.15 Food Service & Nutrition **Met**

Comment
Center menu meets USDA guidelines.

Comment
Please ensure that bottles are covered and fully labeled with child's full name.

591-1-1-.18 Kitchen Operations **Met**

Comment
Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Proper hand washing of children and staff was discussed with the director on this date.

591-1-1-.20 Medications(CR) **N/A**

Comment
The Provider currently does not dispense/administer medication.

Organization

591-1-1-.16 Governing Body & License **Not Met**

Finding
591-1-1-.16(f) requires the Center to submit an application for an amended License at least 30 days prior to a change if there is a change in the name of the program or Center, changes in the ages of the children to be served, an increase in the regular hours of operation such that the Center would be providing evening or night-time care in addition to day-time care, changes in the services provided, or additions to or changes in the use of the building by the licensed Center. If an emergency situation arises which makes it impossible to give thirty (30) days' notice, the management of the Center shall notify the Department by telephone and shall submit an application for an amended License as soon as management becomes aware of the change that will be necessitated by the emergency situation. In no case, however, shall a new owner operate the Center without first securing a new License or Permit from the Department. It was determined based on observation that classrooms A, C, E, J, and K are not licensed as there were staff and children present in each room without an amendment submitted.

Correction Deadline: 7/22/2026

Safety

591-1-1-.05 Animals **Met**

Comment
Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment
Please be mindful of voice tone in redirecting children.

591-1-1-.13 Field Trips(CR) **N/A**

Comment
Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Met**

Comment
Per the director, the enter does not provide routine transportation at the moment and transportation will start in August. Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Not Met**

Finding
591-1-1-.30(1)(d) requires that all sleeping and resting equipment shall be arranged to avoid obstructing access to exit doors, to provide the caregivers access to each child, and to prevent children's access to cords hanging from window treatments and other hazardous objects. To reduce the transfer of airborne diseases, sleeping and resting equipment shall be arranged as follows. There shall be a minimum of twenty-four inch (24") corridor between each row of sleeping or resting equipment. There shall be a minimum of twelve inches (12") between each piece of sleeping or resting equipment in each row of equipment. Children shall be placed on cots and mats so that one child's head is toward another child's feet in the same row. It was determined based on observation that 6 of 9 cribs did not have the minimum required spacing in classroom A. Per the staff, the cribs are not moved during nap time.

Correction Deadline: 7/22/2026

Correction Deadline: 4/13/2026

Corrected on 7/22/2026
.30(2) - Previous citation of an infant asleep with a bottle containing milk in their mouth in classroom B was observed to be corrected on this date.

Staff Records

Records Reviewed: 19 **Records with Missing/Incomplete Components: 5**

Staff # 1 Not Met
Date of Hire: 08/18/2025
"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 8 Not Met
Date of Hire: 03/24/2026
"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 9 Not Met
Date of Hire: 08/18/2025
"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 15 Not Met
Date of Hire: 08/18/2025
"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 18 Not Met
Date of Hire: 08/18/2025
"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Not Met**

Finding
591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on a review of records that staff #16 with a hire date of June 15, 2026 was observed interacting with children in centers without being ported over as they are within their portability date.

Correction Deadline: 7/22/2026

591-1-1-.09 Criminal Records Check(CR) **Met**

Comment
Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Met**

Correction Deadline: 4/13/2026

Corrected on 7/22/2026
.14(2)(c) - Previous citation of staff #12 who was listed as the transportation driver without having pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training was observed to be corrected on this date.

591-1-1-.33 Staff Training **Not Met**

Finding
591-1-1-.33(3)(a)-(k) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: a)prevention and control of infectious diseases (including immunizations); b) prevention of sudden infant death syndrome and use of safe sleeping practices; c) administration of medication, consistent with standards for parental consent; d) prevention of and response to emergencies due to food and allergic reactions; e) building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; f) prevention of shaken baby syndrome, abusive head trauma and child maltreatment; g) emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); h) handling and storage of hazardous materials and the appropriate disposal of bio contaminants; i) precautions in transporting children; j) recognition and reporting of child abuse and neglect; and k) child development to include all major domains:cognitive; social and emotional; physical development and motor skills; communication, language, and literacy; and approaches to play and learning. It was determined based on a review of records that staff #1,8,9,18,and 18, did not obtain their health and safety orientation training within the first 90 days of employment.

Correction Deadline: 8/21/2026

Technical Assistance
591-1-1-.33(4) - Food prep training was discussed with the provider on this date.

Correction Deadline: 8/21/2026

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Not Met**

Correction Deadline: 4/13/2026

Corrected on 7/22/2026
.32(1) - Previous citation of (1) staff person with a total of (9) non walking infants when the required ratio is 2:12 in classroom B, was observed to be corrected on this date.

Finding
591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation that there was (2) 1-year-olds and (1) 2-year-old being housed with (3) 3-year-olds in classroom D.

Correction Deadline: 7/22/2026

591-1-1-.32 Supervision(CR) **Met**

Comment
Proper supervision of children was discussed with the director on this date.